

Sympa
Mailing Lists Management Software
version 4.0.a3

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Table des matières

1	Presentation	11
1.1	License	12
1.2	Features	12
1.3	Project directions	14
1.4	History	14
1.5	Authors and credits	14
1.6	Mailing lists and support	16
2	what does <i>Sympa</i> consist of ?	17
2.1	Organization	17
2.2	Binaries	18
2.3	Configuration files	19
2.4	Spools	19
3	Installing <i>Sympa</i>	21
3.1	Obtaining <i>Sympa</i> , related links	21
3.2	Prerequisites	21
3.2.1	System requirements	22
3.2.2	Install Berkeley DB (NEWDB)	22
3.2.3	Install PERL and CPAN modules	23
3.2.4	Required CPAN modules	23
3.2.5	Create a UNIX user	24
3.3	Compilation and installation	24
3.3.1	Choosing directory locations	26
3.4	Robot aliases	27
3.5	Logs	27
3.6	sympa.pl	27
4	Mail aliases	29
4.1	Robot aliases	29
4.2	List aliases	30
4.3	Alias manager	31
4.4	Virtual domains	31
5	sympa.conf parameters	33
5.1	Site customization	33
5.1.1	domain	33
5.1.2	email	34

5.1.3	listmaster	34
5.1.4	wwsympa_url	34
5.1.5	spam_protection	34
5.1.6	web_archive_spam_protection	35
5.1.7	dark_color light_color text_color bg_color error_color selected_color shaded_color	35
5.1.8	cookie	35
5.1.9	create_list	35
5.1.10	global_remind	36
5.2	Directories	36
5.2.1	home	36
5.2.2	etc	36
5.3	System related	36
5.3.1	syslog	36
5.3.2	log_level	37
5.3.3	log_socket_type	37
5.3.4	pidfile	37
5.3.5	umask	37
5.4	Sending related	38
5.4.1	maxsmtp	38
5.4.2	log_smtp	38
5.4.3	max_size	38
5.4.4	misaddressed_commands	38
5.4.5	misaddressed_commands_regexp	39
5.4.6	nrcpt	39
5.4.7	avg	39
5.4.8	sendmail	39
5.4.9	sendmail_args	39
5.4.10	rfc2369_header_fields	40
5.4.11	remove_headers	40
5.4.12	anonymous_headers_fields	40
5.4.13	list_check_smtp	40
5.4.14	list_check_suffixes	40
5.5	Quotas	41
5.5.1	default_shared_quota	41
5.5.2	default_archive_quota	41
5.6	Spool related	41
5.6.1	spool	41
5.6.2	queue	41
5.6.3	queuemod	41
5.6.4	queuedigest	42
5.6.5	queueexpire	42
5.6.6	queueauth	42
5.6.7	queueoutgoing	42
5.6.8	queuebounce	42
5.6.9	queuetask	42
5.6.10	tmpdir	43
5.6.11	sleep	43
5.6.12	clean_delay_queue	43
5.6.13	clean_delay_queuemod	43

5.6.14	clean_delay_queueauth	43
5.7	Internationalization related	44
5.7.1	msgcat	44
5.7.2	lang	44
5.8	Bounce related	44
5.8.1	bounce_warn_rate	44
5.8.2	bounce_halt_rate	44
5.8.3	welcome_return_path	45
5.8.4	remind_return_path	45
5.8.5	expire_bounce_task	45
5.8.6	purge_orphan_bounces_task	45
5.8.7	eval_bouncers_task	45
5.8.8	process_bouncers_task	46
5.8.9	minimum_bouncing_count	46
5.8.10	minimum_bouncing_period	46
5.8.11	bounce_delay	46
5.8.12	default_bounce_level1_rate	46
5.8.13	default_bounce_level2_rate	47
5.9	Priority related	47
5.9.1	sympa_priority	47
5.9.2	request_priority	47
5.9.3	owner_priority	47
5.9.4	default_list_priority	47
5.10	Database related	48
5.10.1	db_type	48
5.10.2	db_name	48
5.10.3	db_host	48
5.10.4	db_port	48
5.10.5	db_user	49
5.10.6	db_passwd	49
5.10.7	db_options	49
5.10.8	db_env	49
5.10.9	db_additional_subscriber_fields	49
5.10.10	db_additional_user_fields	49
5.11	Loop prevention	50
5.11.1	loop_command_max	50
5.11.2	loop_command_sampling_delay	50
5.11.3	loop_command_decrease_factor	50
5.12	S/MIME configuration	50
5.12.1	openssl	51
5.12.2	capath	51
5.12.3	cafile	51
5.12.4	key_passwd	51
5.12.5	chk_cert_expiration_task	51
5.12.6	crl_update_task	52
5.13	Antivirus plug-in	52
5.13.1	antivirus_path	52
5.13.2	antivirus_args	52
5.13.3	antivirus_notify	53

6	WWSympa	55
6.1	Organization	55
6.2	HTTPD setup	56
6.2.1	wwsympa.fcgi access permissions	56
6.2.2	Installing wwsympa.fcgi in your Apache server	57
6.2.3	Using FastCGI	57
6.3	wwsympa.conf parameters	58
6.3.1	arc_path	58
6.3.2	archive_default_index thrd — mail	58
6.3.3	archived_pidfile	58
6.3.4	bounce_path	58
6.3.5	bounced_pidfile	58
6.3.6	cookie_expire	58
6.3.7	cookie_domain	59
6.3.8	default_home	59
6.3.9	icons_url	59
6.3.10	log_facility	59
6.3.11	mhonarc	59
6.3.12	password_case sensitive — insensitive	60
6.3.13	title	60
6.3.14	use_fast_cgi 0 — 1	60
6.4	MhOnArc	60
6.5	Archiving daemon	61
6.6	Database configuration	61
7	Sympa and its database	63
7.1	Prerequisites	63
7.2	Installing PERL modules	63
7.3	Creating a sympa DataBase	64
7.3.1	Database structure	64
7.3.2	Database creation	64
7.4	Setting database privileges	68
7.5	Importing subscribers data	68
7.5.1	Importing data from a text file	68
7.5.2	Importing data from subscribers files	69
7.6	Extending database table format	69
7.7	Sympa configuration	69
8	Using Sympa with LDAP	71
8.1	Authentication via uid or alternate email	71
8.1.1	auth.conf	72
8.2	Named Filters	76
8.2.1	Definition	76
8.2.2	Search Condition	77
9	Sympa with S/MIME and HTTPS	79
9.1	Signed message distribution	79
9.2	Use of S/MIME signature by Sympa itself	80
9.3	Use of S/MIME encryption	80
9.4	S/Sympa configuration	80

9.4.1	Installation	80
9.4.2	configuration in <code>sympa.conf</code>	81
9.4.3	configuration to recognize S/MIME signatures	81
9.4.4	distributing encrypted messages	82
9.5	Managing certificates with tasks	83
9.5.1	<code>chk_cert_expiration.daily.task</code> model	83
9.5.2	<code>crl_update.daily.task</code> model	83
10	Virtual robot	84
10.1	How to create a virtual robot	84
10.2	<code>robot.conf</code>	85
10.2.1	Robot customization	86
11	Customizing <i>Sympa</i>/<i>WWSympa</i>	87
11.1	Template file format	87
11.1.1	Variables	87
11.1.2	Conditions	88
11.1.3	Loops	88
11.1.4	File inclusions	88
11.1.5	Stop parsing	89
11.1.6	Parsing options	89
11.2	Site template files	90
11.2.1	<code>helpfile.tpl</code>	91
11.2.2	<code>lists.tpl</code>	91
11.2.3	<code>global_remind.tpl</code>	91
11.2.4	<code>your_infected_msg.tpl</code>	92
11.3	Web template files	92
11.4	Sharing data with other applications	92
11.5	Sharing <i>WWSympa</i> authentication with other applications	93
11.6	Internationalization	93
11.6.1	<i>Sympa</i> internationalization	94
11.6.2	List internationalization	94
11.6.3	User internationalization	94
11.7	Topics	94
11.8	Scenarii	95
11.8.1	rules specifications	96
11.8.2	scenario inclusion	98
11.9	Sample scenario rules	98
11.10	Loop detection	99
11.11	Tasks	99
11.11.1	List task creation	100
11.11.2	Global task creation	100
11.11.3	Model file format	100
11.11.4	Model file examples	102
12	Mailing list definition	103
12.1	Mail aliases	103
12.2	List configuration file	103
12.3	Examples of configuration files	104
12.4	Subscribers file	105

12.5	Info file	106
12.6	Homepage file	106
12.7	List template files	106
12.7.1	welcome.tpl	107
12.7.2	bye.tpl	107
12.7.3	removed.tpl	107
12.7.4	reject.tpl	107
12.7.5	invite.tpl	108
12.7.6	remind.tpl	108
12.7.7	summary.tpl	108
12.7.8	list_aliases.tpl	108
12.8	Stats file	108
12.9	List model files	109
12.9.1	remind.annual.task	109
12.9.2	expire.annual.task	109
12.10	Message header and footer	109
12.10.1	Archive directory	110
13	Creating and editing mailing using the web	111
13.1	List creation	111
13.1.1	Who can create lists	112
13.1.2	typical list profile	112
13.2	List edition	113
14	List configuration parameters	115
14.1	List description	115
14.1.1	editor	115
14.1.2	host	116
14.1.3	lang	116
14.1.4	owner	116
14.1.5	subject	117
14.1.6	topics	117
14.1.7	visibility	118
14.2	Data source related	118
14.2.1	user_data_source	118
14.2.2	ttl	119
14.2.3	include_list	119
14.2.4	include_remote_sympa_list	119
14.2.5	include_sql_query	120
14.2.6	include_ldap_query	121
14.2.7	include_ldap_2level_query	122
14.2.8	include_file	124
14.3	Command related	125
14.3.1	subscribe	125
14.3.2	unsubscribe	125
14.3.3	add	126
14.3.4	del	126
14.3.5	remind	127
14.3.6	remind_task	127
14.3.7	expire_task	127

14.3.8	send	128
14.3.9	review	129
14.3.10	shared_doc	129
14.4	List tuning	131
14.4.1	reply_to_header	131
14.4.2	max_size	131
14.4.3	anonymous_sender	131
14.4.4	custom_header	132
14.4.5	custom_subject	132
14.4.6	footer_type	132
14.4.7	digest	133
14.4.8	available_user_options	133
14.4.9	default_user_options	134
14.4.10	cookie	134
14.4.11	priority	134
14.5	Bounce related	135
14.5.1	bounce	135
14.5.2	bouncers_level1	135
14.5.3	bouncers_level2	136
14.5.4	welcome_return_path	136
14.5.5	remind_return_path	137
14.6	Archive related	137
14.6.1	archive	137
14.6.2	web_archive	138
14.6.3	archive_crypted_msg	139
14.7	Spam protection	139
14.7.1	spam_protection	139
14.7.2	web_archive_spam_protection	139
15	Shared documents	141
15.1	The three kind of operations on a document	142
15.2	The description file	142
15.2.1	Structure of description files	143
15.3	The predefined scenarii	143
15.3.1	The public scenario	143
15.3.2	The private scenario	143
15.3.3	The scenario owner	144
15.4	Access control	144
15.4.1	Listmaster and privileged owners	144
15.4.2	Special case of the shared directory	144
15.4.3	General case	144
15.5	Shared document actions	146
15.6	Template files	146
15.6.1	d_read.tpl	147
15.6.2	d_editfile.tpl	147
15.6.3	d_control.tpl	147
16	Bounce management	149
17	Antivirus	151

18 Using Sympa commands	153
18.1 User commands	153
18.2 Owner commands	156
18.3 Moderator commands	157

Chapitre 1

Presentation

Sympa is an electronic mailing list manager. It is used to automate list management functions such as subscription, moderation, archive and shared document management. It also includes management functions which would normally require a substantial amount of work (time-consuming and costly for the list owner). These functions include automatic management of subscription renewals, list maintenance, and many others.

Sympa manages many different kinds of lists. It includes a web interface for all list functions including management. It allows a precise definition of each list feature, such as sender authorization, the moderating process, etc. *Sympa* defines, for each feature of each list, exactly who is authorized to perform the relevant operations, along with the authentication method to be used. Currently, authentication can be based on either an SMTP From header, a password, or an S/MIME signature.

Sympa is also able to extract electronic addresses from an LDAP directory or SQL server, and include them dynamically in a list.

Sympa manages the dispatching of messages, and makes it possible to reduce the load on the computer system where it is installed. In configurations with sufficient memory, *Sympa* is especially well adapted to handling large lists : for a list of 20,000 subscribers, it requires less than 6 minutes to send a message to 95 percent of the subscribers, assuming that the network is available (tested on a 300 MHz, 256 MB i386 server with Linux).

This guide covers the installation, configuration and management of the current release (4.0.a3) of *sympa*.

1.1 License

Sympa is free software ; you may distribute it under the terms of the GNU General Public License Version 2¹

You may make and give away verbatim copies of the source form of this package without restriction, provided that you duplicate all of the original copyright notices and associated disclaimers.

1.2 Features

Sympa provides all the basic features that any mailing list management robot should include. While most *Sympa* features have their equivalents in other mailing list applications, *Sympa* is unique in including features in a single software package, including :

- **High speed distribution processing and load control.** *Sympa* can be tuned to allow the system administrator to control the amount of computer resources used. Its optimized algorithm allows :
 - the use of your preferred SMTP engine, e.g. `sendmail`, `qmail` or `postfix`
 - tuning of the maximum number of SMTP child processes
 - grouping of messages according to recipients' domains, and tuning of the grouping factor
 - detailed logging
- **Multilingual** messages. The current version of *Sympa* allows the administrator to choose the language catalog at run time. At the present time the *Sympa* robot is available in Chinese, Czech, English, Finnish, French, German, Hungarian, Italian, Polish, Portuguese, Spanish, Romanian. The web interface is available in English, Spanish, French, Chinese, Czech, Hungarian, Italian.
- **MIME support.** *Sympa* naturally respects MIME in the distribution process, and in addition allows list owners to configure their lists with welcome, goodbye and other predefined messages using complex MIME structures. For example, a welcome message can be in multipart/alternative format, using **text/html**, **audio/x-wav** :-), or whatever (Note that *Sympa* commands in multipart messages are successfully processed, provided that one part is **text/plain**).
- The **sending process is controlled** on a per-list basis. The list definition allows a number of different actions for each incoming message. A `private` list is a list where only subscribers can send messages. A list configured using `privateeditorkey` mode accepts incoming messages from subscribers, but will forward any other (i.e. non-subscriber) message to the editor with a one-time secret numeric key that will be used by the editor to *reject* or *distribute* it. For details about the different sending modes, refer to the `send` parameter (14.3.8, page 128). The sending process configuration (as well as most other list operations) is defined using a **scenario**. Any listmaster can define new scenarios (`scenarii`) in order to complement the 20 predefined configurations included in the distribution.

¹<http://www.gnu.org/copyleft/gpl.html>

Example : forward multipart messages to the list editor, while distributing others without requiring any further authorization.

- Privileged operations can be performed by list editors or list owners (or any other user category), as defined in the `list config` file or by the robot administrator, the listmaster, defined in the `/etc/sympa.conf` global configuration file (listmaster can also be defined for a particular virtual robot). Privileged operations include the usual `ADD`, `DELETE` or `REVIEW` commands, which can be authenticated via a one-time password or an `S/MIME` signature. Any list owner using the `EXPIRE` command can require the renewal of subscriptions. This is made possible by the presence of a subscription date stored in the *Sympa* database.
- `textbf` Web interface : *WWSympa* is a global Web interface to all *Sympa* functions (including administration). It provides :
 - classification of lists, along with a search index
 - access control to all functions, including the list of lists (which makes *WWSympa* particularly well suited to be the main groupware tool within an intranet)
 - management of shared documents (download, upload, specific access control for each document)
 - an HTML document presenting each user with the list of her current subscriptions, including access to archives, and subscription options
 - management tools for list managers (bounce processing, changing of list parameters, moderating incoming messages)
 - tools for the robot administrator (list creation, global robot configuration) (See 6.1, page 55)
- **RDBMS** : the internal subscriber data structure can be stored in a database or, for compatibility with versions 1.x, in text files. The introduction of databases came out of the *WWSympa* project. The database ensures a secure access to shared data. The PERL database API DBI/DBD enables interoperability with various (, , ,). (See ref `sec-rdbms`, page 63)
- **Virtual robots** : a single *Sympa* installation can provide multiple virtual robots with both email and web interface customization (See 10, page 84).
- : e-mail addresses can be retrieved dynamically from a database accepting SQL queries, or from an LDAP directory. In the interest of reasonable response times, *Sympa* retains the data source in an internal cache controlled by a TTL (Time To Live) parameter. (See ref `include-ldap-query`, page 121)
- : via uid and emails stored in LDAP Directories. Alternative email addresses, extracted from LDAP directory, may be used to "unify" subscriptions. (See ref `ldap-auth`, page 71)
- **Antivirus scanner** : *Sympa* extracts attachements from incoming messages and run a virus scanner on them. Curently working with McAfee/uvscan, Fsecure/fsav, Sophos, AVP, Trend Micro/VirusWall and Clam Antivirus. (See ref `antivirus`, page 151)
- Inclusion of the subscribers of one list among the subscribers of another. This is real inclusion, not the dirty, multi-level cascading one might otherwise obtain by simply "subscribing list B to list A".

1.3 Project directions

Sympa is a very active project : check the release note [release note](#)². So it is no longer possible to maintain multiple document about *Sympa* project direction. Please refer to [in-the-futur document](#)³ for information about project direction.

1.4 History

Sympa development started from scratch in 1995. The goal was to ensure continuity with the TULP list manager, produced partly by the initial author of *Sympa* : Christophe Wolfhugel.

New features were required, which the TULP code was just not up to handling. The initial version of *Sympa* brought authentication, the flexible management of commands, high performances in internal data access, and object oriented code for easy code maintenance.

It took nearly two years to produce the first market releases.

Other date :

- Mar 1999 Internal use of a database (Mysql), definition of list subscriber with external datasource (RDBMS or LDAP).
- Oct 1999 Stable version of WWsympa, introduction of scenarios.
- Feb 2000 Web bounces management
- Apr 2000 Archives search engine and message removal
- May 2000 List creation feature from the web
- Jan 2001 Support for S/MIME (signing and encryption), list setup through the web interface, Shared document repository for each list. Full rewrite of HTML look and feel
- Jun 2001 Auto-install of aliases at list creation time, antivirus scanner plugging
- Jan 2002 Virtual robot, LDAP authentication

1.5 Authors and credits

Christophe Wolfhugel is the author of the first beta version of *Sympa*. He developed it while working for the Institut Pasteur⁴.

²<http://listes.cru.fr/sympa/release.shtml>

³<http://www.sympa.org/sympa/direct/in-the-future.html>

⁴<http://www.pasteur.fr>

Later developments have mainly been driven by the Comité Réseaux des Universités⁵ (Olivier Salaün and Serge Aumont), who look after a large mailing list service.

Our thanks to all contributors, including :

- Pierre David, who in addition to his help and suggestions in developing the code, participated more than actively in producing this manual.
- David Lewis who corrected this documentation
- Philippe Rivière for his persevering in tuning *Sympa* for Postfix.
- Raphaël Hertzog (debian), Jerome Marant (debian) and Stéphane Poirey (redhat) for Linux packages.
- Loic Dachary for guiding us through the *GNU Coding Standards*
- Vincent Mathieu, Lynda Amadouche, John Dalbec for their integration of LDAP features in *Sympa*.
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- Hubert Ulliac for search in archive base on marcsearch.pm
- Florent Guilleux who wrote the Task Manager
- Nadia Euzen for developping the antivirus scanner pluggin.
- Fabien Marquois, who introduced many new features such as the digest.
- Valics Lehel, for his Romanian translations
- Vizi Szilard for his Hungarian translations
- Petr Prazak for his Czech translations
- Rodrigo Filgueira Prates for his Portuguese translations
- Lukasz Zalubski for his Polish translations
- Alex Nappa and Josep Roman for their Spanish translations
- Carsten Clasohm and Jens-Uwe Gaspar for their German translations
- Marco Ferrante for his Italian translations
- Tung Siu Fai, Wang Jian and Autrijus Tang for their Chinese translations
- and also : Manuel Valente, Dominique Rousseau, Laurent Ghys, Francois Petillon, Guy Brand, Jean Brange, Fabrice Gaillard, Hervé Maza, Harald Wilhelmi,
- Anonymous critics who never missed a chance to remind us that *smartlist* already did all that better.
- All contributors and beta-testers cited in the RELEASE_NOTES file, who, by serving as guinea pigs and being the first to use it, made it possible to quickly and efficiently debug the *Sympa* software.
- Ollivier Robert, Usenet Canal Historique and the good manners guru in the PERL program.
- Bernard Barbier, without whom *Sympa* would not have a name.

We ask all those we have forgotten to thank to accept our apologies and to let us know, so that we can correct this error in future releases of this documentation.

⁵<http://www.cru.fr>

1.6 Mailing lists and support

If you wish to contact the authors of *Sympa*, please use the address `sympa-authors@cru.fr`.

There are also a few mailing-lists about *Sympa* ⁶ :

- `sympa-users@cru.fr` general info list
- `sympa-fr@cru.fr`, for French-speaking users
- `sympa-announce@cru.fr`, *Sympa* announcements
- `sympa-dev@cru.fr`, *Sympa* developers
- `sympa-translation@cru.fr`, *Sympa* translators

To join, send the following message to `sympa@cru.fr` :

```
subscribe Listname Firstname Name
```

(replace *Listname*, *Firstname* and *Name* by the list name, your first name and your family name).

You may also consult the *Sympa* home page, you will find the latest version, FAQ and so on.

⁶<http://listes.cru.fr/wws/lists/informatique/sympa>

Chapitre 2

what does *Sympa* consist of ?

2.1 Organization

Here is a snapshot of what *Sympa* looks like once it has settled down on your system. This also illustrates the *Sympa* philosophy, I guess. Almost all configuration files can be defined for a particular list, for a virtual robot or for the whole site.

- /home/sympa
The root directory of *Sympa*. You will find almost everything related to *Sympa* under this directory, except logs and main configuration files.
- /home/sympa/bin
This directory contains the binaries, including the CGI. It also contains the default scenarios, templates and configuration files as in the distribution. /home/sympa/bin may be completely overwritten by the `make install` so you must not customize templates and scenarii under /home/sympa/bin.
- /home/sympa/bin/etc
Here *Sympa* stores the default versions of what it will otherwise find in /home/sympa/etc (task models, scenarios, templates and configuration files, recognized S/Mime certificates).
- /home/sympa/etc
This is your site's configuration directory. Consult /home/sympa/bin/etc when drawing up your own.
- /home/sympa/etc/create_list_templates/
List templates (suggested at list creation time).
- /home/sympa/etc/scenari/
This directory will contain your scenarii (or scenarios, if you prefer). If you don't know what the hell a scenario is, refer to 11.811.8, page 95. Those scenarii are default scenarii but you may look at /home/sympa/etc/my.domain.org/scenari/ for default scenarii of my.domain.orgvirtual robot and /home/sympa/expl/mylist/scenari for

- scenarii specific to a particular list
- /home/sympa/etc/list_task_models/
This directory will store your own list task models (see 11.11, page 99).
- /home/sympa/etc/global_task_models/
Contains global task models of yours (see 11.11, page 99).
- /home/sympa/etc/wws_templates/
The web interface (*WWSympa*) is composed of template HTML files parsed by the CGI program. Templates can also be defined for a particular list in /home/sympa/expl/mylist/wws_templates/ or in /home/sympa/etc/my.domain.org/wws_templates/
- /home/sympa/etc/templates/
Some of the mail robot's replies are defined by templates (`welcome.tpl` for SUBSCRIBE). You can overload these template files in the individual list directories or for each virtual robot, but these are the defaults.
- /home/sympa/etc/my.domain.org
The directory to define the virtual robot `my.domain.org` dedicated to management of all lists of this domain (list description of `my.domain.org` are stored in /home/sympa/expl/my.domain.org). Those directories for virtual robots have the same structure as /home/sympa/etc which is the configuration dir of the default robot.
- /home/sympa/expl
Sympa's working directory.
- /home/sympa/expl/mylist
The list directory (refer to ??, page ??). Lists stored in this directory belong to the default robot as defined in `sympa.conf` file, but a list can be stored in /home/sympa/expl/my.domain.org/mylist directory and it is managed by `my.domain.org` virtual robot.
- /home/sympa/expl/X509-user-certs
The directory where *Sympa* stores all user's certificates
- /home/sympa/nls
Internationalization directory. It contains XPG4-compatible message catalogues. *Sympa* has currently been translated into 14 different languages.
- /home/sympa/spool
Sympa uses 7 different spools (see 2.4, page 19).
- /home/sympa/src/
Sympa sources.

2.2 Binaries

- `sympa.pl`
The main daemon; it processes commands and delivers messages. Continuously scans the `msg/` spool.
- `sympa_wizard.pl`
A wizard to edit `sympa.conf` and `wwsympa.conf`. Maybe it is a good idea to run it at the beginning, but those file can also be edited with your favorite text editor.
- `wwsympa.fcgi`
The CGI program offering a complete web interface to mailing lists. It can work

in both classical CGI and FastCGI modes, although we recommend FastCGI mode, being up to 10 times faster.

- `bounced.pl`
This daemon processes bounces (non-delivered messages), looking for bad addresses. List owners will later access bounce information via *WWSympa*. Continuously scans the `bounce/` spool.
- `archived.pl`
This daemon feeds the web archives, converting messages to HTML format and linking them. It uses the amazing *MhOnArc*. Continuously scans the `outgoing/` spool.
- `task_manager.pl`
The daemon which manages the tasks : creation, checking, execution. It regularly scans the `task/` spool.
- `queue`
This small program gets the incoming messages from the aliases and stores them in `msg/` spool.
- `bouncequeue`
Same as `queue` for bounces. Stores bounces in `bounce/` spool.

2.3 Configuration files

- `/etc/sympa.conf`
The main configuration file. See 5, page 33.
- `/etc/wwsympa.conf`
WWSympa configuration file. See 1.2, page 13.
- `edit.list.conf`
Defines which parameters/files are editable by owners. See 13.2, page 113.
- `topics.conf`
Contains the declarations of your site's topics (classification in *WWSympa*), along with their titles. A sample is provided in the `sample/` directory of the *sympa* distribution. See 11.7, page 94.
- `auth.conf`
Defines sources for LDAP-based authentication.
- `robot.conf`
It is a subset of `sympa.conf` defining a Virtual robot (one per Virtual robot).

2.4 Spools

See 5.6, page 41 for spool definition in `sympa.conf`.

- `/home/sympa/spool/auth/`
For storing messages until they have been confirmed.
- `/home/sympa/spool/bounce/`
For storing incoming bouncing messages.
- `/home/sympa/spool/digest/`

- For storing lists' digests before they are sent.
- /home/sympa/spool/expire/
Used by the expire process.
- /home/sympa/spool/mod/
For storing unmoderated messages.
- /home/sympa/spool/msg/
For storing incoming messages (including commands).
- /home/sympa/spool/msg/bad/
Sympa stores rejected messages in this directory
- /home/sympa/spool/task/
For storing all created tasks.
- /home/sympa/spool/outgoing/
sympa.pl dumps messages in this spool to await archiving by *archived.pl*.

Chapitre 3

Installing *Sympa*

Sympa is a program written in PERL. It also calls a short program written in C for tasks which it would be unreasonable to perform via an interpreted language.

3.1 Obtaining *Sympa*, related links

The *Sympa* distribution is available from <http://listes.cru.fr/sympa/>. All important resources are referenced there :

- sources
- RELEASE_NOTES
- .rpm and .deb packages for Linux
- user mailing list (see 1.6, page 16)
- contributions
- ...

3.2 Prerequisites

Sympa installation and configuration are relatively easy tasks for experienced UNIX users who have already installed PERL packages.

Note that most of the installation time will involve putting in place the prerequisites, if they are not already on the system. No more than a handful of ancillary tools are needed, and on recent UNIX systems their installation is normally very straightforward. We strongly advise you to perform installation steps and checks in the order listed below ; these steps will be explained in detail in later sections.

- identification of host system characteristics
- installation of DB Berkeley module (already installed on most UNIX systems)
- installing a (, , or) and creating *Sympa*'s Database. This is required for using the web interface for *Sympa*. Please refer to "Sympa and its database" section (7, page 63).
- installation of CPAN (Comprehensive PERL Archive Network)¹ modules
- creation of a UNIX user

3.2.1 System requirements

You should have a UNIX system that is more or less recent in order to be able to use *Sympa*. In particular, it is necessary that your system have an ANSI C compiler (in other words, your compiler should support prototypes);

Sympa has been installed and tested on the following systems, therefore you should not have any special problems :

- Linux (various distributions)
- FreeBSD 2.2.x and 3.x
- NetBSD
- Digital UNIX 4.x
- Solaris 2.5 and 2.6
- AIX 4.x
- HP-UX 10.20

Anyone willing to port it to NT ? ;-)

Finally, most UNIX systems are now supplied with an ANSI C compiler; if this is not the case, you can install the `gcc` compiler, which you will find on the nearest GNU site, for example in France².

To complete the installation, you should make sure that you have a sufficiently recent release of the `sendmail` MTA, i.e. release 8.9.x³ or a more recent release. You may also use `postfix` or `qmail`.

3.2.2 Install Berkeley DB (NEWDB)

UNIX systems often include a particularly unsophisticated mechanism to manage indexed files. This consists of extensions known as `dbm` and `ndbm`, which are unable to meet the needs of many more recent programs, including *Sympa*, which uses the DB package initially developed at the University of California in Berkeley, and which is

¹<http://www.perl.com/CPAN>

²<ftp://ftp.oleane.net/pub/mirrors/gnu/>

³<ftp://ftp.oleane.net/pub/mirrors/sendmail-ucb/>

now maintained by the company Sleepycat software⁴. Many UNIX systems like Linux, FreeBSD or Digital UNIX 4.x have the DB package in the standard version. If not you should install this tool if you have not already done so.

You can retrieve DB on the Sleepycat site⁵, where you will also find clear installation instructions.

3.2.3 Install PERL and CPAN modules

To be able to use *Sympa* you must have release 5.004_03 or later of the PERL language, as well as several CPAN modules.

At make time, the `check_perl_modules.pl` script is run to check for installed versions of required PERL and CPAN modules. If a CPAN module is missing or out of date, this script will install it for you.

You can also download and install CPAN modules yourself. You will find a current release of the PERL interpreter in the nearest CPAN archive. If you do not know where to find a nearby site, use the CPAN multiplexor⁶; it will find one for you.

3.2.4 Required CPAN modules

The following CPAN modules required by *Sympa* are not included in the standard PERL distribution. We try to keep this list up to date; if you have any doubts run the `check_perl_modules.pl` script.

- DB_File (v. 1.50 or later)
- Digest-MD5
- MailTools (version 1.13 or later)
- IO-stringy
- MIME-tools (may require IO/Stringy)
- MIME-Base64
- CGI
- File-Spec

Since release 2, *Sympa* requires an RDBMS to work properly. It stores users' subscriptions and preferences in a database. *Sympa* is also able to extract user data from within an external database. These features require that you install database-related PERL libraries. This includes the generic Database interface (DBI) and a Database Driver for your RDBMS (DBD):

⁴<http://www.sleepycat.com>

⁵<http://www.sleepycat.com/>

⁶<http://www.perl.com/CPAN/src/latest.tar.gz>

- DBI (DataBase Interface)
- DBD (DataBase Driver) related to your RDBMS (e.g. MsqL-Mysql-modules for MySQL)

If you plan to interface *Sympa* with an LDAP directory to build dynamical mailing lists, you need to install PERL LDAP libraries :

- Net : :LDAP (perlldap).

Passwords in *Sympa* database can be crypted ; therefore you need to install the following reversible cryptography library :

- CipherSaber

For performance concerns, we recommend using *WWSympa* as a persistent CGI, using FastCGI. Therefore you need to install the following Perl module :

- FCGI

If you want to Download Zip files of list's Archives, you'll need to install perl Module for Archive Management :

- Archive : :Zip

3.2.5 Create a UNIX user

The final step prior to installing *Sympa* : create a UNIX user (and if possible a group) specific to the program. Most of the installation will be carried out with this account. We suggest that you use the name *sympa* for both user and group.

Numerous files will be located in the *Sympa* user's login directory. Throughout the remainder of this documentation we shall refer to this login directory as `/home/sympa`.

3.3 Compilation and installation

Before using *Sympa*, you must customize the sources in order to specify a small number of parameters specific to your installation.

First, extract the sources from the archive file, for example in the `~sympa/src/` directory : the archive will create a directory named `sympa-4.0.a3/` where all the useful files and directories will be located. In particular, you will have a `doc/` directory containing this documentation in various formats ; a `sample/` directory containing a

few examples of configuration files ; an `nls/` directory where multi-lingual messages are stored ; and, of course, the `src/` directory for the mail robot and `wvsympa` for the web interface.

Example :

```
# su -
$ gzip -dc sympa-4.0.a3.tar.gz | tar xf -
```

Now you can run the installation process :

```
$ ./configure
$ make
$ make install
```

`configure` will build the `Makefile` ; it recognizes the following command-line arguments :

- - `--prefix=PREFIX`, the *Sympa* homedirectory (default `/home/sympa/`)
- `--with-bindir=DIR`, user executables in `DIR` (default `/home/sympa/bin/`)
queue and bouncequeue programs will be installed in this directory. If `sendmail` is configured to use `smrsh` (check the mailer prog definition in your `sendmail.cf`), this should point to `/etc/smrsh`. This is probably the case if you are using Linux RedHat.
- `--with-sbindir=DIR`, system admin executables in `DIR` (default `/home/sympa/bin`)
- `--with-libexecdir=DIR`, program executables in `DIR` (default `/home/sympa/bin`)
- `--with-cgidir=DIR`, CGI programs in `DIR` (default `/home/sympa/bin`)
- `--with-icnsdir=DIR`, web interface icons in `DIR` (default `/home/httpd/icons`)
- `--with-datadir=DIR`, default configuration data in `DIR` (default `/home/sympa/bin/etc`)
- `--with-confdir=DIR`, *Sympa* main configuration files in `DIR` (default `/etc`)
`sympa.conf` and `wvsympa.conf` will be installed there.
- `--with-exlpdir=DIR`, modifiable data in `DIR` (default `/home/sympa/expl/`)
- `--with-libdir=DIR`, code libraries in `DIR` (default `/home/sympa/bin/`)
- `--with-mandir=DIR`, man documentation in `DIR` (default `/usr/local/man/`)
- `--with-docdir=DIR`, man files in `DIR` (default `/home/sympa/doc/`)
- `--with-initdir=DIR`, install System V init script in `DIR` (default `/etc/rc.d/init.d`)
- `--with-piddir=DIR`, create `.pid` files in `DIR` (default `/home/sympa/`)
- `--with-etcdir=DIR`, Config directories populated by the user are in `DIR` (default `/home/sympa/etc`)
- `--with-nlsdir=DIR`, create language files in `DIR` (default `/home/sympa/nls`)
- `--with-scriptdir=DIR`, create script files in `DIR` (default `/home/sympa/script`)
- `--with-sampdir=DIR`, create sample files in `DIR` (default `/home/sympa/sample`)
- `--with-spooldir=DIR`, create directory in `DIR` (default `/home/sympa/spool`)
- `--with-perl=FULLPATH`, set full path to Perl interpreter (default `/usr/bin/perl`)

- `--with-openssl=FULLPATH`, set path to OpenSSL (default `/usr/local/ssl/bin/openssl`)
- `--with-user=LOGIN`, set sympa user name (default `sympa`)
Sympa daemons are running under this UID.
- `--with-group=LOGIN`, set sympa group name (default `sympa`)
Sympa daemons are running under this UID.
- `--with-sendmail_aliases=ALIASFILE`, set aliases file to be used by *Sympa* (default `/etc/mail/sympa_aliases`)
- `--with-virtual_aliases=ALIASFILE`, set postfix virtual file to be used by *Sympa* (default `/etc/mail/sympa_virtual`)

This is used by the `alias_manager.pl` script :

- `--with-newaliases=FULLPATH`, set path to sendmail `newaliases` command (default `/usr/bin/newaliases`)
- `--with-newaliases_arg=ARGS`, set arguments to `newaliases` command (default `NONE`)
This is used by the `postfix_manager.pl` script :
- `--with-postmap=FULLPATH`, set path to postfix `postmap` command (default `/usr/sbin/postmap`)
- `--with-postmap_arg=ARGS`, set arguments to postfix `postmap` command (default `NONE`)

`make` will build a few binaries (`queue`, `bouncequeue` and `aliaswrapper`) and help you install required CPAN modules.

`make install` does the installation job. It recognizes the following option :

- `DESTDIR`, can be set in the main Makefile to install *sympa* in `DESTDIR/DIR` (instead of `DIR`). This is useful for building RPM and DEB packages.

Since version 3.3 of *Sympa* colors are `sympa.conf` parameters (see 5.1.7, page 35)

If everything goes smoothly, the `~sympa/bin/` directory will contain various PERL programs as well as the `queue` binary. You will remark that this binary has the `set-uid-on-exec` bit set (owner is the *sympa* user) : this is deliberate, and indispensable if *Sympa* is to run correctly.

3.3.1 Choosing directory locations

All directories are defined in the `/etc/sympa.conf` file, which is read by *Sympa* at runtime. If no `sympa.conf` file was found during installation, a sample one will be created. For the default organization of directories, please refer to 2.1, page 17.

It would, of course, be possible to disperse files and directories to a number of different locations. However, we recommend storing all the directories and files in the *sympa*

user's login directory.

These directories must be created manually now. You can use restrictive authorizations if you like, since only programs running with the *sympa* account will need to access them.

3.4 Robot aliases

See Robot aliases , 4.1, page 29)

3.5 Logs

Sympa keeps a trace of each of its procedures in its log file. However, this requires configuration of the `syslogd` daemon. By default *Sympa* will use the `local1` facility (`syslog` parameter in `sympa.conf`). *WWSympa*'s logging behaviour is defined by the `log_facility` parameter in `wwsympa.conf` (by default the same facility as *Sympa*). To this end, a line must be added in the `syslogd` configuration file (`/etc/syslog.conf`). For example :

```
local1.*      /var/log/sympa
```

Then reload `syslogd`.

Depending on your platform, your `syslog` daemon may use either a UDP or a UNIX socket. *Sympa*'s default is to use a UNIX socket; you may change this behavior by editing `sympa.conf`'s `log_socket_type` parameter (5.3.3, page 37). You can test log feature by using `testlogs.pl`.

3.6 `sympa.pl`

Once the files are configured, all that remains is to start *Sympa*. At startup, `sympa.pl` will change its UID to `sympa` (as defined in `Makefile`). To do this, add the following sequence or its equivalent in your `/etc/rc.local` :

```
~sympa/bin/sympa.pl  
~sympa/bin/archived.pl  
~sympa/bin/bounced.pl
```

`~sympa/bin/task_manager.pl`

`sympa.pl` recognizes the following command line arguments :

- `--debug` `--d`
Sets *Sympa* in debug mode and keeps it attached to the terminal. Debugging information is output to `STDERR`, along with standard log information. Each function call is traced. Useful while reporting a bug.
- `--config` *config_file* `--f` *config_file*
Forces *Sympa* to use an alternative configuration file. Default behavior is to use the configuration file as defined in the Makefile (`$CONFIG`).
- `--mail` `--m`
Sympa will log calls to `sendmail`, including recipients. Useful for keeping track of each mail sent (log files may grow faster though).
- `--lang` *catalog* `--l` *catalog*
Set this option to use a language catalog for *Sympa*. The corresponding catalog file must be located in `~sympa/nls` directory.
- `--keepcopy` *recipient_directory* `--k` *recipient_directory*
This option tells *Sympa* to keep a copy of every incoming message, instead of deleting them. *recipient_directory* is the directory to store messages.

`/home/sympa/bin/sympa.pl`
- `--close_list` *listname@robot*
Close the list (changing its status to closed), remove aliases and remove subscribers from DB (a dump is created in the list directory to allow restoring the list)
- `--dump` *listname* | *ALL*
Dumps subscribers of a list or all lists. Subscribers are dumped in `subscribers.db.dump`.
- `--import` *listname*
Import subscribers in the *listname* list. Data are read from `STDIN`.
- `--lowercase`
Lowercases e-mail addresses in database.
- `--help` `--h`
Print usage of `sympa.pl`.
- `--make_alias_file`
Create an aliases file in `/tmp/` with all list aliases. It uses the `list_aliases.tpl` template.
- `--version` `--v`
Print current version of *Sympa*.

Chapitre 4

Mail aliases

Mail aliases are required in Sympa for `sympa.pl` to receive mail commands and list messages. Management of these aliases management will depend on the MTA (`sendmail`, `qmail`, `postfix`, `exim`) you're using, where you store aliases and whether you are managing virtual domains or not.

4.1 Robot aliases

An electronic list manager such as *Sympa* is built around two processing steps :

- a message sent to a list or to *Sympa* itself (commands such as `subscribe` or `unsubscribe`) is received by the SMTP server. The SMTP server, on reception of this message, runs the `queue` program (supplied in this package) to store the message in a spool.
- the `sympa.pl` daemon, set in motion at system startup, scans this spool. As soon as it detects a new message, it processes it and performs the requested action (distribution or processing of a command).

To separate the processing of commands (subscription, unsubscription, help requests, etc.) from the processing of messages destined for mailing lists, a special mail alias is reserved for administrative requests, so that *Sympa* can be permanently accessible to users. The following lines must therefore be added to the `sendmail` alias file (often `/etc/aliases`):

```
sympa : ""— /home/sympa/bin/queue sympa@my.domain.org" listmaster :  
""— /home/sympa/bin/queue listmaster@my.domain.org" bounce+* : ""—  
/home/sympa/bin/bouncequeue sympa@my.domain.org" sympa-request :  
postmaster sympa-owner : postmaster
```

Note : if you run *Sympa* virtual robots, you will need one *sympa* alias entry per virtual robot (see virtual robots section, 10, page 84).

sympa-request should be the address of the robot administrator, i.e. a person who looks after *Sympa* (here *postmaster@cru.fr*).

sympa-owner is the return address for *Sympa* error messages.

The alias *bounce+** is dedicated to collect bounces. It is useful only if at least one list uses *welcome_return_path unique* or *remind_return_path unique*. Don't forget to run *newaliases* after any change to the */etc/aliases* file !

Note : aliases based on *listserv* (in addition to those based on *sympa*) can be added for the benefit of users accustomed to the *listserv* and *majordomo* names. For example :

```
listserv:          sympa
listserv-request: sympa-request
majordomo:        sympa
listserv-owner:   sympa-owner
```

4.2 List aliases

For each new list, it is necessary to create up to six mail aliases (at least three). If you managed to setup the alias manager (see next section) then *Sympa* will install automatically the following aliases for you.

For example, to create the *mylist* list, the following aliases must be added :

```
mylist :           "|/home/sympa/bin/queue mylist@my.domain.org"
mylist-request :  "|/home/sympa/bin/queue mylist-request@my.domain.org"
mylist-editor :   "|/home/sympa/bin/queue mylist-editor@my.domain.org"
mylist-owner :    "|/home/sympa/bin/bouncequeue mylist@my.domain.org"
mylist-subscribe : "|/home/sympa/bin/queue mylist-subscribe@my.domain.org@my"
mylist-unsubscribe : "|/home/sympa/bin/queue mylist-unsubscribe@my.domain.org"
```

The address *mylist-request* should correspond to the person responsible for managing *mylist* (the owner). *Sympa* will forward messages for *mylist-request* to the owner of *mylist*, as defined in the */home/sympa/expl/mylist/config* file. Using this feature means you would not need to modify the alias file if the owner of the list were to change.

Similarly, the address *mylist-editor* can be used to contact the list editors if any are defined in */home/sympa/expl/mylist/config*. This address definition is not

compulsory.

The address `mylist-owner` is the address receiving non-delivery reports. The `bouncequeue` program stores these messages in the `queuebounce` directory. *WWSympa* (see 1.2, page 13) may then analyze them and provide a web access to them.

The address `mylist-subscribe` is an address enabling users to subscribe in a manner which can easily be explained to them. Beware : subscribing this way is so straightforward that you may find spammers subscribing to your list by accident.

The address `mylist-unsubscribe` is the equivalent for unsubscribing. By the way, the easier it is for users to unsubscribe, the easier it will be for you to manage your list !

4.3 Alias manager

The `alias_manager.pl` script does aliases management. It is run by *WWSympa* and will install aliases for a new list and delete aliases for closed lists.

The script expects the following arguments :

1. `add` — `del`
2. `<list name>`
3. `<list domain>`

Example : `/home/sympa/bin/alias_manager.pl add mylistcru.fr`

`/home/sympa/bin/alias_manager.pl` works on the alias file as defined by the variable (default is `/etc/mail/sympa_aliases`) in the main Makefile (see 3.3, page 25). You must refer to this aliases file in your `sendmail.cf` (if using `sendmail`) :

```
define('ALIAS_FILE', '/etc/aliases,/etc/mail/sympa_aliases')dnl
```

`/home/sympa/bin/alias_manager.pl` runs a `newaliases` command (via `aliaswrapper`), after any changes to aliases file.

If you manage virtual domains with your mail server, then you might want to change the form of aliases used by the `alias_manager`. You can customize the `list_aliases` template that is parsed to generate list aliases (see 12.7.8, page 108).

4.4 Virtual domains

When using virtual domains with `sendmail` or `postfix`, you can't refer to `mylist@my.domain.org` on the right-hand side of an `/etc/aliases` entry. You need to define an additional entry in a virtual table. You can also add a unique entry, with a regular expression, for your domain.

With Postfix, you should edit the `/etc/postfix/virtual.regexp` file as follows :

```
/(.*)my.domain.org$/ my.domain.org-$1
```

Entries in the 'aliases' file will look like this :

```
my.domain.org-sympa      :      "/home/sympa/bin/sympa.pl  
sympa@my.domain.org"    .....  my.domain.org-listA      :  
"/home/sympa/bin/sympa.pl listA@my.domain.org"
```

With Sendmail, add the following entry to `/etc/mail/virtusertable` file :

```
@my.domain.org my.domain.org-%1%3
```

Chapitre 5

sympa.conf parameters

The `/etc/sympa.conf` configuration file contains numerous parameters which are read on start-up of *Sympa*. If you change this file, do not forget that you will need to restart *Sympa* afterwards.

The `/etc/sympa.conf` file contains directives in the following format :

keyword value

Comments start with the `#` character at the beginning of a line. Empty lines are also considered as comments and are ignored. There should only be one directive per line, but their order in the file is of no importance.

5.1 Site customization

5.1.1 domain

This keyword is **mandatory**. It is the domain name used in the `From:` header in replies to administrative requests. So the smtp engine (qmail, sendmail, postfix or whatever) must recognize this domain as a local address. The old keyword `host` is still recognized but should not be used anymore.

Example: `domain cru.fr`

5.1.2 email

(Default value: `sympa`)

Username (the part of the address preceding the @ sign) used in the From: header in replies to administrative requests.

Example: `email listserv`

5.1.3 listmaster

The list of e-mail addresses of listmasters (users authorized to perform global server commands). Listmasters can be defined for each virtual robot.

Example: `listmaster postmaster@cru.fr,root@cru.fr`

5.1.4 wwsympa_url

(Default value: `http ://<host>/wws`)

This is the root URL of *WWSympa*.

Example: `wwsympa_url https ://my.server/wws`

5.1.5 spam_protection

(Default value: `javascript`)

There is a need to protection Sympa web site against spambot which collect email adresse in public web site. Various method are available into Sympa and you can choose it with `spam_protection` and `web_archive_spam_protection` parameters. Possible value are :

- `javascript` : the adresse is hidden using a javascript. User who enable javascript can see a nice mailto addresses where others have nothing.
- `at` : the @ char is replaced by the string " AT ".
- `none` : no protection against spammer.

5.1.6 `web_archive_spam_protection`

(Default value: `cookie`)

Idem `spam_protection` but restricted to web archive. A additional value is available : `cookie` which mean that users must submit a small form in order to receive a cookie before browsing archives. This block all robot, even google and co.

5.1.7 `dark_color` `light_color` `text_color` `bg_color` `error_color` `selected_color` `shaded_color`

They are the color definition for web interface. Default are set in the main Makefile. Thoses parameters can be overwritten in each virtual robot definition.

5.1.8 `cookie`

This string is used to generate MD5 authentication keys. It allows generated authentication keys to differ from one site to another. It is also used for reversible encryption of user passwords stored in the database. The presence of this string is one reason why access to `sympa.conf` needs to be restricted to the Sympa user.

Note that changing this parameter will break all http cookies stored in users' browsers, as well as all user passwords and lists X509 private keys.

Example: `cookie gh869jku5`

5.1.9 `create_list`

(Default value: `public_listmaster`)

`create_list` parameter is defined by scenario (see 11.8, page 95)

Defines who can create lists (or request list creations). Sympa will use the corresponding scenario.

Example: `create_list intranet`

5.1.10 `global_remind`

(Default value: `listmaster`)

`global_remind` parameter is defined by scenario (see 11.8, page 95)

Defines who can run a `REMIND *` command.

5.2 Directories

5.2.1 `home`

(Default value: `/home/sympa/expl`)

The directory whose subdirectories correspond to the different lists.

Example: `home /home/sympa/expl`

5.2.2 `etc`

(Default value: `/home/sympa/etc`)

This is the local directory for configuration files (such as `edit_list.conf`). It contains 5 subdirectories : `scenari` for local scenarii ; `templates` for the site's local templates and default list templates ; `www_templates` for the site's local html templates ; `global_task_models` for local global task models ; and `list_task_models` for local list task models

Example: `etc /home/sympa/etc`

5.3 System related

5.3.1 `syslog`

(Default value: `LOCAL1`)

Name of the sub-system (facility) for logging messages.

Example: `syslog LOCAL2`

5.3.2 `log_level`

(Default value: 0)

This parameter sets the verbosity of Sympa processes (including) in log files. With level 0 only main operations are logged, in level 3 almost everything is logged.

Example: `log_level 2`

5.3.3 `log_socket_type`

(Default value: `unix`)

Sympa communicates with `syslogd` using either UDP or UNIX sockets. Set `log_socket_type` to `inet` to use UDP, or `unix` for UNIX sockets.

5.3.4 `pidfile`

(Default value: `/home/sympa/etc/sympa.pid`)

The file where the `sympa.pl` daemon stores its process number. Warning : the `sympa` user must be able to write to this file, and to create it if it doesn't exist.

Example: `pidfile /var/run/sympa.pid`

5.3.5 `umask`

(Default value: 027)

Default mask for file creation (see `umask(2)`). Note that it will be interpreted as an octual value.

Example: `umask 007`

5.4 Sending related

5.4.1 maxsmtp

(Default value: 20)

Maximum number of SMTP delivery child processes spawned by *Sympa*. This is the main load control parameter.

Example: `maxsmtp 500`

5.4.2 log_smtp

(Default value: off)

Set logging of each MTA call. Can be overwritten by `-m sympa` option.

Example: `log_smtp on`

5.4.3 max_size

(Default value: 5 Mb)

Maximum size allowed for messages distributed by *Sympa*. This may be customized per virtual robot or per list by setting the `max_size robot` or `list` parameter.

Example: `max_size 2097152`

5.4.4 misaddressed_commands

(Default value: reject)

When a robot command is sent to a list, by default *Sympa* reject this message. This feature can be turned off setting this parameter to `ignore`.

5.4.5 `misaddressed_commands_regexp`

(Default value: `(subscribe|unsubscribe|signoff)`)

This is the Perl regular expression applied on messages subject and body to detect misaddressed commands, see `misaddressed_commands` parameter above.

5.4.6 `nrcpt`

(Default value: 25)

Maximum number of recipients per `sendmail` call. This grouping factor makes it possible for the (`sendmail`) MTA to optimize the number of SMTP sessions for message distribution.

5.4.7 `avg`

(Default value: 10)

Maximum number of different internet domains within addresses per `sendmail` call.

5.4.8 `sendmail`

(Default value: `/usr/sbin/sendmail`)

Absolute call path to SMTP message transfer agent (`sendmail` for example).

Example: `sendmail /usr/sbin/sendmail`

5.4.9 `sendmail_args`

(Default value: `-oi -odi -oem`)

Arguments passed to SMTP message transfer agent

5.4.10 `rfc2369_header_fields`

(Default value: `help,subscribe,unsubscribe,post,owner,archive`)

RFC2369 compliant header fields (List-xxx) to be added to distributed messages. These header-fields should be implemented by MUA's, adding menus.

5.4.11 `remove_headers`

(Default value: `Return-Receipt-To,Precedence,X-Sequence,Disposition-Notification-To`)

This is the list of headers that *Sympa* should remove from outgoing messages. Use it, for example, to ensure some privacy for your users by discarding anonymous options. It is (for the moment) site-wide. It is applied before the *Sympa*, `rfc2369_header_fields`, and `custom_header` fields are added.

Example: `remove_headers Resent-Date,Resent-From,Resent-To,Resent-Message-Id,Sender,Delivered-To`

5.4.12 `anonymous_headers_fields`

(Default value: `Sender,X-Sender,Received,Message-id,From,X-Envelope-To,Resent-From,Reply-To`)

This parameter defines the list of SMTP header fields that should be removed when a mailing list is setup in anonymous mode (see 14.4.3, page 131).

5.4.13 `list_check_smtp`

(Default value: `NONE`)

If this parameter is set with a SMTP server address, *Sympa* will check if alias with the same name as the list you're gonna create already exists on the SMTP server. It is robot specific, i.e. you can specify a different SMTP server for every virtual robot you are running. This is needed if you are running *Sympa* on `somehost.foo.org`, but you handle all your mail on a separate mail relay.

5.4.14 `list_check_suffixes`

(Default value: `request,owner,unsubscribe`)

This parameter is a comma-separated list of admin suffixes you're using for *Sympa* aliases, i.e. mylist-request, mylist-owner etc... This parameter is used with `list_check_smtp` parameter. It is also used to check list names at list creation time.

5.5 Quotas

5.5.1 `default_shared_quota`

The default disk quota for lists' document repository.

5.5.2 `default_archive_quota`

The default disk quota for lists' web archives.

5.6 Spool related

5.6.1 `spool`

(Default value: `/home/sympa/spool`)

The parent directory which contains all the other spools.

5.6.2 `queue`

The absolute path of the directory which contains the queue, used both by the `queue` program and the `sympa.pl` daemon. This parameter is mandatory.

Example: `queue /home/sympa/queue`

5.6.3 `queuemod`

(Default value: `/home/sympa/spool/moderation`)

This parameter is optional and retained solely for backward compatibility.

5.6.4 `queuedigest`

This parameter is optional and retained solely for backward compatibility.

5.6.5 `queueexpire`

(Default value: `/home/sympa/spool/expire`)

This parameter is optional and retained solely for backward compatibility.

5.6.6 `queueauth`

(Default value: `/home/sympa/spool/auth`)

This parameter is optional and retained solely for backward compatibility.

5.6.7 `queueoutgoing`

(Default value: `/home/sympa/spool/outgoing`)

This parameter is optional and retained solely for backward compatibility.

5.6.8 `queuebounce`

(Default value: `/home/sympa/spool/bounce`)

Spool to store bounces (non-delivery reports) received by the `bouncequeue` program via the `mylist-owner` or `bounce+*` addresses . This parameter is mandatory and must be an absolute path.

5.6.9 `queuetask`

(Default value: `/home/sympa/spool/task`)

Spool to store task files created by the task manager. This parameter is mandatory and must be an absolute path.

5.6.10 tmpdir

(Default value: /home/sympa/spool/tmp)

Temporary directory used by OpenSSL and antiviruses.

5.6.11 sleep

(Default value: 5)

Waiting period (in seconds) between each scan of the main queue. Never set this value to 0!

5.6.12 clean_delay_queue

(Default value: 1)

Retention period (in days) for “bad” messages in spool (as specified by queue). *Sympa* keeps messages rejected for various reasons (badly formatted, looping, etc.) in this directory, with a name prefixed by BAD. This configuration variable controls the number of days these messages are kept.

Example: `clean_delay_queue 3`

5.6.13 clean_delay_queuemod

(Default value: 10)

Expiration delay (in days) in the moderation spool (as specified by queuemod). Beyond this deadline, messages that have not been processed are deleted. For moderated lists, the contents of this spool can be consulted using a key along with the MODINDEX command.

5.6.14 clean_delay_queueauth

(Default value: 3)

Expiration delay (in days) in the authentication queue. Beyond this deadline, messages not enabled are deleted.

5.7 Internationalization related

5.7.1 msgcat

(Default value: /home/sympa/nls)

The location of multilingual (nls) catalog files. Must correspond to `~src/nls/Makefile`.

5.7.2 lang

(Default value: us)

This is the default language for *Sympa*. The message catalog (.msg) located in the corresponding nls directory will be used.

5.8 Bounce related

5.8.1 bounce_warn_rate

(Default value: 30)

Site default value for bounce. The list owner receives a warning whenever a message is distributed and the number of bounces exceeds this value.

5.8.2 bounce_halt_rate

(Default value: 50)

FOR FUTURE USE

Site default value for bounce. Messages will cease to be distributed if the number of bounces exceeds this value.

5.8.3 `welcome_return_path`

(Default value: owner)

If set to string `unique`, `sympa` will use a unique e-mail address in the return path, prefixed by `bounce+`, in order to remove the corresponding subscriber. Requires the `bounced` daemon to run and `bounce+*` alias to be installed (plussed aliases as in send-mail 8.7 and later).

5.8.4 `remind_return_path`

(Default value: owner)

Like `welcome_return_path`, but relates to the remind message. Also requires the `bounce+*` alias to be installed.

5.8.5 `expire_bounce_task`

(Default value: daily)

This parameter tells what task will be used by `task_manager.pl` to perform bounces expiration. This task resets bouncing information for addresses not bouncing in the last 10 days after the latest message distribution.

5.8.6 `purge_orphan_bounces_task`

(Default value: Monthly)

This parameter tells what task will be used by `task_manager.pl` to perform bounces cleaning. This task delete bounces archives for unsubscribed users.

5.8.7 `eval_bouncers_task`

(Default value: daily)

The task `eval_bouncers` evaluate all bouncing users for all lists, and fill the field `bounce_score_subscriber` in table `subscriber_table` with a score. This score allow the auto-management of bouncing-users.

5.8.8 process_bouncers_task

(Default value: monthly)

The task process_bouncers execute configured actions on bouncing users, according to their Score. The association between score and actions has to be done in List configuration, This parameter define the frequency of execution for this task.

5.8.9 minimum_bouncing_count

(Default value: 10)

This parameter is for the bounce-score evaluation : the bounce-score is a note that allows the auto-management of bouncing users. This score is evaluated with, in particular, the number of messages bounces received for the user. This parameter sets the minimum number of these messages to allow the bounce-score evaluation for a user.

5.8.10 minimum_bouncing_period

(Default value: 10)

Determine the minimum bouncing period for a user to allow his bounce-score evaluation. Like previous parameter, if this value is too low, bounce-score will be 0.

5.8.11 bounce_delay

(Default value: 0) Days

Another parameter for the bounce-score evaluation : This one represent the average time (days) for a bounce to come back to sympa-server after a post was send to a list. Usually bounces are arriving same day as the original message.

5.8.12 default_bounce_level1_rate

(Default value: 45)

This is the default value for bouncerslevel1 rate entry (??, page ??)

5.8.13 `default_bounce_level2_rate`

(Default value: 75)

This is the default value for `bouncerslevel2 rate` entry (14.5.3, page 136)

5.9 Priority related

5.9.1 `sympa_priority`

(Default value: 1)

Priority applied to *Sympa* commands while running the spool.

Available since release 2.3.1.

5.9.2 `request_priority`

(Default value: 0)

Priority for processing of messages for mylist-request, i.e. for owners of the list.

Available since release 2.3.3

5.9.3 `owner_priority`

(Default value: 9)

Priority for processing messages for mylist-owner in the spool. This address will receive non-delivery reports (bounces) and should have a low priority.

Available since release 2.3.3

5.9.4 `default_list_priority`

(Default value: 5)

Default priority for messages if not defined in the list configuration file.

Available since release 2.3.1.

5.10 Database related

The following parameters are needed when using an RDBMS, but are otherwise not required :

5.10.1 db_type

Format : db_type mysql | Pg | Oracle | Sybase

Database management system used (e.g. MySQL, Pg, Oracle)

This corresponds to the PERL DataBase Driver (DBD) name and is therefore case-sensitive.

5.10.2 db_name

(Default value: sympy)

Name of the database containing user information. See detailed notes on database structure, ??, page ??.

5.10.3 db_host

Database host name.

5.10.4 db_port

Database port.

5.10.5 db_user

User with read access to the database.

5.10.6 db_passwd

Password for db_user.

5.10.7 db_options

If these options are defined, they will be appended to the database connect string.

Example for MySQL :

```
db_options mysql_read_default_file=/home/joe/my.cnf
```

5.10.8 db_env

Gives a list of environment variables to set before database connexion. This is a ';' separated list of variable assignments.

Example for Oracle :

```
db_env ORACLE_TERM=vt100;ORACLE_HOME=/var/hote/oracle/7.3.4
```

5.10.9 db_additional_subscriber_fields

If your **subscriber.table** database table has more fields than required by *Sympa* (because other programs access this table), you can make *Sympa* load these fields. You will then be able to use them from within mail/web templates and scenario (as [subscriber->field]). This parameter is a comma-separated list.

Example :

```
db_additional_subscriber_fields billing_delay,subscription_expiration
```

5.10.10 db_additional_user_fields

If your **user.table** database table has more fields than required by *Sympa* (because other programs access this table), you can make *Sympa* load these fields. You will then

be able to use them from within mail/web templates (as [user->field]).

This parameter is a comma-separated list.

Example :

```
db_additional_user_fields address,gender
```

5.11 Loop prevention

The following define your loop prevention policy for commands. (see 11.10, page 99)

5.11.1 loop_command_max

(Default value: 200)

The maximum number of command reports sent to an e-mail address. When it is reached, messages are stored with the BAD prefix, and reports are no longer sent.

5.11.2 loop_command_sampling_delay

(Default value: 3600)

This parameter defines the delay in seconds before decrementing the counter of reports sent to an e-mail address.

5.11.3 loop_command_decrease_factor

(Default value: 0.5)

The decrementation factor (from 0 to 1), used to determine the new report counter after expiration of the delay.

5.12 S/MIME configuration

Sympa can optionally verify and use S/MIME signatures for security purposes. In this case, the three first following parameters must be set by the listmaster (see 9.4.2,

page 81). The two others are optionnal.

5.12.1 openssl

The path for the openSSL binary file.

5.12.2 capath

The directory path use by openssl for trusted CA certificates.

A directory of trusted certificates. The certificates should have names of the form : hash.0 or have symbolic links to them of this form ("hash" is the hashed certificate subject name : see the -hash option of the openssl x509 utility). This directory should be the same as the directory SSLCACertificatePath specified for mod_ssl module for Apache.

5.12.3 cafile

This parameter sets the all-in-one file where you can assemble the Certificates of Certification Authorities (CA) whose clients you deal with. These are used for Client Authentication. Such a file is simply the concatenation of the various PEM-encoded Certificate files, in order of preference. This can be used alternatively and/or additionally to capath.

5.12.4 key_passwd

The password for list private key encryption. If not defined, *Sympa* assumes that list private keys are not encrypted.

5.12.5 chk_cert_expiration_task

States the model version used to create the task which regurlaly checks the certificate expiration dates and warns users whose certificate have expired or are going to. To know more about tasks, see 11.11, page 99.

5.12.6 `crl_update_task`

Specifies the model version used to create the task which regularly updates the certificate revocation lists.

5.13 Antivirus plug-in

Sympa can optionally check incoming messages before delivering them, using an external antivirus solution. You must then set two parameters.

5.13.1 `antivirus_path`

The path to your favorite antivirus binary file (including the binary file).

Example :

```
antivirus_path /usr/local/bin/uvscan
```

5.13.2 `antivirus_args`

The arguments used by the antivirus software to look for viruses. You must set them so as to get the virus name. You should use, if available, the 'unzip' option and check all extensions.

Example with uvscan :

```
antivirus_args --summary --secure
```

Example with fsav :

```
antivirus_args --dumb --archive
```

Exemple with AVP :

```
antivirus_path /opt/AVP/kavscanner
antivirus_args -Y -O- -MP -IO
```

Exemple with Sophos :

```
antivirus_path /usr/local/bin/sweep
antivirus_args -nc -nb -ss -archive
```

Exemple with Clam :

```
antivirus_path /usr/local/bin/clamscan
antivirus_args --stdout
```

5.13.3 `antivirus_notify`

`sender` — `nobody`

(Default value: `sender`)

This parameter tells if *Sympa* should notify the email sender when a virus has been detected.

Chapitre 6

WWSympa

WWSympa is *Sympa*'s web interface.

6.1 Organization

WWSympa is fully integrated with *Sympa*. It uses `sympa.conf` and *Sympa*'s libraries. The default *Sympa* installation will also install *WWSympa*.

Every single piece of HTML in *WWSympa* is generated by the CGI code using template files (See 11.1, page 87). This facilitates internationalization of pages, as well as per-site customization.

The code consists of one single PERL CGI script, `WWSympa.fcgi`. To enhance performance you can configure *WWSympa* to use FastCGI; the CGI will be persistent in memory.

All data will be accessed through the CGI, including web archives. This is required to allow the authentication scheme to be applied systematically.

Authentication is based on passwords stored in the database table `user_table`; if the appropriate Crypt : :CipherSaber is installed, passwords are encrypted in the database using reversible encryption based on RC4. Otherwise they are stored in clear text. In both cases reminding of passwords is possible. To keep track of authentication information *WWSympa* uses HTTP cookies stored on the client side. The HTTP cookie only indicates that a specified e-mail address has been authenticated; permissions are evaluated when an action is requested.

The same web interface is used by the listmaster, list owners, subscribers and others. Depending on permissions, the same URL may generate a different view.

WWSympa's main loop algorithm is roughly the following :

1. Check authentication information returned by the HTTP cookie
2. Evaluate user's permissions for the requested action
3. Process the requested action
4. Set up variables resulting from the action
5. Parse the HTML template files

6.2 HTTPD setup

6.2.1 *wwsympa.fcgi* access permissions

Because Sympa and *WWSympa* share a lot of files, *wwsympa.fcgi*, must run with the same uid/gid as *archived.pl*, *bounced.pl* and *sympa.pl*. There are different ways to organize this :

- With some operating systems no special setup is required because *wwsympa.fcgi* is installed with *suid* and *sgid* bits, but this will not work if *suid* scripts are refused by your system.
- Run a dedicated Apache server with *sympa.sympa* as uid/gid (The Apache default is *nobody.nobody*)
- Use a Apache virtual host with *sympa.sympa* as uid/gid ; Apache needs to be compiled with *suexec*. Be aware that the Apache *suexec* usually define a lowest UID/GID allowed to be a target user for *suEXEC*. For most systems including binaries distribution of Apache, the default value 100 is common. So Sympa UID (and Sympa GID) must be higher then 100 or *suexec* must be tuned in order to allow lower UID/GID. Check <http://httpd.apache.org/docs/suexec.html#install> for details
The User and Group directive have to be set before the *FastCgiServer* directive is encountered.
- Otherwise, you can overcome restrictions on the execution of *suid* scripts by using a short C program, owned by *sympa* and with the *suid* bit set, to start *wwsympa.fcgi*. Here is an example (with no guarantee attached) :

```
#include <unistd.h>

#define WWSYMPA "/home/sympa/bin/wwsympa.fcgi"

int main(int argn, char **argv, char **envp) {
    argv[0] = WWSYMPA;
    execve(WWSYMPA, argv, envp);
}
```

6.2.2 Installing wwsympa.fcgi in your Apache server

If you chose to run `wwsympa.fcgi` as a simple CGI, you simply need to script alias it.

```
Example :  
ScriptAlias /wvs /home/sympa/bin/wwsympa.fcgi
```

Running FastCGI will provide much faster responses from your server and reduce load (to understand why, read <http://www.fastcgi.com/fastcgi-devkit-2.1/doc/fastcgi-perf.htm>)

```
Example :  
FastCgiServer /home/sympa/bin/wwsympa.fcgi -processes 2  
<Location /wvs>  
    SetHandler fastcgi-script  
</Location>  
  
ScriptAlias /wvs /home/sympa/bin/wwsympa.fcgi
```

If you run Virtual robots, then the `FastCgiServer(s)` can serve multiple robots. Therefore you need to define it in the common section of your Apache configuration file.

6.2.3 Using FastCGI

FastCGI is an extension to CGI that provides persistency for CGI programs. It is extremely useful with *WWSympa* since source code interpretation and all initialisation tasks are performed only once, at server startup ; then file `wwsympa.fcgi` instances are waiting for clients requests.

WWSympa can also work without FastCGI, depending on the `use_fast.cgi` parameter (see 6.3.14, page 60).

To run *WWSympa* with FastCGI, you need to install :

- `mod_fastcgi` : the Apache module that provides FastCGI features
- `FCGI` : the Perl module used by *WWSympa*

6.3 wwsympa.conf parameters

6.3.1 arc_path

(Default value: /home/httpd/html/arc)

Where to store html archives. This parameter is used by the `archived.pl` daemon. It is a good idea to install the archive outside the web hierarchy to prevent possible back doors in the access control powered by WWSympa. However, if Apache is configured with a `chroot`, you may have to install the archive in the Apache directory tree.

6.3.2 archive_default_index thrd — mail

(Default value: thrd)

The default index organization when entering web archives : either threaded or chronological order.

6.3.3 archived_pidfile

(Default value: archived.pid)

The file containing the PID of `archived.pl`.

6.3.4 bounce_path

(Default value: /var/bounce)

Root directory for storing bounces (non-delivery reports). This parameter is used mainly by the `bounced.pl` daemon.

6.3.5 bounced_pidfile

(Default value: bounced.pid)

The file containing the PID of `bounced.pl`.

6.3.6 cookie_expire

(Default value: 0) Lifetime (in minutes) of HTTP cookies. This is the default value when not set explicitly by users.

6.3.7 cookie_domain

(Default value: localhost)

Domain for the HTTP cookies. If beginning with a dot ('.'), the cookie is available within the specified internet domain. Otherwise, for the specified host. Example :

```
cookie_domain cru.fr
cookie is available for host 'cru.fr'

cookie_domain .cru.fr
cookie is available for any host within 'cru.fr' domain
```

The only reason for replacing the default value would be where *WWSympa*'s authentication process is shared with an application running on another host.

6.3.8 default_home

(Default value: home)

Organization of the *WWSympa* home page. If you have only a few lists, the default value 'home' (presenting a list of lists organized by topic) should be replaced by 'lists' (a simple alphabetical list of lists).

6.3.9 icons_url

(Default value: /icons)

URL of *WWSympa*'s icons directory.

6.3.10 log_facility

WWSympa will log using this facility. Defaults to *Sympa*'s syslog facility. Configure your syslog according to this parameter.

6.3.11 mhonarc

(Default value: /usr/bin/mhonarc)

Path to the (superb) *MhOnArc* program. Required for html archives
<http://www.oac.uci.edu/indiv/ehood/mhonarc.html>

6.3.12 password_case sensitive — insensitive

(Default value: `insensitive`)

If set to **insensitive**, WWSympa's password check will be insensitive. This only concerns passwords stored in Sympa database, not the ones in LDAP.

Be careful : in previous 3.xx versions of Sympa, passwords were lowercased before database insertion. Therefore changing to case-sensitive password checking could bring you some password checking problems.

6.3.13 title

(Default value: `Mailing List Service`)

The name of your mailing list service. It will appear in the Title section of WWSympa.

6.3.14 use_fast_cgi 0 — 1

(Default value: `1`)

Choice of whether or not to use FastCGI. On `listes.cru.fr`, using FastCGI increases WWSympa performance by as much as a factor of 10. Refer to <http://www.fastcgi.com/> and the Apache config section of this document for details about FastCGI.

6.4 MhOnArc

MhOnArc is a neat little converter from mime messages to html. Refer to <http://www.oac.uci.edu/indiv/ehood/mhonarc.html>.

The long `mhonarc` resource file is used by *WWSympa* in a particular way. MhOnArc is called to produce not a complete html document, but only a part of it to be included in a complete document (starting with `<HTML>` and terminating with `</HTML>;-`). The best way is to use the MhOnArc resource file provided in the *WWSympa* distribution and to modify it for your needs.

The `mhonarc` resource file is named `mhonarc-ressources`. You may locate this file either in

1. `/home/sympa/expl/mylist/mhonarc-ressources` in order to create a specific archive look for a particular list
2. or `/home/sympa/etc/mhonarc-ressources`

6.5 Archiving daemon

`archived.pl` converts messages from *Sympa*'s spools and calls `mhonarc` to create html versions (whose location is defined by the "arc_path" *WWSympa* parameter). You should probably install these archives outside the *Sympa* `home_dir` (*Sympa*'s initial choice for storing mail archives : `/home/sympa/expl/mylist`). Note that the html archive contains a text version of each message and is totally separate from *Sympa*'s main archive.

1. create a directory according to the *WWSympa* "arc_path" parameter (must be owned by `sympa`, does not have to be in Apache space unless your server uses `chroot`)
2. for each list, if you need a web archive, create a new web archive paragraph in the list configuration. Example :

```
web_archive
access public|private|owner|listmaster|closed
```

If `web_archive` is defined for a list, every message distributed by this list is copied to `/home/sympa/spool/outgoing/`. (No need to create nonexistent subscribers to receive copies of messages)

3. start `archived.pl`. *Sympa* and Apache
4. check *WWSympa* logs, or alternatively, start `archived.pl` in debug mode (`-d`).
5. If you change `mhonarc` resources and wish to rebuild the entire archive using the new look defined for `mhonarc`, simply create an empty file named ".rebuild.mylist@myhost" in `/home/sympa/spool/outgoing`, and make sure that the owner of this file is *Sympa*.

```
example : su sympa -c "touch /home/sympa/spool/outgoing/.rebuild.sympa-fr@cru.fr"
```

You can also rebuild web archives from within the admin page of the list.

Furthermore, if you want to get list's archives, you can do it via the List-admin menu-> Archive Management

6.6 Database configuration

WWSympa needs an RDBMS (Relational Database Management System) in order to run. All database access is performed via the *Sympa* API. *Sympa* currently interfaces with MySQL, PostgreSQL, Oracle and Sybase.

A database is needed to store user passwords and preferences. The database structure is documented in the *Sympa* documentation; scripts for creating it are also provided with the *Sympa* distribution (in `script`).

User information (password and preferences) are stored in the «User» table. User passwords stored in the database are encrypted using reversible RC4 encryption controlled with the `cookie` parameter, since *WWSympa* might need to remind users of their passwords. The security of *WWSympa* rests on the security of your database.

Chapitre 7

Sympa and its database

Most basic feature of *Sympa* will work without a RDBMS, but WWSympa and bounced require a relational database. Currently you can use one of the following RDBMS : MySQL, PostgreSQL, Oracle, Sybase. Interfacing with other RDBMS requires only a few changes in the code, since the API used, DBI¹ (DataBase Interface), has DBD (DataBase Drivers) for many RDBMS.

7.1 Prerequisites

You need to have a DataBase System installed (not necessarily on the same host as *Sympa*), and the client libraries for that Database installed on the *Sympa* host ; provided, of course, that a PERL DBD (DataBase Driver) is available for your chosen RDBMS ! Check the DBI Module Availability².

7.2 Installing PERL modules

Sympa will use DBI to communicate with the database system and therefore requires the DBD for your database system. DBI and DBD : :YourDB (Msq1-Mysql-modules for MySQL) are distributed as CPAN modules. Refer to 3.2.3, page 23 for installation details of these modules.

¹<http://www.symbolstone.org/technology/perl/DBI/>

²<http://www.symbolstone.org/technology/perl/DBI/>

7.3 Creating a sympa DataBase

7.3.1 Database structure

The sympa database structure is slightly different from the structure of a subscribers file. A subscribers file is a text file based on paragraphs (similar to the config file); each paragraph completely describes a subscriber. If somebody is subscribed to two lists, he/she will appear in both subscribers files.

The DataBase distinguishes information relative to a person (e-mail, real name, password) and his/her subscription options (list concerned, date of subscription, reception option, visibility option). This results in a separation of the data into two tables : the user_table and the subscriber_table, linked by a user/subscriber e-mail.

7.3.2 Database creation

The create_db script below will create the sympa database for you. You can find it in the script/ directory of the distribution (currently scripts are available for MySQL, PostgreSQL, Oracle and Sybase).

– MySQL database creation script

```
## MySQL Database creation script

CREATE DATABASE sympa;

## Connect to DB
\r sympa

CREATE TABLE user_table (
    email_user          varchar (100) NOT NULL,
    gecos_user          varchar (150),
    password_user       varchar (40),
    cookie_delay_user   int,
    lang_user           varchar (10),
    PRIMARY KEY (email_user)
);

CREATE TABLE subscriber_table (
    list_subscriber     varchar (50) NOT NULL,
    user_subscriber     varchar (100) NOT NULL,
    date_subscriber     datetime NOT NULL,
    update_subscriber   datetime,
    visibility_subscriber varchar (20),
    reception_subscriber varchar (20),
```

```

bounce_subscriber varchar (35),
comment_subscriber varchar (150),
subscribed_subscriber enum ('0','1'),
included_subscriber enum ('0','1'),
include_sources_subscriber varchar(50),
bounce_score_subscriber smallint (6),
PRIMARY KEY (list_subscriber, user_subscriber),
INDEX (user_subscriber,list_subscriber)
);

# CREATE TABLE log_table (
# id INT UNSIGNED DEFAULT 0 NOT NULL auto_increment,
# date int NOT NULL,
# pid int,
# process enum ('task','archived','sympa','wwsympa','bounced'),
# email_user          varchar (100),
# auth enum ('smtp','md5','smime','null'),
# ip varchar (15),
# operation varchar (40),
# list varchar (50),
# robot varchar (60),
# arg varchar (100),
# status varchar (100),
# subscriber_count int,
# PRIMARY KEY (id),
# INDEX (date),
# INDEX (robot),
# INDEX (list),
# INDEX (email_user)
# );

```

– PostgreSQL database creation script

```

-- PostgreSQL Database creation script

CREATE DATABASE sympa;

-- Connect to DB
\connect sympa

DROP TABLE user_table;
CREATE TABLE user_table (
    email_user          varchar (100) NOT NULL,
    gecos_user          varchar (150),
    cookie_delay_user   int4,
    password_user       varchar (40),
    lang_user           varchar (10),
    CONSTRAINT ind_user PRIMARY KEY (email_user)
);

```

```

DROP TABLE subscriber_table;
CREATE TABLE subscriber_table (
    list_subscriber      varchar (50) NOT NULL,
    user_subscriber      varchar (100) NOT NULL,
    date_subscriber      timestamp with time zone NOT NULL,
    update_subscriber    timestamp with time zone,
    visibility_subscriber varchar (20),
    reception_subscriber varchar (20),
    bounce_subscriber    varchar (35),
    comment_subscriber   varchar (150),
    subscribed_subscriber bit(1),
    included_subscriber  bit(1),
    include_sources_subscriber varchar(50),
    CONSTRAINT ind_subscriber PRIMARY KEY (list_subscriber, user_subscriber)
);
CREATE INDEX subscriber_idx ON subscriber_table (user_subscriber,list_subscriber)

```

- Sybase database creation script

```

/* Sybase Database creation script 2.5.2 */
/* Thierry Charles <tcharles@electron-libre.com> */
/* 15/06/01 : extend password_user */

/* sympa database must have been created */
/* eg: create database sympa on your_device_data=10 log on your_device_log=4 */
use sympa
go

create table user_table
(
    email_user          varchar(100)          not null,
    gecos_user          varchar(150)          null   ,
    password_user       varchar(40)           null   ,
    cookie_delay_user   numeric               null   ,
    lang_user           varchar(10)           null   ,
    constraint ind_user primary key (email_user)
)
go

create index email_user_fk on user_table (email_user)
go

create table subscriber_table
(
    list_subscriber     varchar(50)           not null,
    user_subscriber     varchar(100)          not null,
    date_subscriber     datetime              not null,
    update_subscriber   datetime              null,

```

```

        visibility_subscriber varchar(20)          null    ,
        reception_subscriber varchar(20)          null    ,
        bounce_subscriber    varchar(35)          null    ,
        comment_subscriber   varchar(150)         null    ,
        subscribed_subscriber numeric null        ,
        included_subscriber   numeric             null    ,
        include_sources_subscriber varchar(50)     null    ,
        constraint ind_subscriber primary key (list_subscriber, user_subscriber)
    )
go

create index list_subscriber_fk on subscriber_table (list_subscriber)
go

create index user_subscriber_fk on subscriber_table (user_subscriber)
go

```

– Oracle database creation script

```

## Oracle Database creation script
## Fabien Marquois <fmarquois@univ-lr.fr>

/Bases/oracle/product/7.3.4.1/bin/sqlplus loginsystem/passwdoracle <<-!
create user SYMPA identified by SYMPA default tablespace TABLESP
temporary tablespace TEMP;
grant create session to SYMPA;
grant create table to SYMPA;
grant create synonym to SYMPA;
grant create view to SYMPA;
grant execute any procedure to SYMPA;
grant select any table to SYMPA;
grant select any sequence to SYMPA;
grant resource to SYMPA;
!

/Bases/oracle/product/7.3.4.1/bin/sqlplus SYMPA/SYMPA <<-!
CREATE TABLE user_table (
    email_user          varchar2(100) NOT NULL,
    gecos_user          varchar2(150),
    password_user       varchar2(40),
    cookie_delay_user   number,
    lang_user           varchar2(10),
    CONSTRAINT ind_user PRIMARY KEY (email_user)
);
CREATE TABLE subscriber_table (
    list_subscriber     varchar2(50) NOT NULL,
    user_subscriber     varchar2(100) NOT NULL,
    date_subscriber     date NOT NULL,
update_subscriber date,

```

```

        visibility_subscriber  varchar2(20),
        reception_subscriber   varchar2(20),
        bounce_subscriber      varchar2 (35),
        comment_subscriber     varchar2 (150),
        subscribed_subscriber  number(1,0),
        included_subscriber    number(1,0),
        include_sources_subscriber varchar2(50),
        CONSTRAINT ind_subscriber PRIMARY KEY (list_subscriber,user_subscriber)
    );
    !

```

You can execute the script using a simple SQL shell such as `mysql`, `psql` or `sqlplus`.

Example :

```
# mysql < create_db.mysql
```

7.4 Setting database privileges

We strongly recommend you restrict access to *sympa* database. You will then set `db_user` and `db_passwd` in `sympa.conf`.

With :

```
grant all on sympa.* to sympa@localhost identified by 'your_password';
flush privileges;
```

7.5 Importing subscribers data

7.5.1 Importing data from a text file

You can import subscribers data into the database from a text file having one entry per line : the first field is an e-mail address, the second (optional) field is the free form name. Fields are spaces-separated.

Example :

```
## Data to be imported
## email      gecos
john.steward@some.company.com      John - accountant
mary.blacksmith@another.company.com  Mary - secretary
```

To import data into the database :

```
cat /tmp/my_import_file | sympa.pl --import=my_list
```

(see 3.6, page 27).

7.5.2 Importing data from subscribers files

If a mailing list was previously setup to store subscribers into `subscribers` file (the default mode in versions older than 2.2b) you can load subscribers data into the `sympa` database. The easiest way is to edit the list configuration using `WWSympa` (this requires `listmaster` privileges) and change the data source from **file** to **database**; subscribers data will be loaded into the database at the same time.

If the subscribers file is big, a timeout may occur during the FastCGI execution (Note that you can set a longer timeout with the `-idle-timeout` option of the `FastCgiServer` Apache configuration directive). In this case, or if you have not installed `WWSympa`, you should use the `load_subscribers.pl` script.

7.6 Extending database table format

You can easily add other fields to **subscriber_table** and **user_table**, they will not disturb `Sympa` because it lists explicitly the field it expects in `SELECT` queries.

Moreover you can access these database fields from within `Sympa` (in templates), as far as you list these additional fields in `sympa.conf` (See 5.10.9, page 49 and 5.10.10, page 49).

7.7 Sympa configuration

To store subscriber information in your newly created database, you first need to tell `Sympa` what kind of database to work with, then you must configure your list to access the database.

You define the database source in `sympa.conf` : `db_type`, `db_name`, `db_host`, `db_user`, `db_passwd`.

If you are interfacing `Sympa` with an Oracle database, `db_name` is the `SID`.

All your lists are now configured to use the database, unless you set list parameter `user_data_source` to **file** or **include**.

Sympa will now extract and store user information for this list using the database instead of the `subscribers` file. Note however that subscriber information is dumped to `subscribers.db.dump` at every shutdown, to allow a manual rescue restart (by renaming `subscribers.db.dump` to `subscribers` and changing the `user.data_source` parameter), if ever the database were to become inaccessible.

Chapitre 8

Using *Sympa* with LDAP

LDAP is a client-server protocol for accessing a directory service. *Sympa* provide various features based on access to one or more LDAP directories :

- authentication using LDAP directory instead of *sympa* internal storage of password
- named filters used in scenario condition
- LDAP extraction of list subscribers (see 14.2.1)

8.1 Authentication via uid or alternate email

Sympa stores the data relative to the subscribers in a DataBase. Among these data : password, email exploited during the Web authentication. The module of LDAP authentication allows to use *Sympa* in an intranet without duplicating user passwords.

This way users can indifferently authenticate with their `ldap_uid`, their `alternate_email` or their canonic email stored in the LDAP directory.

Sympa gets the canonic email in the LDAP directory with the `ldap_uid` or the `alternate_email`. *Sympa* will first attempt an anonymous bind to the directory to get the user's DN, then *Sympa* will bind with the DN and the user's `ldap_password` in order to perform an efficient authentication. This last bind will work only if the good `ldap_password` is provided. Indeed the value returned by the `bind(DN,ldap_password)` is tested.

Example : a person is described by

```
Dn:cn=Fabrice Rafart,
ou=Siege ,
o=MaSociete ,
c=FR Objectclass:
person Cn: Fabrice Rafart
Title: Network Responsible
O: Siege
Or: Data processing
Telephonenumber: 01-00-00-00-00
Facsimiletelephonenumber:01-00-00-00-00
L:Paris
Country: France
```

```
uid: frafart
mail: Fabrice.Rafart@MaSociete.fr
alternate_email: frafart@MaSociete.fr
alternate:rafart@MaSociete.fr
```

So Fabrice Rafart can be authenticated with : frafart, Fabrice.Rafart@MaSociete.fr, frafart@MaSociete.fr,Rafart@MaSociete.fr. After this operation, the address in the field FROM will be the Canonic email, in this case Fabrice.Rafart@MaSociete.fr. That means that *Sympa* will get this email and use it during all the session until you clearly ask *Sympa* to change your email address via the two pages : which and pref.

8.1.1 auth.conf

The `/home/sympa/etc/auth.conf` configuration file contains numerous parameters which are read on start-up of *Sympa*. If you change this file, do not forget that you will need to restart *Sympa* afterwards.

The `/home/sympa/etc/auth.conf` is organised in paragraphs. Each paragraph coincides with the configuration of an ldap directory.

The `/home/sympa/etc/auth.conf` file contains directives in the following format :

```
paragraphs
keyword value
paragraphs
keyword value
```

Comments start with the # character at the beginning of a line.

Empty lines are also considered as comments and are ignored at the beginning. After the first paragraph they are considered as paragraphs separators.

There should only be one directive per line, but their order in the file is of no impor-

tance.

Thanks to this type of configuration *Sympa* is able to consult various directories. So, users who come from different directories will be authenticated through their `ldap_password`. Indeed, *Sympa* will try to bind on the first directory with the given `ldap_password`. If it does not work, *Sympa* will try to bind on the second with the same `ldap_password`, etc. This mechanism is useful in the case of homonyms.

Example :

```
#Configuration file auth.conf for the LDAP authentication
#Description of parameters for each directory

ldap
host ldap.univ-rennes1.fr:389
timeout 30
suffix dc=univ-rennes1,dc=fr
get_dn_by_uid_filter (uid=[sender])
get_dn_by_email_filter (|(mail=[sender])(mailalternateaddress=[sender]))
email_attribute mail
alternative_email_attribute mailalternateaddress,ur1mail
scope sub
use_ssl 1
ssl_version sslv3
ssl_ciphers MEDIUM:HIGH

ldap
host ldap.univ-nancy2.fr:392,ldap1.univ-nancy2.fr:392,ldap2.univ-nancy2.fr:392
timeout 20
bind_dn cn=sympa,ou=people,dc=cru,dc=fr
bind_password sympapASSWD
suffix dc=univ-nancy2,dc=fr
get_dn_by_uid_filter (uid=[sender])
get_dn_by_email_filter (|(mail=[sender])(n2atraliasmail=[sender]))
alternative_email_attribute n2atrmaildrop
email_attribute mail
scope sub
authentication_info_url http://sso.univ-nancy2.fr/
```

– host

This keyword is **mandatory**. It is the domain name used in order to bind to the directory and then to extract informations. You must mention the port number after the server name. Server replication is supported by listing several servers separated by commas.

Example :

```
host ldap.univ-rennes1.fr:389
host ldap0.university.com:389,ldap1.university.com:389,ldap2.university.com:389
```

– timeout

It corresponds to the `timelimit` in the `Search` fonction. A `timelimit` that restricts the maximum time (in seconds) allowed for a search. A value of 0 (the default), means that no `timelimit` will be requested.

– suffix

The root of the DIT (Directory Information Tree). The DN that is the base object entry relative to which the search is to be performed.

Example: `dc=university,dc=fr`

– bind_dn

If anonymous bind is not allowed on the LDAP server, a DN and password can be used.

– bind_password

This password is used, combined with the `bind_dn` above.

– get_dn_by_uid_filter

Defines the search filter corresponding to the `ldap_uid`. (RFC 2254 compliant). If you want to apply the filter on the user, use the variable '`[sender]`'. It will work with every type of authentication (`uid`, `alternate_email..`).

Example :

```
(Login = [sender])
(|(ID = [sender])(UID = [sender]))
```

– get_dn_by_email_filter

Defines the search filter corresponding to the email addresses (canonic and alternative).(RFC 2254 compliant). If you want to apply the filter on the user, use the variable '`[sender]`'. It will work with every type of authentication (`uid`, `alternate_email..`).

Example : a person is described by

```
Dn:cn=Fabrice Rafart,
ou=Siege ,
o=MaSociete ,
c=FR Objectclass:
person Cn: Fabrice Rafart
Title: Network Responsible
O: Siege
Or: Data processing
```

```

Telephonenumber: 01-00-00-00-00
Facsimiletelephonenumber:01-00-00-00-00
L:Paris
Country: France

uid: frafart
mail: Fabrice.Rafart@MaSociete.fr
alternate_email: frafart@MaSociete.fr
alternate:rafart@MaSociete.fr

```

The filters can be :

```

(mail = [sender])
(| (mail = [sender])(alternate_email = [sender]) )
(| (mail = [sender])(alternate_email = [sender])(alternate = [sender]) )

```

– email_attribute

The name of the attribute for the canonic email in your directory : for instance mail, canonic_email, canonic_address ... In the previous example the canonic email is 'mail'.

– alternate_email_attribute

The name of the attribute for the alternate email in your directory : for instance alternate_email, mailalternateaddress, ... You make a list of these attributes separated by commas.

With this list *Sympa* creates a cookie which contains various information : the user is authenticated via Ldap or not, his alternate email. To store the alternate email is interesting when you want to canonify your preferences and subscriptions. That is to say you want to use a unique address in User_table and Subscriber_table which is the canonic email.

– scope

(Default value: sub) By default the search is performed on the whole tree below the specified base object. This may be changed by specifying a scope :

– base

Search only the base object.

– one

Search the entries immediately below the base object.

– sub

Search the whole tree below the base object. This is the default.

– authentication_info_url

Defines the URL of a document describing LDAP password management. When hitting *Sympa's Send me a password* button, LDAP users will be redirected to this URL.

– use_ssl

- If set to 1, connection to the LDAP server will use SSL (LDAPS).
- `ssl_version`
This defines the version of the SSL/TLS protocol to use. Defaults of Net : :LDAPS to `sslv2/3`, other possible values are `sslv2`, `sslv3`, and `tlsv1`.
- `ssl_ciphers`
Specify which subset of cipher suites are permissible for this connection, using the standard OpenSSL string format. The default value of Net : :LDAPS for ciphers is `ALL`, which permits all ciphers, even those that don't encrypt !

8.2 Named Filters

At the moment Named Filters are only used in scenari. They enable to select a category of people who will be authorized or not to realise some actions.

As a consequence, you can grant privileges in a list to people belonging to an LDAP directory thanks to a scenario.

8.2.1 Definition

People are selected through an LDAP filter defined in a configuration file. This file must have the extension `.ldap`. It is stored in `/home/sympa/etc/search_filters/`.

You must give several informations in order to create a Named Filter :

- `host`
A list of host :port LDAP directories (replicates) entries.
- `suffix`
Defines the naming space covered by the search (optional, depending on the LDAP server).
- `filter`
Defines the LDAP search filter (RFC 2254 compliant). But you must absolutely take into account the first part of the filter which is : (`'mail_attribute' = [sender]`) as shown in the example. you will have to replce `'mail_attribute'` by the name of the attribute for the email. *Sympa* verifies if the user belongs to the category of people defined in the filter.
- `scope`
By default the search is performed on the whole tree below the specified base object. This may be changed by specifying a scope :
 - `base` : Search only the base object.
 - `one`
Search the entries immediately below the base object.
 - `sub`
Search the whole tree below the base object. This is the default.

example.ldap : we want to select the professors of mathematics in the university of Rennes1 in France

```
host ldap.univ-rennes1.fr:389,ldap2.univ-rennes1.fr:390
suffix dc=univ-rennes1.fr,dc=fr
filter (&(canonic_mail = [sender])(EmployeeType = prof)(subject = math))
scope sub
```

8.2.2 Search Condition

The search condition is used in scenarii which are defined and described in (see 11.8)

The syntax of this rule is :

```
search(example.ldap, [sender]) smtp,smime,md5 -> do_it
```

The variables used by 'search' are :

- the name of the LDAP Configuration file

 - the [sender]
That is to say the sender email.
- The method of authentication does not change.

Chapitre 9

Sympa with S/MIME and HTTPS

S/MIME is a cryptographic method for Mime messages based on X509 certificates. Before installing *Sympa* S/Mime features (which we call S/*Sympa*), you should be under no illusion about what the S stands for : “S/MIME” means “Secure MIME”. That S certainly does not stand for “Simple”.

The aim of this chapter is simply to describe what security level is provided by *Sympa* while using S/MIME messages, and how to configure *Sympa* for it. It is not intended to teach anyone what S/Mime is and why it is so complex ! RFCs numbers 2311, 2312, 2632, 2633 and 2634, along with a lot of literature about S/MIME, PKCS#7 and PKI is available on the Internet. *Sympa* 2.7 is the first version of *Sympa* to include S/MIME features as beta-testing features.

9.1 Signed message distribution

No action required. You probably imagine that any mailing list manager (or any mail forwarder) is compatible with S/MIME signatures, as long as it respects the MIME structure of incoming messages. You are right. Even Majordomo can distribute a signed message ! As *Sympa* provides MIME compatibility, you don't need to do anything in order to allow subscribers to verify signed messages distributed through a list. This is not an issue at all, since any processe that distributes messages is compatible with end user signing processes. *Sympa* simply skips the message footer attachment (ref 12.10, page 109) to prevent any body corruption which would break the signature.

9.2 Use of S/MIME signature by Sympa itself

Sympa is able to verify S/MIME signatures in order to apply S/MIME authentication methods for message handling. Currently, this feature is limited to the distribution process, and to any commands *Sympa* might find in the message body. The reasons for this restriction are related to current S/MIME usage. S/MIME signature structure is based on the encryption of a digest of the message. Most S/MIME agents do not include any part of the message headers in the message digest, so anyone can modify the message header without signature corruption ! This is easy to do : for example, anyone can edit a signed message with their preferred message agent, modify whatever header they want (for example Subject : , Date : and To : , and redistribute the message to a list or to the robot without breaking the signature.

So Sympa cannot apply the S/MIME authentication method to a command parsed in the Subject : field of a message or via the -subscribe or -unsubscribe e-mail address.

9.3 Use of S/MIME encryption

S/Sympa is not an implementation of the “S/MIME Symmetric Key Distribution” internet draft. This sophisticated scheme is required for large lists with encryption. So, there is still some scope for future developments :)

We assume that S/Sympa distributes message as received, i.e. unencrypted when the list receives an unencrypted message, but otherwise encrypted.

In order to be able to send encrypted messages to a list, the sender needs to use the X509 certificate of the list. Sympa will send an encrypted message to each subscriber using the subscriber’s certificate. To provide this feature, *Sympa* needs to manage one certificate for each list and one for each subscriber. This is available in Sympa version 2.8 and above.

9.4 S/Sympa configuration

9.4.1 Installation

The only requirement is OpenSSL (<http://www.openssl.org>) version 0.9.5a and above. OpenSSL is used by *Sympa* as an external plugin (like sendmail or postfix), so it must be installed with the appropriate access (x for sympa.sympa).

9.4.2 configuration in `sympa.conf`

S/Sympa configuration is very simple. If you are used to Apache SSL, you should not feel lost. If you are an OpenSSL guru, you will feel at home, and there may even be changes you will wish to suggest to us.

The basic requirement is to let *Sympa* know where to find the binary file for the OpenSSL program and the certificates of the trusted certificate authority. This is done using the optional parameters `openSSL` and `capath` and / or `cafile`.

- `openSSL` : the path for the OpenSSL binary file, usually `/usr/local/ssl/bin/openssl`
- `cafile` : the path of a bundle of trusted ca certificates. The file `~/home/sympa/bin/etc/cabundle.crt` included in Sympa distribution can be used.
Both the `cafile` file and the `capath` directory should be shared with your `Apache+mod_ssl` configuration. This is useful for the S/Sympa web interface. Please refer to the OpenSSL documentation for details.
- `key_password` : the password used to protect all list private keys. xxxxxxxx

9.4.3 configuration to recognize S/MIME signatures

Once OpenSSL has been installed, and `sympa.conf` configured, your S/Sympa is ready to use S/Mime signatures for any authentication operation. You simply need to use the appropriate scenario for the operation you want to secure. (see 11.8, page 95).

When receiving a message, *Sympa* applies the scenario with the appropriate authentication method parameter. In most cases the authentication method is “smtp”, but in cases where the message is signed and the signature has been checked and matches the sender e-mail, *Sympa* applies the “smime” authentication method.

It is vital to ensure that if the scenario does not recognize this authentication method, the operation requested will be rejected. Consequently, scenarii distributed prior to version 2.7 are not compatible with the OpenSSL configuration of Sympa. All standard scenarii (those distributed with *sympa*) now include the `smime` method. The following example is named `send.private.smime`, and restricts sends to subscribers using an S/mime signature :

```
title.us restricted to subscribers check smime signature
title.fr limité aux abonnés, vérif de la signature smime

is_subscriber([listname],[sender])           smime -> do_it
is_editor([listname],[sender])               smime -> do_it
is_owner([listname],[sender])                 smime -> do_it
```

It is also possible to mix various authentication methods in a single scenario. The following example, `send.private_key`, requires either an md5 return key or an S/Mime signature :

```

title.us restricted to subscribers with previous md5 authentication
title.fr réservé aux abonnés avec authentification MD5 préalable

is_subscriber([listname],[sender]) smtp          -> request_auth
true()                               md5,smime    -> do_it

```

9.4.4 distributing encrypted messages

In this section we describe S/Sympa encryption features. The goal is to use S/MIME encryption for distribution of a message to subscribers whenever the message has been received encrypted from the sender.

Why is S/Sympa concerned by the S/MIME encryption distribution process ? It is because encryption is performed using the **recipient** X509 certificate, whereas the signature requires the sender's private key. Thus, an encrypted message can be read by the recipient only if he or she is the owner of the private key associated with the certificate. Consequently, the only way to encrypt a message for a list of recipients is to encrypt and send the message for each recipient. This is what S/Sympa does when distributing an encrypted message.

The S/Sympa encryption feature in the distribution process supposes that sympa has received an encrypted message for some list. To be able to encrypt a message for a list, the sender must have some access to an X509 certificate for the list. So the first requirement is to install a certificate and a private key for the list. The mechanism whereby certificates are obtained and managed is complex. Current versions of S/Sympa assume that list certificates and private keys are installed by the listmaster using `/home/sympa/bin/p12topem.pl` script. This script allows you to install a PKCS#12 bundle file containing a private key and a certificate using the appropriate format.

It is a good idea to have a look at the OpenCA (<http://www.openssl.org>) documentation and/or PKI providers' web documentation. You can use commercial certificates or home-made ones. Of course, the certificate must be approved for e-mail applications, and issued by one of the trusted CA's described in the `cafile` file or the `capath` Sympa configuration parameter.

The list private key must be installed in a file named `/home/sympa/exp1/mylist/private_key`. All the list private keys must be encrypted using a single password defined by the `password` parameter in `sympa.conf`.

Use of Netscape navigator to obtain X509 list certificates

In many cases e-mail X509 certificates are distributed via a web server and loaded into the browser using your mouse :) Netscape allows certificates to be exported to a file. So one way to get a list certificate is to obtain an e-mail certificate for the canonical list address in your browser, and then to export and install it for Sympa :

1. browse the net and load a certificate for the list address on some PKI provider (your own OpenCa pki server , thawte, verisign, ...). Be careful : the e-mail certificate must be correspond exactly to the canonical address of your list, otherwise, the signature will be incorrect (sender e-mail will not match signer e-mail).
2. in the security menu, select the intended certificate and export it. Netscape will prompt you for a password and a filename to encrypt the output file. The format used by Netscape is "pkcs#12". Copy this file to the list home directory.
3. convert the pkcs#12 file into a pair of pem files : `cert.pem` and `private_key` using the `/home/sympa/bin/p12topem.pl` script. Use `p12topem.pl -help` for details.
4. be sure that `cert.pem` and `private_key` are owned by `sympa` with "r" access.
5. As soon as a certificate is installed for a list, the list home page includes a new link to load the certificate to the user's browser, and the welcome message is signed by the list.

9.5 Managing certificates with tasks

You may automate the management of certificates with two global task models provided with *Sympa*. See 11.11, page 99 to know more about tasks. Report to 5.12.4, page 51 to configure your *Sympa* to use these facilities.

9.5.1 `chk_cert_expiration.daily.task` model

A task created with the model `chk_cert_expiration.daily.task` checks every day the expiration date of certificates stored in the `/home/sympa/expl/X509-user-certs/` directory. The user is warned with the `daily_cert_expiration` template when his certificate has expired or is going to expire within three days.

9.5.2 `crl_update.daily.task` model

You may use the model `crl_update.daily.task` to create a task which daily updates the certificate revocation lists when needed.

Chapitre 10

Virtual robot

Sympa is designed to manage multiple distinct mailing list servers on a single host with a single Sympa installation. Sympa virtual robots are like Apache virtual hosting. Sympa virtual robot definition includes a specific email address for the robot itself and its lists and also a virtual http server. Each robot provides access to a set of lists, each list is related to only one robot.

Most configuration parameters can be define for each robot except general Sympa installation parameters (binary and spool location, smtp engine, antivirus plugging,...).

The Virtual robot name as defined in *Sympa* documentation and configuration file refers to the Internet domaine of the Virtual robot.

10.1 How to create a virtual robot

You don't need to install several Sympa servers. A single `sympa.pl` daemon and one or more `fastcgi` servers can serve all virtual robot. Just configure the server environment in order to accept the new domain definition.

- **The DNS** must be configured to define a new mail exchanger record (MX) to route message to your server. A new host (A record) or alias (CNAME) are mandatory to define the new web server.
- Configure your **MTA (sendmail, postfix, exim, ...)** to accept incoming messages for the new robot domain. Add mail aliases for the robot :

Examples (with sendmail) :

```
sympa@your.virtual.domain:      "| /home/sympa/bin/queue sympa@your.virtual.dom  
listmaster@your.virtual.domain: "| /home/sympa/bin/queue listmaster@your.virtua
```

- Define a **virtual host in your HTTPD server**. The `fastcgi` servers defined in the common section of you `httpd` server can be used by each virtual host. You don't need to run dedicated `fastcgi` server for each virtual robot.

Examples :

```
FastCgiServer /home/sympa/bin/wwsympa.fcgi -processes 3 -idle-timeout 120
.....
<VirtualHost 195.215.92.16>
  ServerAdmin webmaster@your.virtual.domain
  DocumentRoot /var/www/your.virtual.domain
  ServerName your.virtual.domain

  <Location /wws>
    SetHandler fastcgi-script
  </Location>

  ScriptAlias /wws /home/sympa/bin/wwsympa.fcgi

</VirtualHost>
```

- Create a robot.conf for the virtual robot (current web interface does not provide Virtual robot creation yet).

10.2 robot.conf

A robot is named by its domain, let's say my.domain.org and defined by a directory /home/sympa/etc/my.domain.org. This directory must contain at least a robot.conf file. This file has the same format as /etc/sympa.conf (have a look at robot.conf in the sample dir). Only the following parameters can be redefined for a particular robot :

- http_host
 - This hostname will be compared with 'SERVER_NAME' environment variable in wwsympa.fcgi to determine the current Virtual Robot. You can a path at the end of this parameter if you are running multiple Virtual robots on the same host.
 - Examples: \\
 - http_host myhost.mydom
 - http_host myhost.mydom/sympa
- wwsympa_url
 - The base URL of WWSympa
- cookie_domain
- email
- title
- default_home
- create_list
- lang
- log_smtp
- listmaster
- max_size
- dark_color, light_color, text_color, bg_color, error_color, selected_color, shaded_color

These settings overwrite the equivalent global parameter defined in `/etc/sympa.conf` for `my.domain.orgrobot`; the main `listmaster` still has privileges on Virtual Robots though. The `http_host` parameter is compared by `wwsympa` with the `SERVER_NAME` environment variable to recognize which robot is in used.

10.2.1 Robot customization

If needed, you can customize each virtual robot using its set of templates and scenario.

`/home/sympa/etc/my.domain.org/wws_templates/`,
`/home/sympa/etc/my.domain.org/templates/`, `/home/sympa/etc/my.domain.org/scenari/`
directories are searched when loading templates or scenari before searching into
`/home/sympa/etc` and `/home/sympa/bin/etc`. This allows to define different
privileges and a different GUI for a Virtual Robot.

Chapitre 11

Customizing *Sympa*/*WWSympa*

11.1 Template file format

Template files within *Sympa* and *WWSympa* are text files containing programming elements (variables, conditions, loops, file inclusions) that will be parsed in order to adapt to the runtime context. These templates are an extension of programs and therefore give access to a limited list of variables (those defined in the *'hash'* parameter given to the parser).

Review the Site template files (11.2, page 90) and List template files (12.7, page 106).

The following describes the syntactical elements of templates.

11.1.1 Variables

Variables are enclosed between brackets *'[]'*. The variable name is composed of alphanumeric characters (0-1a-zA-Z) or underscores (*_*). The syntax for accessing an element in a *'hash'* is *[hash->elt]*.

Examples :

```
[url]
[is_owner]
[list->name]
[user->lang]
```

For each template you wish to customize, check the available variables in the documentation.

11.1.2 Conditions

Conditions include variable comparisons (= and <>), or existence. Syntactical elements for conditions are [IF xxx], [ELSE], [ELSIF xxx] and [ENDIF].

Examples :

```
[IF user->lang=fr]
Bienvenue dans la liste [list->name]
[ELSIF user->lang=es]
Bienvenida en la lista [list->name]
[ELSE]
Welcome in list [list->name]
[ENDIF]

[IF is_owner]
The following commands are available only
for lists owners or moderators:
....
[ENDIF]
```

11.1.3 Loops

Loops make it possible to traverse a list of elements (internally represented by a *'hash'* or an *'array'*).

Example :

```
A review of public lists

[FOREACH l IN lists]
  [l->NAME]
  [l->subject]
[END]
```

[elt->NAME] is a special element of the current entry providing the key in the *'hash'* (in this example the name of the list). When traversing an *'array'*, [elt->INDEX] is the index of the current entry.

11.1.4 File inclusions

You can include another file within a template . The specified file can be included as is, or itself parsed (there is no loop detection). The file path is either specified in the directive or accessed in a variable.

Inclusion of a text file :

```
[INCLUDE 'archives/last_message']
[INCLUDE file_path]
```

The first example includes a file whose relative path is `archives/last_message`. The second example includes a file whose path is in `file_path` variable.

Inclusion and parsing of a template file :

```
[PARSE 'welcome.tpl']
[PARSE file_path]
```

The first example includes the template file `welcome.tpl`. The second example includes a template file whose path is in `file_path` variable.

11.1.5 Stop parsing

You may need to exclude certain lines in a template from the parsing process. You can perform this by stopping and restarting the parsing.

Escaping sensitive JavaScript functions :

```
<HEAD>
<SCRIPT LANGUAGE="JavaScript">
<!-- for other browsers
  function toggle_selection(myfield) {
    for (i = 0; i < myfield.length; i++) {
      [escaped_stop]
        if (myfield[i].checked) {
          myfield[i].checked = false;
        }else {
          myfield[i].checked = true;
        }
      [escaped_start]
    }
  }
  // end browsers -->
</SCRIPT>
</HEAD>
```

11.1.6 Parsing options

You can change the parser's behavior by setting unsetting options. Available options are :

- **ignore_undef** : undefined variables won't be parsed. Default behavior is to process undef variables like empty variables.

```
[SETOPTION ignore_undef]
Here is an unparsed undef variable : [unknown_var]
[UNSETOPTION ignore_undef]
```

- **escape_html** : escape some HTML tag characters while including files

```
[SETOPTION escape_html]
[INCLUDE '/var/www/html/sample.html']
[UNSETOPTION escape_html]
```

11.2 Site template files

These files are used by Sympa as service messages for the HELP, LISTS and REMIND * commands. These files are interpreted (parsed) by *Sympa* and respect the template format ; every file has a .tpl extension. See 11.1, page 87.

Sympa looks for these files in the following order (where <list> is the listname if defined, <action> is the name of the command, and <lang> is the preferred language of the user) :

1. /home/sympa/expl/<list>/<action>.<lang>.tpl.
2. /home/sympa/expl/<list>/<action>.tpl.
3. /home/sympa/etc/templates/<action>.<lang>.tpl.
4. /home/sympa/etc/templates/<action>.tpl.
5. /home/sympa/bin/etc/templates/<action>.<lang>.tpl.
6. /home/sympa/bin/etc/templates/<action>.tpl.

If the file starts with a From : line, it is considered as a full message and will be sent (after parsing) without adding SMTP headers. Otherwise the file is treated as a text/plain message body.

The following variables may be used in these template files :

- [conf->email] : sympa e-mail address local part
- [conf->domain] : sympa robot domain name
- [conf->sympa] : sympa's complete e-mail address
- [conf->wwsympa_url] : *WWSympa* root URL
- [conf->listmaster] : listmaster e-mail addresses
- [user->email] : user e-mail address
- [user->gecos] : user gecoss field (usually his/her name)
- [user->password] : user password
- [user->lang] : user language

11.2.1 helpfile.tpl

This file is sent in response to a HELP command. You may use additional variables

- [is_owner] : TRUE if the user is list owner
- [is_editor] : TRUE if the user is list editor

11.2.2 lists.tpl

File returned by LISTS command. An additional variable is available :

- [lists] : this is a hash table indexed by list names and containing lists' subjects. Only lists visible to this user (according to the visibility list parameter) are listed.

Example :

```

These are the public lists for [conf->email]@[conf->domain]

[FOREACH l IN lists]

  [l->NAME] : [l->subject]

[END]
```

11.2.3 global_remind.tpl

This file is sent in response to a REMIND * command. (see 18.2, page 156) You may use additional variables

- [lists] : this is an array containing the list names the user is subscribed to.

Example :

```

This is a subscription reminder.

You are subscribed to the following lists :
[FOREACH l IN lists

  [l] : [conf->wvsympa\_url]/info/[l]

[END]

Your subscriber e-mail : [user->email]
Your password : [user->password]
```

11.2.4 your_infected_msg.tpl

This message is sent to warn the sender of a virus infected mail, indicating the name of the virus found (see ??, page ??).

11.3 Web template files

You may define your own web template files, different from the standard ones. *WW-Sympa* first looks for list specific web templates, then for site web templates, before falling back on its defaults.

Your list web template files should be placed in the `/home/sympa/expl/mylist/wws_templates` directory ; your site web templates in `~/home/sympa/expl/wws_templates` directory.

There are actually 2 ways a template can include another template :

1. directly, as in `subrequest.us.tpl` :

```
[PARSE '/home/sympa/bin/etc/wws_templates/loginbanner.us.tpl'] .
```

If you customize the `loginbanner.us.tpl`, you also have to customize templates that refer to it.

2. indirectly, via a variable, as in `main.tpl` :

```
[PARSE action_template]
```

Then `wwsympa.fcgi` sets `action_template` variable to the appropriate template file path (ie : in the best place according to *Sympa* default rules, and in the current language).

We use (2) for some high level templates (`action_template`, `error_template`, `notice_template`, `title_template`, `menu_template`, `list_menu_template`, `admin_menu_template`) but then we use (1) for lower-level template inclusions.

Note that web colors are defined in *Sympa*'s main Makefile (see 3.3, page 25).

11.4 Sharing data with other applications

You may extract subscribers for a list from any of :

- a text file
- a Relational database
- a LDAP directory

See `lparam user_data_source` liste parameter 14.2.1, page 119.

The **subscriber_table** and **user_table** can have more fields than the one used by *Sympa*. by defining these additional fields, they will be available from within *Sympa*'s scenario and templates (see 5.10.9, page 49 and 5.10.10, page 49).

11.5 Sharing WWSympa authentication with other applications

You might want to make other web applications collaborate with *Sympa*, and share the same authentication system. *Sympa* uses HTTP cookies to carry users' auth information from page to page. This cookie carries no information concerning privileges. To make your application work with *Sympa*, you have two possibilities :

- Delegating authentication operations to *WWSympa*

If you want to avoid spending a lot of time programming a CGI to do Login, Logout and Remindpassword, you can copy *WWSympa*'s login page to your application, and then make use of the cookie information within your application. The cookie format is :

`sympauser=<user_email>:<checksum>`
 where `<user_email>` is the user's complete e-mail address, and `<checksum>` are the 8 first bytes of the a MD5 checksum of the `<user_email>+Sympa` cookie configuration parameter. Your application needs to know what the cookie parameter is, so it can check the HTTP cookie validity ; this is a secret shared between *WWSympa* and your application. *WWSympa*'s *loginrequest* page can be called to return to the referer URL when an action is performed. Here is a sample HTML anchor :

```
<A HREF="/wws/loginrequest/referer">Login page</A>
```

You can also have your own HTML page submitting data to `wwsympa.fcgi` CGI. If you're doing so, you can set the `referer` variable to another URI. You can also set the `failure_referer` to make *WWSympa* redirect the client to a different URI if login fails.

- Using *WWSympa*'s HTTP cookie format within your auth module

To cooperate with *WWSympa*, you simply need to adopt its HTTP cookie format and share the secret it uses to generate MD5 checksums, i.e. the cookie configuration parameter. In this way, *WWSympa* will accept users authenticated through your application without further authentication.

11.6 Internationalization

Sympa was originally designed as a multilingual Mailing List Manager. Even in its earliest versions, *Sympa* separated messages from the code itself, messages being stored in NLS catalogues (according to the XPG4 standard). Later a `lang` list parameter was introduced. Nowadays *Sympa* is able to keep track of individual users' language preferences.

11.6.1 *Sympa* internationalization

Every message sent by *Sympa* to users, owners and editors is outside the code, in a message catalog. These catalogs are located in the `/home/sympa/nls` directory. Messages have currently been translated into 14 different languages :

- `cn-big5` : BIG5 Chinese (Hong Kong, Taiwan)
- `cn-gb` : GB Chinese (Mainland China)
- `cz` : Czech
- `de` : German
- `es` : Spanish
- `fi` : Finnish
- `fr` : French
- `hu` : Hungarian
- `it` : Italian
- `pl` : Polish
- `us` : US English

To tell *Sympa* to use a particular message catalog, you can either set the `lang` parameter in `sympa.conf`, or set the `sympa.pl -l` option on the command line.

11.6.2 List internationalization

The `lang` list parameter defines the language for a list. It is currently used by *WWSympa* and to initialize users' language preferences at subscription time.

In future versions, all messages returned by *Sympa* concerning a list should be in the list's language.

11.6.3 User internationalization

The user language preference is currently used by *WWSympa* only. There is no e-mail-based command for a user to set his/her language. The language preference is initialized when the user subscribes to his/her first list. *WWSympa* allows the user to change it.

11.7 Topics

WWSympa's homepage shows a list of topics for classifying mailing lists. This is dynamically generated using the different lists' `topics` configuration parameters. A list may appear in multiple categories.

The list of topics is defined in the `topics.conf` configuration file, located in the `/home/sympa/etc` directory. The format of this file is as follows :

```
<topic1_name>
title <topic1 title>
visibility <topic1 visibility>
....
<topicn_name/subtopic_name>
title <topicn title>
```

You will notice that subtopics can be used, the separator being `/`. The topic name is composed of alphanumeric (0-1a-zA-Z) or underscores (`.`). The order in which the topics are listed is respected in *WWSympa*'s homepage. The **visibility** line defines who can view the topic (now available for subtopics). It refers to the associated `topics_visibility` scenario. You will find a sample `topics.conf` in the `sample` directory; `NONE` is installed as the default.

A default topic is hard-coded in *Sympa* : *default*. This default topic contains all lists for which a topic has not been specified.

11.8 Scenarii

List parameters controlling the behavior of commands are linked to different scenarii. For example : the `send private` parameter is related to the `send.private` scenario. There are three possible locations for a scenario. When *Sympa* seeks to apply a scenario, it looks first in the related list directory `/home/sympa/expl/<list>/scenari`. If it does not find the file there, it scans `/home/sympa/etc/scenari`, and finally `/home/sympa/bin/etc/scenari`, which is the directory installed by the Makefile.

A scenario is a small configuration language to describe who can perform an operation and which authentication method is requested for it. A scenario is an ordered set of rules. The goal is to provide a simple and flexible way to configure authorization and authentication for each operation.

Each scenario rule contains :

- a condition : the condition is evaluated by *Sympa*. It can use variables such as `[sender]` for the sender e-mail, `[list]` for the listname etc.
- an authentication method. The authentication method can be `smtp`, `md5` or `smime`. The rule is applied by *Sympa* if both condition and authentication method match the runtime context. `smtp` is used if *Sympa* use the SMTP `from` : header, `md5` is used if a unique md5 key as been returned by the requestor to validate her message, `smime` is used for signed messages (see 9.4.3, page 81).
- a returned atomic action that will be executed by *Sympa* if the rule matches

Example

```
del.auth
title.us deletion performed only by list owners, need authentication
```

```
title.fr suppression réservée au propriétaire avec authentification
title.es eliminación reservada sólo para el propietario, necesita autenticación
```

```
is_owner([listname],[sender]) smtp      -> request_auth
is_listmaster([sender])       smtp      -> request_auth
true()                        md5,smime -> do_it
```

11.8.1 rules specifications

A scenario consists of rules, evaluated in order beginning with the first. Rules are defined as follows :

```
<rule> ::= <condition> <auth_list> -> <action>

<condition> ::= [!] <condition
                | true ()
                | all ()
                | equal (<var>, <var>)
                | match (<var>, /perl_regex/)
                | is_subscriber (<listname>, <var>)
                | is_owner (<listname>, <var>)
                | is_editor (<listname>, <var>)
                | is_listmaster (<var>)
                | older (<date>, <date>)    # true if first date is anterior to
                | newer (<date>, <date>)    # true if first date is posterior to
<var> ::= [email] | [sender] | [user-><user_key_word>] | [previous_email]
        | [remote_host] | [remote_addr]
        | [subscriber-><subscriber_key_word>] | [list-><list_key_word>]
        | [conf-><conf_key_word>] | [msg_header-><smtp_key_word>] | [msg_body]
        | [msg_part->type] | [msg_part->body] | [is_bcc] | [current_date] | <string>

[is_bcc] ::= set to 1 if the list is neither in To: nor Cc:

[sender] ::= email address of the current user (used on web or mail interface).

[previous_email] ::= old email when changing subscription email in preference page

<date> ::= '<date_element> [ +|- <date_element>] '

<date_element> ::= <epoch_date> | <var> | <date_expr>

<epoch_date> ::= <integer>

<date_expr> ::= <integer>y<integer>m<integer>d<integer>h<integer>min<integer>sec

<listname> ::= [listname] | <listname_string>
```

```

<auth_list> ::= <auth>,<auth_list> | <auth>

<auth> ::= smtp|md5|smime

<action> ::=  do_it [,notify]
              | do_it [,quiet]
              | reject(<tpl_name>)
              | request_auth
              | owner
              | editor
              | editorkey

<tpl_name> ::= corresponding template (<tpl_name>.tpl) is send to the sender

<user_key_word> ::= email | gecos | lang | password | cookie_delay_user
                  | <additional_user_fields>

<subscriber_key_word> ::= email | gecos | bounce | reception
                        | visibility | date | update_date
                        | <additional_subscriber_fields>

<list_key_word> ::= name | host | lang | max_size | priority | reply_to |
                  status | subject | account | total

<conf_key_word> ::= domain | email | listmaster | default_list_priority |
                  sympa_priority | request_priority | lang | max_size

```

(Refer to 11.11, page 99 for date format definition)

perl_regexp can contain the string [host] (interpreted at run time as the list or robot domain). The variable notation [msg_header-><smtp_key_word>] is interpreted as the SMTP header value only when performing the sending message scenario. It can be used, for example, to require editor validation for multipart messages. [msg_part->type] and [msg_part->body] are the MIME parts content-types and bodies; the body is available for MIME parts in text/xxx format only.

A bunch of scenarii is provided with the *Sympa* distribution; they provide a large set of configuration that allow to create lists for most usage. But you will probably create scenarii for your own need. In this case, don't forget to restart *Sympa* and *wwsympa* because scenarii are not reloaded dynamically.

These standard scenarii are located in the `/home/sympa/bin/etc/scenari/` directory. Default scenarii are named `<command>.default`.

You may also define and name your own scenarii. Store them in the `/home/sympa/etc/scenari` directory. They will not be overwritten by *Sympa* release. Scenarii can also be defined for a particular virtual robot (using directory `/home/sympa/etc/<robot>/scenari`) or for a list (`/home/sympa/expl/<robot>/<list>/scenari`).

Example :

Copy the previous scenario to `scenari/subscribe.rennes1` :

```
equal([sender], 'userxxx@univ-rennes1.fr') smtp,smime -> reject
match([sender], /univ-rennes1\.fr\$/) smtp,smime -> do_it
true()                               smtp,smime -> owner
```

You may now refer to this scenario in any list configuration file, for example :

```
subscribe rennes1
```

11.8.2 scenario inclusion

Scenarii can also contain includes :

```
subscribe
  include commonreject
  match([sender], /cru\.fr$/) smtp,smime -> do_it
true()                       smtp,smime -> owner
```

In this case `sympa` applies recursively the scenario named `include.commonreject` before introducing the other rules. This possibility was introduced in order to facilitate the administration of common rules.

You can define a set of common scenario rules, used by all lists. `include.<action>.header` is automatically added to evaluated scenarios.

11.9 Sample scenario rules

```
newer([current_date], '[subscriber->date]+2m') smtp,md5,smime -> do_it
```

Subscription date is less than 2 month old.

```
older([current_date], '[subscriber->expiration_date]') smtp,md5,smime -> do_it
```

Subscriber's expiration date is over. The subscriber's expiration date is an additional, site defined, data field ; it needs to be defined by the listmaster in the database as declared in `sympa.conf` (see 5.10.9, page 49). Note that `expiration_date` database field should be an integer (epoch date format) not a complex date format.

11.10 Loop detection

Sympa uses multiple heuristics to avoid loops in Mailing lists

First, it rejects messages coming from a robot (as indicated by the From : and other header fields), and messages containing commands.

Secondly, every message sent by *Sympa* includes an X-Loop header field set to the listname. If the message comes back, *Sympa* will detect that it has already been sent (unless X-Loop header fields have been erased).

Thirdly, *Sympa* keeps track of Message IDs and will refuse to send multiple messages with the same message ID to the same mailing list.

Finally, *Sympa* detect loops arising from command reports (i.e. *sympa*-generated replies to commands). This sort of loop might occur as follows :

- 1 - X sends a command to *Sympa*
- 2 - *Sympa* sends a command report to X
- 3 - X has installed a home-made vacation program replying to programs
- 4 - *Sympa* processes the reply and sends a report
- 5 - Looping to step 3

Sympa keeps track (via an internal counter) of reports sent to any particular address. The loop detection algorithm is :

- Increment the counter
- If we are within the sampling period (as defined by the `loop_command_sampling_delay` parameter)
 - If the counter exceeds the `loop_command_max` parameter, then do not send the report, and notify the listmaster
 - Else, start a new sampling period and reinitialize the counter, i.e. multiply it by the `loop_command_decrease_factor` parameter

11.11 Tasks

A task is a sequence of simple actions which realize a complex routine. It is executed in background by the task manager daemon and allow the list master to automate the processing of recurrent tasks. For example a task sends every year the subscribers of a list a message to remind their subscription.

A task is created with a task model. It is a text file which describes a sequence of simple actions. It may have different versions (for instance reminding subscribers every year or semester). A task model file name has the following format :

`<model name>.<model version>.task`. For instance `remind.annual.task` or `remind.semestrial.task`.

Sympa provides several task models stored in `/home/sympa/bin/etc/global_task_models` and `/home/sympa/bin/etc/list_task_models` directories. Others can be designed by the listmaster.

A task is global or related to a list.

11.11.1 List task creation

You define in the list config file the model and the version you want to use (see 14.3.5, page 127). Then the task manager daemon will automatically create the task by looking for the appropriate model file in different directories in the following order :

1. `/home/sympa/expl/<list name>/`
2. `/home/sympa/etc/list_task_models/`
3. `/home/sympa/bin/etc/list_task_models/`

See also 12.9, page 109, to know more about standard list models provided with *Sympa*.

11.11.2 Global task creation

The task manager daemon checks if a version of a global task model is specified in `sympa.conf` and then creates a task as soon as it finds the model file by looking in different directories in the following order :

1. `/home/sympa/etc/global_task_models/`
2. `/home/sympa/bin/etc/global_task_models/`

11.11.3 Model file format

Model files are composed of comments, labels, references, variables, date values and commands. All those syntactical elements are composed of alphanumerics (0-9a-zA-Z) and underscores (`_`).

- Comment lines begin by `'#'` and are not interpreted by the task manager.
- Label lines begin by `'/'` and are used by the next command (see below).

- References are enclosed between brackets '[]'. They refer to a value depending on the object of the task (for instance [list->name]). Those variables are instantiated when a task file is created from a model file. The list of available variables is the same as for templates (see 12.7, see page 106) plus [creation_date] (see below).
- Variables store results of some commands and are parameters for others. Their name begins with '@'.
- A date value may be written in two ways :
 - absolute dates follow the format : xxxxYxxMxxDxxHxxMin. Y is the year, M the month (1-12), D the day (1-28|30|31, leap-years are not managed), H the hour (0-23), Min the minute (0-59). H and Min are optionnals. For instance, 2001y12m4d44min is the 4th of December 2001 at 00h44.
 - relative dates use the [creation_date] or [execution_date] references. [creation_date] is the date when the task file is created, [execution_date] when the command line is executed. A duration may follow with '+' or '-' operators. The duration is expressed like an absolute date whose all parameters are optionnals. Examples : [creation_date], [execution_date]+1y, [execution_date]-6m4d
- Command arguments are separated by commas and enclosed between parenthesis '()'.

Here is the list of current available commands :

- stop ()
Stops the execution of the task and delete the task file
- next (<date value>, <label>)
Stop the execution. The task will go on at the date value and begin at the label line.
- <@deleted_users> = delete_subs (<@user_selection>)
Delete @user_selection email list and stores user emails successfully deleted in @deleted_users.
- send_msg (<@user_selection>, <template>)
Send the template message to emails stored in @user_selection.
- @user_selection = select_subs (<condition>)
Store emails which match the condition in @user_selection. See 8.6 Scenarii section to know how to write conditions. Only available for list models.
- create (global — list (<list name>), <model type>, <model>)
Create a task for object with model file ~model_type.model.task.
- chk_cert_expiration (<template>, <date value>)
Send the template message to emails whose certificate has expired or will expire before the date value.
- update_crl (<file name>, <date value>)
Update certificate revocation lists (CRL) which are expired or will expire before the date value. The file stores the CRL's URLs.
- purge_orphan_bounces()
Clean bounces by removing unsubscribed-users archives.
- eval_bouncers()
Evaluate all bouncing users of all list and give them a score from 0 to 100. (0 = no bounces for this user, 100 is for users who should be removed).
- process_bouncers()
Execute actions defined in list configuration on each bouncing users, according to their score.

Model files may have a scenario-like title line at the beginning.

When you change a configuration file by hand, and a task parameter is created or modified, it is up to you to remove existing task files in the `task/` spool if needed. Task file names have the following format :

`<date>.<label>.<model name>.<list name | global>` where :

- date is when the task is executed, it is an epoch date
- label states where in the task file the execution begins. If empty, starts at the beginning

11.11.4 Model file examples

- `remind.annual.task`
- `expire.annual.task`
- `crl.update.daily.task`

```
title.fr mise a jour quotidienne des listes de révocation
title.us daily certificate revocation list update
title.et sertifikaatide kehtivuse nimekirja uuendatakse iga päev
title.hu napi frissítése a hitelesítési bizonylatok visszavonásának
```

```
/ACTION
update_crl (CA_list, [execution_date]+1d)
next ([execution_date] + 1d, ACTION)
```

Chapitre 12

Mailing list definition

This chapter describes what a mailing list is made of within Sympa environment.

12.1 Mail aliases

See list aliases section, 12.1, page 103)

12.2 List configuration file

The configuration file for the `mylist` list is named `/home/sympa/expl/my.domain.org/mylist/config` (or `/home/sympa/expl/mylist/config` if no virtual robot is defined). *Sympa* reads it into memory the first time the list is referred to. This file is not rewritten by *Sympa*, so you may put comment lines in it. It is possible to change this file when the program is running. Changes are taken into account the next time the list is accessed. Be careful to provide read access for *Sympa* user to this file !

You will find a few configuration files in the `sample` directory.

List configuration parameters are described in the list creation section, 14, page 115.

12.3 Examples of configuration files

This first example is for a list open to everyone :

```
subject First example (an open list)

visibility noconceal

owner
email Pierre.David@prism.uvsq.fr

send public

review public
```

The second example is for a moderated list with authenticated subscription :

```
subject Second example (a moderated list)

visibility noconceal

owner
email moi@ici.fr

editor
email big.prof@ailleurs.edu

send editor

subscribe auth

review owner

reply_to_header
value list

cookie 142cleliste
```

The third example is for a moderated list, with subscription controlled by the owner, and running in digest mode. Subscribers who are in digest mode receive messages on Mondays and Thursdays.

```
owner
email moi@ici.fr

editor
```

```

email prof@ailleurs.edu

send editor

subscribe owner

review owner

reply_to_header
value list

digest 1,4 12:00

```

12.4 Subscribers file

Be careful : Since version 3.3.6 of *Sympa*, a RDBMS is required for internal data storage. Flat file should not be use anymore except for testing purpose. *Sympa* require , will not use this file if the list is configured with `include` or `database` `user_data_source`.

The `/home/sympa/expl/mylist/subscribers` file is automatically created and populated. It contains information about list subscribers. It is not advisable to edit this file. Main parameters are :

- `email address`
E-mail address of subscriber.
- `gecos data`
Information about subscriber (last name, first name, etc.) This parameter is optional at subscription time.
- `reception nomail | digest | summary | notice | txt | html | urlize | not_me |`
Special receive modes which the subscriber may select. Special modes can be either *nomail*, *digest*, *summary*, *notice*, *txt*, *html*, *urlize*, *not_me* . In normal receive mode, the receive attribute for a subscriber is not displayed. See the `SET LISTNAME SUMMARY` (18.1, page 154), the `SET LISTNAME NOMAIL` command (18.1, page 155), and the `digest` parameter (14.4.7, page 133).
- `visibility conceal`
Special mode which allows the subscriber to remain invisible when a `REVIEW` command is issued for the list. If this parameter is not declared, the subscriber will be visible for `REVIEW`. Note : this option does not affect the results of a `REVIEW` command issued by an owner. See the `SET LISTNAME MAIL` command (18.1, page 155) for details.

12.5 Info file

`/home/sympa/expl/mylist/info` should contain a detailed text description of the list, to be displayed by the `INFO` command. It can also be referenced from template files for service messages.

12.6 Homepage file

`/home/sympa/expl/mylist/homepage` is the HTML text on the *WWSympa* info page for the list.

12.7 List template files

These files are used by Sympa as service messages for commands such as `SUB`, `ADD`, `SIG`, `DEL`, `REJECT`. These files are interpreted (parsed) by *Sympa* and respect the template format ; every file has the `.tpl` extension. See 11.1, page 87.

Sympa looks for these files in the following order :

1. `/home/sympa/expl/mylist/<file>.tpl`
2. `/home/sympa/etc/templates/<file>.tpl`.
3. `/home/sympa/bin/etc/templates/<file>.tpl`.

If the file starts with a `From :` line, it is taken to be a full message and will be sent (after parsing) without the addition of SMTP headers. Otherwise the file is treated as a text/plain message body.

The following variables may be used in list template files :

- `[conf->email]` : sympa e-mail address local part
- `[conf->domain]` : sympa robot domain name
- `[conf->sympa]` : sympa's complete e-mail address
- `[conf->wwsympa_url]` : *WWSympa* root URL
- `[conf->listmaster]` : listmaster e-mail addresses
- `[list->name]` : list name
- `[list->host]` : list hostname (default is sympa robot domain name)
- `[list->lang]` : list language
- `[list->subject]` : list subject
- `[list->owner]` : list owners table hash
- `[user->email]` : user e-mail address
- `[user->gecos]` : user gecocos field (usually his/her name)
- `[user->password]` : user password
- `[user->lang]` : user language

- [execution_date] : the date when the scenario is executed

You may also dynamically include a file from a template using the [INCLUDE] directive.

Example :

```
Dear [user->email],

Welcome to list [list->name]@[list->host].

Presentation of the list :
[INCLUDE 'info']

The owners of [list->name] are :
[FOREACH ow IN list->owner]
    [ow->gecos] <[ow->email]>
[END]
```

12.7.1 welcome.tpl

Sympa will send a welcome message for every subscription. The welcome message can be customized for each list.

12.7.2 bye.tpl

Sympa will send a farewell message for each SIGNOFF mail command received.

12.7.3 removed.tpl

This message is sent to users who have been deleted (using the DELETE command) from the list by the list owner.

12.7.4 reject.tpl

Sympa will send a reject message to the senders of messages rejected by the list editor. If the editor prefixes her REJECT with the keyword QUIET, the reject message will not be sent.

12.7.5 `invite.tpl`

This message is sent to users who have been invited (using the INVITE command) to subscribe to a list.

You may use additional variables

- [requested_by] : e-mail of the person who sent the INVITE command
- [url] : the mailto : URL to subscribe to the list

12.7.6 `remind.tpl`

This file contains a message sent to each subscriber when one of the list owners sends the REMIND command (see 18.2, page 156).

12.7.7 `summary.tpl`

Template for summaries (reception mode close to digest), see 18.1, page 154.

12.7.8 `list_aliases.tpl`

Template that defines list mail alises. It is used by the `alias_manager` script.

12.8 Stats file

`/home/sympa/expl/mylist/stats` is a text file containing statistics about the list. Data are numerics separated by white space within a single line :

- Number of messages sent, used to generate X-sequence headers
- Number of messages X number of recipients
- Number of bytes X number of messages
- Number of bytes X number of messages X number of recipients
- Number of subscribers

12.9 List model files

These files are used by *Sympa* to create task files. They are interpreted (parsed) by the task manager and respect the task format. See 11.11, page 99.

12.9.1 remind.annual.task

Every year *Sympa* will send a message (the template `remind.tpl`) to all subscribers of the list to remind them of their subscription.

12.9.2 expire.annual.task

Every month *Sympa* will delete subscribers older than one year who haven't answered two warning messages.

12.10 Message header and footer

You may create `/home/sympa/expl/mylist/message.header` and `/home/sympa/expl/mylist/message.footer` files. Their content is added, respectively at the beginning and at the end of each message before the distribution process. You may also include the content-type of the appended part (when `footer_type` list parameter `s` set to **mime**) by renaming the files to `message.header.mime` and `message.footer.mime`.

The `footer_type` list parameter defines whether to attach the header/footer content as a MIME part (except for multipart/alternative messages), or to append them to the message body (for text/plain messages).

Under certain circumstances, *Sympa* will NOT add headers/footers, here is its algorithm :

```

if message is not multipart/signed
    if footer_type==append
        if message is text/plain
            append header/footer to it
else if message is multipart AND first part is text/plain
    append header/footer to first part

    if footer_type==mime
        if message is not multipart/alternative
            add header/footer as a new MIME part

```

12.10.1 Archive directory

The `/home/sympa/expl/mylist/archives/` directory contains the archived messages for lists which are archived ; see 14.6.1, page 137. The files are named in accordance with the archiving frequency defined by the `archive` parameter.

Chapitre 13

Creating and editing mailing using the web

The management of mailing lists by list owners will usually be done via the web interface. This is based on a strict definition of privileges which pertain respectively to the listmaster, to the main list owner, and to basic list owners. The goal is to allow each listmaster to define who can create lists, and which parameters may be set by owners. Therefore, a complete installation requires some careful planning, although default values should be acceptable for most sites.

Some features are already available, others will be so shortly, as specified in the documentation.

13.1 List creation

Listmasters have all privileges. Currently the listmaster is defined in `sympa.conf` but in the future, it might be possible to define one listmaster per virtual robot. By default, newly created lists must be activated by the listmaster. List creation is possible for all intranet users (i.e. : users with an e-mail address within the same domain as Sympa). This is controlled by the `create_list` scenario.

List creation request message and list creation notification message are both templates that you can customize (`create_list_request.tpl` and `list_created.tpl`).

13.1.1 Who can create lists

This is defined by the `create_list` `sympa.conf` parameter (see 5.1.9, page 35). This parameter refers to a **create_list** scenario. It will determine if the *create list* button is displayed and if it requires a listmaster confirmation.

The scenario can accept any condition concerning the [sender] (i.e. WWSympa user), and it returns `reject`, `do_it` or `listmaster` as an action.

Only in cases where a user is authorized by the `create_list` scenario will the "create" button be available in the main menu. If the scenario returns `do_it`, the list will be created and installed. If the scenario returns "listmaster", the user is allowed to create a list, but the list is created with the `pending` status, which means that only the list owner may view or use it. The listmaster will need to open the list of pending lists using the "pending list" button in the "server admin" menu in order to install or refuse a pending list.

13.1.2 typical list profile

Mailing lists can have many different uses. *Sympa* offers a wide choice of parameters to adapt a list's behavior to different situations. Users might have difficulty selecting all the correct parameters, so instead the create list form asks the list creator simply to choose a profile for the list, and to fill in the owner's e-mail and the list subject together with a short description.

List profiles can be stored in `/home/sympa/etc/create_list_templates` or `/home/sympa/bin/etc/create_list_templates`, which are part of the *Sympa* distribution and should not be modified. `/home/sympa/etc/create_list_templates`, which will not be overwritten by `make install`, is intended to contain site customizations.

A list profile is an almost complete list configuration, but with a number of missing fields (such as owner e-mail) to be replaced by WWSympa at installation time. It is easy to create new list templates by modifying existing ones. Contributions to the distribution are welcome.

You might want to hide or modify profiles (not useful, or dangerous for your site). If a profile exists both in the local site directory `/home/sympa/etc/create_list_templates` and `/home/sympa/bin/etc/create_list_templates` directory, then the local profile will be used by WWSympa.

Another way to control publicly available profiles is to edit the `create_list.conf` file (the default for this file is in the `/home/sympa/bin/etc` directory, and you may create your own customized version in `/home/sympa/etc`). This file controls which

of the available list templates are to be displayed. Example :

```
# Do not allow the public_anonymous profile
public_anonymous hidden
* read
```

When a list is created, whatever its status (pending or open), the owner can use WWSympa admin features to modify list parameters, or to edit the welcome message, and so on.

WWSympa logs the creation and all modifications to a list as part of the list's config file (and old configuration files are saved).

13.2 List edition

For each parameter, you may specify (via the `/home/sympa/etc/edit_list.conf` configuration file) who has the right to edit the parameter concerned; the default `/home/sympa/bin/etc/edit_list.conf` is reasonably safe.

```
Each line is a set of 3 field
<Parameter> <Population> <Privilege>
<Population> : <listmaster|privileged_owner|owner>
<Privilege> : <write|read|hidden>
parameter named "default" means any other parameter
```

There is no hierarchical relation between populations in this configuration file. You need to explicitly list populations.

Eg : listmaster will not match rules referring to owner or privileged_owner

examples :

```
# only listmaster can edit user_data_source, priority, ...
user_data_source listmaster write

priority owner,privileged_owner read
priority listmaster write

# only privileged owner can modify editor parameter, send, ...
editor privileged_owner write

send owner read
send privileged_owner,listmaster write

# other parameters can be changed by simple owners
default owner write
```

Privileged owners are defined in the list's config file as follows :

```
owner
email owners.email@foo.bar
profile privileged
```

The following rules are hard coded in WWSympa :

- only listmaster can edit the "profile privileged" owner attribute
- owners can edit their own attributes (except profile and e-mail)
- the requestor creating a new list becomes a privileged owner
- privileged owners can edit any gecos/reception/info attribute of any owner
- privileged owners can edit owners' e-mail addresses (but not privileged owners' e-mail addresses)

Sympa aims to define two levels of trust for owners (some being entitled simply to edit secondary parameters such as "custom_subject", others having the right to manage more important parameters), while leaving control of crucial parameters (such as the list of privileged owners and user_data_sources) in the hands of the listmaster. Consequently, privileged owners can change owners' e-mails, but they cannot grant the responsibility of list management to others without referring to the listmaster.

Chapitre 14

List configuration parameters

The configuration file is composed of paragraphs separated by blank lines and introduced by a keyword.

Even though there are a very large number of possible parameters, the minimal list definition is very short. The only required parameters are `owner` and `subject`. All other parameters have a default value.

keyword value

WARNING : configuration parameters must be separated by blank lines and BLANK LINES ONLY !

14.1 List description

14.1.1 editor

The `config` file contains one `editor` paragraph per moderator (or editor).

Example :

```
editor
email Pierre.David@prism.uvsq.fr
gecos Pierre (Universite de Versailles St Quentin)
```

Only the editor of a list is authorized to send messages to the list when the `send para-`

meter (see 14.3.8, page 128) is set to either `editor`, `editorkey`, or `editorkeyonly`. The `editor` parameter is also consulted in certain other cases (`privateoreditorkey`).

The syntax of this directive is the same as that of the `owner` parameter (see 14.1.4, page 116), even when several moderators are defined.

14.1.2 host

(Default value: `domain robot` parameter)

`host` *fully-qualified-domain-name*

Domain name of the list, default is the robot domain name set in the related `robot.conf` file or in file `/etc/sympa.conf`.

14.1.3 lang

(Default value: `lang robot` parameter)

Example :

```
lang cn-big5
```

This parameter defines the language used for the list. It is used to initialize a user's language preference ; *Sympa* command reports are extracted from the associated message catalog.

See 11.6, page 93 for available languages.

14.1.4 owner

The `config` file contains one `owner` paragraph per owner.

Example :

```
owner
email serge.aumont@cru.fr
gecos C.R.U.
info Tel: 02 99 76 45 34
```

`reception nomail`

The list owner is usually the person who has the authorization to send ADD (see 18.2, page 156) and DELETE (see 18.2, page 156) commands on behalf of other users.

When the `subscribe` parameter (see 14.3.1, page 125) specifies a restricted list, it is the owner who has the exclusive right to subscribe users, and it is therefore to the owner that SUBSCRIBE requests will be forwarded.

There may be several owners of a single list; in this case, each owner is declared in a paragraph starting with the `owner` keyword.

The `owner` directive is followed by one or several lines giving details regarding the owner's characteristics :

- `email address`
Owner's e-mail address
- `reception nomail`
Optional attribute for an owner who does not wish to receive mails. Useful to define an owner with multiple e-mail addresses : they are all recognized when *Sympa* receives mail, but thanks to `reception nomail`, not all of these addresses need receive administrative mail from *Sympa*.
- `gecos data`
Public information on the owner
- `info data`
Available since release 2.3
Private information on the owner
- `profile privileged | normal`
Available since release 2.3.5
Profile of the owner. This is currently used to restrict access to some features of WWSympa, such as adding new owners to a list.

14.1.5 subject

`subject` *subject-of-the-list*

This parameter indicates the subject of the list, which is sent in response to the LISTS mail command. The subject is a free form text limited to one line.

14.1.6 topics

`topics` `computing/internet,education/university`

This parameter allows the classification of lists. You may define multiple topics as well as hierarchical ones. *WWSympa*'s list of public lists uses this parameter.

14.1.7 visibility

(Default value: conceal)

visibility parameter is defined by scenario (see 11.8, page 95)

This parameter indicates whether the list should feature in the output generated in response to a `LISTS` command.

- `visibility conceal`
conceal except for subscribers
- `visibility intranet`
intranet access
- `visibility noconceal`
no conceal
- `visibility private`
subscribers
- `visibility secret`
conceal even for subscribers

14.2 Data source related

14.2.1 user_data_source

(Default value: file|database, if using an RDBMS)

`user_data_source file | database | include`

Sympa allows the mailing list manager to choose how *Sympa* loads subscriber data. Subscriber information can be stored in a text file or relational database, or included from various external sources (list, flat file, result of LDAP or SQL query).

- `user_data_source file`
When this value is used, subscriber data are stored in a file whose name is defined by the `subscribers` parameter in `sympa.conf`. This is maintained for backward compatibility.
- `user_data_source database`
This mode was been introduced to enable data to be stored in a relational database. This can be used for instance to share subscriber data with an HTTP interface, or

simply to facilitate the administration of very large mailing lists. It has been tested with MySQL, using a list of 200 000 subscribers. We strongly recommend the use of a database in place of text files. It will improve performance, and solve possible conflicts between *Sympa* and *WWSympa*. Please refer to the "*Sympa* and its database" section (7, page 63).

– `user_data_source include`

Here, subscribers are not defined *extensively* (enumeration of their e-mail addresses) but *intensively* (definition of criteria subscribers must satisfy). Includes can be performed by extracting e-mail addresses using an SQL or LDAP query, or by including other mailing lists. At least one include paragraph, defining a data source, is needed. Valid include paragraphs (see below) are `include_file`, `include_list`, `include_remote_sympa_list`, `include_sql_query` and `include_ldap_query`.

14.2.2 ttl

(Default value: 3600)

`ttl delay_in_seconds`

Sympa caches user data extracted using the include parameter. Their TTL (time-to-live) within *Sympa* can be controlled using this parameter. The default value is 3600.

14.2.3 include_list

`include_list listname`

This parameter will be interpreted only if `user_data_source` is set to `include`. All subscribers of list `listname` become subscribers of the current list. You may include as many lists as required, using one `include_list listname` line for each included list. Any list at all may be included; the `user_data_source` definition of the included list is irrelevant, and you may therefore include lists which are also defined by the inclusion of other lists. Be careful, however, not to include list A in list B and then list B in list A, since this will give rise an infinite loop.

14.2.4 include_remote_sympa_list

`include_remote_sympa_list`

Sympa can contact another *Sympa* service using https to fetch a remote list in order to include each member of a remote list as subscriber. You may include as many lists as required, using one `include_remote_sympa_list` paragraph for each included list. Be careful, however, not to give rise an infinite loop making cross includes.

For this operation, one *Sympa* site act as a server while the other one act as client. On the server side, the only setting needed is to give permission to the remote *Sympa* to review the list. This is controlled by the review scenario.

From the client side you must define the remote list dump URI.

- remote_host *remote_host_name*
- port *port* (Default 443)
- path *absolute path* (In most cases, for a list name foo /wws/dump/foo)

Because https offert a easy and secure client authentication, https is the only one protocole currently supported. A additional parameter is needed : the name of the certificate (and the private key) to be used :

- cert list the certificate to be use is the list certificate (the certificate subject distinguished name email is the list adress). Certificate and private key are located in the list directory.
- cert robot the certificate used is then related to *sympa* itself : the certificate subject distinguished name email look like *sympa@my.domain* and files are located in virtual robot etc dir if virtual robot is used otherwise in /home/*sympa*/etc.

14.2.5 include_sql_query

`include_sql_query`

This parameter will be interpreted only if the `user_data_source` value is set to `include`, and is used to begin a paragraph defining the SQL query parameters :

- db_type *dbd_name*
The database type (mysql, Pg, Oracle, Sybase, CSV ...). This value identifies the PERL DataBase Driver (DBD) to be used, and is therefore case-sensitive.
- host *hostname*
The Database Server *Sympa* will try to connect to.
- db_name *sympa_db_name*
The hostname of the database system.
- connect_options *option1=x;option2=y*
These options are appended to the connect string. This parameter is optional.
Example :

```

user_data_source include

include_sql_query
    db_type mysql
    host sqlserv.admin.univ-x.fr
    user stduser
    passwd mysecret

```

```

db_name studentbody
sql_query SELECT DISTINCT email FROM student
connect_options mysql_connect_timeout=5

```

Connexion timeout is set to 5 seconds.

- *db_env list_of_var_def*
Sets a list of environment variables to set before database connexion. This is a ';' separated list of variable assignment.
Example for Oracle :

```
db_env ORACLE_TERM=vt100;ORACLE_HOME=/var/hote/oracle/7.3.4
```

- *user user_id*
The user id to be used when connecting to the database.
- *passwd some secret*
The user passwd for user.
- *sql_query a query string* The SQL query string. No fields other than e-mail addresses should be returned by this query !

Example :

```

user_data_source include

include_sql_query
  db_type oracle
  host sqlserv.admin.univ-x.fr
  user stduser
  passwd mysecret
  db_name studentbody
  sql_query SELECT DISTINCT email FROM student

```

14.2.6 include_ldap_query

include_ldap_query

This paragraph defines parameters for a LDAP query returning a list of subscribers. This paragraph is used only if *user_data_source* is set to *include*. This feature requires the Net : :LDAP (perlldap) PERL module.

- *host ldap_directory_hostname*
Name of the LDAP directory host or a comma separated list of host :port. The second form is usefull if you are using some replication ldap host.
Example :

```
host ldap.cru.fr:389,backup-ldap.cru.fr:389
```

- port *ldap_directory_port* (OBSOLETE)
Port on which the Directory accepts connections.
- user *ldap_user_name*
Username with read access to the LDAP directory.
- passwd *LDAP_user_password*
Password for user.
- suffix *directory_name*
Defines the naming space covered by the search (optional, depending on the LDAP server).
- timeout *delay_in_seconds*
Timeout when connecting the remote server.
- filter *search_filter*
Defines the LDAP search filter (RFC 2254 compliant).
- attrs *mail_attribute* (Default value: *mail*)
The attribute containing the e-mail address(es) in the returned object.
- select *first / all* (Default value: *first*)
Defines whether to use only the first address, or all the addresses, in cases where multiple values are returned.
- scope *base / one / sub* (Default value: *sub*)
By default the search is performed on the whole tree below the specified base object. This may be changed by specifying a scope parameter with one of the following values.
 - **base** : Search only the base object.
 - **one** : Search the entries immediately below the base object.
 - **sub** : Search the whole tree below the base object.

Example :

```
include_ldap_query
host ldap.cru.fr
suffix dc=cru, dc=fr
timeout 10
filter (&(cn=aumont) (c=fr))
attrs mail
select first
scope one
```

14.2.7 include_ldap_2level_query

```
include_ldap_2level_query
```

This paragraph defines parameters for a two-level LDAP query returning a list of subscribers. Usually the first-level query returns a list of DNs and the second-level queries convert the DNs into e-mail addresses. This paragraph is used only if

`user_data_source` is set to include. This feature requires the Net : :LDAP (perl-ldap) PERL module.

- `host ldap_directory_hostname`
Name of the LDAP directory host or a comma separated list of host :port. The second form is usefull if you are using some replication ldap host.
Example :

```
host ldap.cru.fr:389,backup-ldap.cru.fr:389
```
- `port ldap_directory_port` (OBSOLETE)
Port on which the Directory accepts connections (this parameter is ignored if host definition include port specification).
- `user ldap_user_name`
Username with read access to the LDAP directory.
- `passwd LDAP_user_password`
Password for user.
- `suffix1 directory name`
Defines the naming space covered by the first-level search (optional, depending on the LDAP server).
- `timeout1 delay_in_seconds`
Timeout for the first-level query when connecting to the remote server.
- `filter1 search_filter`
Defines the LDAP search filter for the first-level query (RFC 2254 compliant).
- `attrs1 attribute`
The attribute containing the data in the returned object that will be used for the second-level query. This data is referenced using the syntax “[attrs1]”.
- `select1 first / all / regex` (Default value: first)
Defines whether to use only the first attribute value, all the values, or only those values matching a regular expression.
- `regex1 regular_expression` (Default value:)
The Perl regular expression to use if “select1” is set to “regex”.
- `scope1 base / one / sub` (Default value: sub)
By default the first-level search is performed on the whole tree below the specified base object. This may be changed by specifying a scope parameter with one of the following values.
 - **base** : Search only the base object.
 - **one** : Search the entries immediately below the base object.
 - **sub** : Search the whole tree below the base object.
- `suffix2 directory name`
Defines the naming space covered by the second-level search (optional, depending on the LDAP server). The “[attrs1]” syntax may be used to substitute data from the first-level query into this parameter.
- `timeout2 delay_in_seconds`
Timeout for the second-level queries when connecting to the remote server.
- `filter2 search_filter`
Defines the LDAP search filter for the second-level queries (RFC 2254 compliant). The “[attrs1]” syntax may be used to substitute data from the first-level query into this parameter.
- `attrs2 mail_attribute` (Default value: mail)

The attribute containing the e-mail address(es) in the returned objects from the second-level queries.

- `select2` *first / all / regex* (Default value: `first`)
Defines whether to use only the first address, all the addresses, or only those addresses matching a regular expression in the second-level queries.
- `regex2` *regular-expression* (Default value:)
The Perl regular expression to use if “select2” is set to “regex”.
- `scope2` *base / one / sub* (Default value: `sub`)
By default the second-level search is performed on the whole tree below the specified base object. This may be changed by specifying a `scope2` parameter with one of the following values.
 - **base** : Search only the base object.
 - **one** : Search the entries immediately below the base object.
 - **sub** : Search the whole tree below the base object.

Example : (cn=testgroup,dc=cru,dc=fr should be a groupOfUniqueNames here)

```
include_ldap_2level_query
host ldap.cru.fr
suffix1 cn=testgroup, dc=cru, dc=fr
timeout1 10
filter1 (objectClass=*)
attrs1 uniqueMember
select1 all
scope1 base
suffix2 dc=cru, dc=fr
timeout2 10
filter2 (&(dn=[attrs1]) (c=fr))
attrs2 mail
select2 regex
regex2 ^*@cru.fr$
scope2 one
```

14.2.8 include file

`include_file` path to file

This parameter will be interpreted only if the `user_data_source` value is set to `include`. The file should contain one e-mail address per line (lines beginning with a “#” are ignored).

14.3 Command related

14.3.1 subscribe

(Default value: open)

subscribe parameter is defined by scenario (see 11.8, page 95)

The subscribe parameter defines the rules for subscribing to the list. Predefined scenarios are :

- subscribe auth
subscription request confirmed
- subscribe auth_notify
need authentication (notification is sent to owners)
- subscribe auth_owner
requires authentication then owner approval
- subscribe closed
subscribe is impossible
- subscribe intranet
restricted to local domain users
- subscribe intranetorowner
local domain users or owner approval
- subscribe open
for anyone without authentication
- subscribe open_notify
anyone, notification is sent to list owner
- subscribe open_quiet
anyone, no welcome message
- subscribe owner
owners approval
- subscribe smime
requires S/MIME signed
- subscribe smimeorowner
requires S/MIME signed or owner approval

14.3.2 unsubscribe

(Default value: open)

unsubscribe parameter is defined by scenario (see 11.8, page 95)

This parameter specifies the unsubscription method for the list. Use open_notify or auth_notify to allow owner notification of each unsubscribe command. Predefined

scenarii are :

- unsubscribe auth
 need authentication
- unsubscribe auth_notify
 authentication requested, notification sent to owner
- unsubscribe closed
 impossible
- unsubscribe open
 anyone without authentication
- unsubscribe open_notify
 without authentication, notification is sent to owners
- unsubscribe owner
 owner approval

14.3.3 add

(Default value: owner)

add parameter is defined by scenario (see 11.8, page 95)

This parameter specifies who is authorized to use the ADD command. Predefined scenarii are :

- add auth
 add need authentication
- add closed
 add impossible
- add owner
 add performed by list owner do not need authentication
- add owner_notify
 add performed by owner do not need authentication (notification)

14.3.4 del

(Default value: owner)

del parameter is defined by scenario (see 11.8, page 95)

This parameter specifies who is authorized to use the DEL command. Predefined scenarii are :

- del auth
 deletion performed only by list owners, need authentication

- del closed
remove subscriber impossible
- del owner
by owner without authentication
- del owner_notify
list owners, authentication not needed (notification)

14.3.5 remind

(Default value: owner)

remind parameter is defined by scenario (see 11.8, page 95)

This parameter specifies who is authorized to use the remind command. Predefined scenarii are :

- remind listmaster
listmaster only
- remind owner
restricted to list owner

14.3.6 remind_task

(Default value: no default value)

This parameter states which model is used to create a remind task. A remind task regularly sends to the subscribers a message which reminds them their subscription to list.

example :

remind annual

14.3.7 expire_task

(Default value: no default value)

This parameter states which model is used to create a remind task. A expire task regularly checks the inscription or reinscription date of subscribers and asks them to renew their subscription. If they don't they are deleted.

example :

expire annual

14.3.8 send

(Default value: private)

send parameter is defined by scenario (see 11.8, page 95)

This parameter specifies who can send messages to the list. Valid values for this parameter are pointers to *scenarii*.

- send closed
closed
- send editor
Moderated, old style
- send editorkey
Moderated
- send editorkeyonly
Moderated, even for moderators
- send editorkeyonlyauth
Moderated, with editor confirmation
- send intranet
restricted to local domain
- send intranetorprivate
restricted to local domain and subscribers
- send newsletter
Newsletter, restricted to moderators
- send newsletterkeyonly
Newsletter, restricted to moderators after confirmation
- send private
restricted to subscribers
- send private_smime
restricted to subscribers check smime signature
- send privateandeditorkey
Moderated, restricted to subscribers
- send privateandnomultipartoreditorkey
Moderated, for non subscribers sending multipart messages
- send privatekey
restricted to subscribers with previous md5 authentication
- send privatekeyandeditorkeyonly
Moderated, for subscribers and moderators
- send privateoreditorkey
Private, moderated for non subscribers
- send privateorpublickey
Private, confirmation for non subscribers

- `send public`
public list
- `send public_nobcc`
public list, Bcc rejected (anti-spam)
- `send publickey`
anyone with previous md5 authentication
- `send publicnoattachment`
public list multipart/mixed messages are forwarded to moderator
- `send publicnomultipart`
public list multipart messages are rejected

14.3.9 review

(Default value: owner)

review parameter is defined by scenario (see 11.8, page 95)

This parameter specifies who can use REVIEW (see 18.1, page 154), administrative requests.

Predefined scenarii are :

- `review closed`
nobody can review
- `review intranet`
restricted to subscribers or local domain users
- `review listmaster`
listmaster only
- `review owner`
only owner (and listmaster)
- `review private`
restricted to subscribers
- `review public`
anyone can do it !

14.3.10 shared_doc

This paragraph defines read and edit access to the shared document repository.

d_read

(Default value: private)

`d_read` parameter is defined by scenario (see 11.8, page 95)

This parameter specifies who can read shared documents (access the contents of a list's shared directory).

Predefined scenarii are :

- `d_read owner`
restricted to list owners and document author
- `d_read private`
restricted to subscribers
- `d_read public`
public documents

d_edit

(Default value: `owner`)

`d_edit` parameter is defined by scenario (see 11.8, page 95)

This parameter specifies who can perform changes within a list's shared directory (i.e. upload files and create subdirectories).

Predefined scenarii are :

- `d_edit owner`
restricted to list owners and document author
- `d_edit private`
restricted to subscribers
- `d_edit public`
public documents

Example :

```
shared_doc
d_read public
d_edit private
```

quota

`quota` *number-of-Kbytes*

This parameter specifies the disk quota for the document repository, in kilobytes. If quota is exceeded, file uploads fail.

14.4 List tuning

14.4.1 reply_to_header

The `reply_to_header` parameter starts a paragraph defining what *Sympa* will place in the Reply-To: SMTP header field of the messages it distributes.

- value `sender` | `list` | `all` | `other_email` (Default value: `sender`)
This parameter indicates whether the Reply-To: field should indicate the sender of the message (`sender`), the list itself (`list`), both list and sender (`all`) or an arbitrary e-mail address (defined by the `other_email` parameter).
Note : it is inadvisable to change this parameter, and particularly inadvisable to set it to `list`. Experience has shown it to be almost inevitable that users, mistakenly believing that they are replying only to the sender, will send private messages to a list. This can lead, at the very least, to embarrassment, and sometimes to more serious consequences.
- `other_email` *an_email_address*
If value was set to `other_email`, this parameter defines the e-mail address used.
- apply `respect` | `forced` (Default value: `respect`)
The default is to respect (preserve) the existing Reply-To: SMTP header field in incoming messages. If set to `forced`, Reply-To: SMTP header field will be overwritten.

Example :

```
reply_to_header
value other_email
other_email listowner@my.domain
apply forced
```

14.4.2 max_size

(Default value: `max_size` robot parameter)

`max_size` *number-of-bytes*

Maximum size of a message in 8-bit bytes. The default value is set in the `/etc/sympa.conf` file.

14.4.3 anonymous_sender

`anonymous_sender` *value*

If this parameter is set for a list, all messages distributed via the list are rendered anonymous. SMTP From : headers in distributed messages are altered to contain the value of the anonymous_sender parameter. Various other fields are removed (Received :, Reply-To :, Sender :, X-Sender :, Message-id :, Resent-From :

14.4.4 custom_header

`custom_header header-field : value`

This parameter is optional. The headers specified will be added to the headers of messages distributed via the list. As of release 1.2.2 of *Sympa*, it is possible to put several custom header lines in the configuration file at the same time.

Example: `custom_header X-url : http://www.cru.fr/listes/apropos/sedesabonner.faq.html`.

14.4.5 custom_subject

`custom_subject value`

This parameter is optional. It specifies a string which is added to the subject of distributed messages (intended to help users who do not use automatic tools to sort incoming messages). This string will be surrounded by [] characters.

The custom subject can also refer to list variables ([list->sequence] in the example below).

Example: `custom_subject sympa-users`.

Example: `custom_subject newsletter num [list->sequence]`.

14.4.6 footer_type

(Default value: mime)

`footer_type (optional, default value is mime) mime | append`

List owners may decide to add message headers or footers to messages sent via the list. This parameter defines the way a footer/header is added to a message.

– footer_type mime

The default value. Sympa will add the footer/header as a new MIME part. If the message is in multipart/alternative format, no action is taken (since this would require another level of MIME encapsulation).

– `footer_type` *append*

Sympa will not create new MIME parts, but will try to append the header/footer to the body of the message. `/home/sympa/expl/mylist/message.footer.mime` will be ignored. Headers/footers may be appended to text/plain messages only.

14.4.7 digest

`digest` *daylist* *hour* *:minutes*

Definition of `digest` mode. If this parameter is present, subscribers can select the option of receiving messages in multipart/digest MIME format. Messages are then grouped together, and compilations of messages are sent to subscribers in accordance with the rhythm selected with this parameter.

Daylist designates a list of days in the week in number format (from 0 for Sunday to 6 for Saturday), separated by commas.

Example: `digest 1,2,3,4,5 15 :30`

In this example, *Sympa* sends digests at 3 :30 PM from Monday to Friday.

WARNING : if the sending time is too late, *Sympa* may not be able to process it. It is essential that *Sympa* could scan the digest queue at least once between the time laid down for sending the digest and 12 :00 AM (midnight). As a rule of thumb, do not use a digest time later than 11 :00 PM.

14.4.8 available_user_options

The `available_user_options` parameter starts a paragraph to define available options for the subscribers of the list.

– `reception` *modelist*

(Default value: `reception mail,notice,digest,summary,nomail`)

modelist is a list of modes (mail, notice, digest, summary, nomail), separated by commas. Only these modes will be allowed for the subscribers of this list. If a subscriber has a reception mode not in the list, *sympa* uses the mode specified in the *default_user_options* paragraph.

Example :

```
## Nomail reception mode is not available
```

```
available_user_options
reception  digest,mail
```

14.4.9 default_user_options

The `default_user_options` parameter starts a paragraph to define a default profile for the subscribers of the list.

- `reception notice | digest | summary | nomail | mail`
Mail reception mode.
- `visibility conceal | noconceal`
Visibility of the subscriber with the `REVIEW` command.

Example :

```
default_user_options
reception  digest
visibility noconceal
```

14.4.10 cookie

(Default value: `cookie robot` parameter)

```
cookie random-numbers-or-letters
```

This parameter is a confidential item for generating authentication keys for administrative commands (`ADD`, `DELETE`, etc.). This parameter should remain concealed, even for owners. The cookie is applied to all list owners, and is only taken into account when the owner has the `auth` parameter (owner parameter, see 14.1.4, page 116).

Example: `cookie secret22`

14.4.11 priority

(Default value: `default_list_priority robot` parameter)

```
priority 0-9
```

The priority with which *Sympa* will process messages for this list. This level of priority is applied while the message is going through the spool.

0 is the highest priority. The following priorities can be used : 0 . . . 9 z. z is a special

priority causing messages to remain spooled indefinitely (useful to hang up a list).

Available since release 2.3.1.

14.5 Bounce related

14.5.1 bounce

This paragraph defines bounce management parameters :

- `warn_rate`
(Default value: `bounce_warn_rate` robot parameter)
The list owner receives a warning whenever a message is distributed and the number (percentage) of bounces exceeds this value.
- `halt_rate`
(Default value: `bounce_halt_rate` robot parameter)
NOT USED YET
If bounce rate reaches the `halt_rate`, messages for the list will be halted, i.e. they are retained for subsequent moderation. Once the number of bounces exceeds this value, messages for the list are no longer distributed.
- `expire_bounce_task`
(Default value: `d`aily)
Name of the task template use to remove old bounces. Usefull to remove bounces for a subscriber email if some message are distributed without receiving new bounce. In this case, the subscriber email seems to be OK again. Active if `task_manager.pl` is running.

Example :

```
## Owners are warned with 10% bouncing addresses
## message distribution is halted with 20% bouncing rate
bounce
warn_rate 10
halt_rate 20
```

14.5.2 bouncers_level1

- `rate`
(Default value: `bouncers_level1_rate` config parameter)
Each bouncing user have a score (from 0 to 100).This parameter define the lower score for a user to be a level1 bouncing user. For example, with default values :
Users with a score between 45 and 80 are level1 bouncers.

- `action`
(Default value: `bouncers_level1_action` config parameter)
This parameter define which task is automaticaly applied on level 1 bouncing users :
for exemple, automaticaly notify all level1 users.
- `Notification`
(Default value: `owner`)
When automatic task is executed on level 1 bouncers, a notification email can be
send to listowner or listmaster. This email contain the adresses of concerned users
and the name of the action executed.

14.5.3 `bouncers_level2`

- `rate`
(Default value: `bouncers_level2_rate` config parameter)
Each bouncing user have a score (from 0 to 100).This parameter define the lower
score for a user to be a level 2 bouncing user: For exemple, with default values :
Users with a score between 75 and 100 are level 2 bouncers.
- `action`
(Default value: `bouncers_level1_action` config parameter)
This parameter define which task is automaticaly applied on level 2 bouncing users :
for exemple, automaticaly notify all level1 users.
- `Notification`
(Default value: `owner`)
When automatic task is executed on level 2 bouncers, a notification email can be
send to listowner or listmaster. This email contain the adresses of concerned users
and the name of the action executed.

Example :

```
## All bouncing adresses with a score between 75 and 100
## will be unsubscribed, and listmaster will recieve an email
Bouncers level 2
rate :75 Points
action : remove\_bouncers
Notification : Listmaster
```

14.5.4 `welcome_return_path`

(Default value: `welcome_return_path` robot parameter) `welcome_return_path`
`unique | owner`

If set to `unique`, the welcome message is sent using a unique return path in order to re-

move the subscriber immediately in the case of a bounce. See `welcome_return_path` `sympa.conf` parameter (5.8.3, page 45).

14.5.5 `remind_return_path`

(Default value: `remind_return_path robot` parameter) `remind_return_path`
unique | owner

Same as `welcome_return_path`, but applied to remind messages. See `remind_return_path` `sympa.conf` parameter (5.8.4, page 45).

14.6 Archive related

Sympa maintains 2 kinds of archives : mail archives and web archives.

Mail archives can be retrieved via a mail command send to the robot, they are stored in `/home/sympa/expl/mylist/archives/` directory.

Web archives are accessed via the web interface (with access control), they are stored in a directory defined in `wwsympa.conf`.

14.6.1 archive

If the config file contains an archive paragraph *Sympa* will manage an archive for this list.

Example :

```
archive
period week
access private
```

If the `archive` parameter is specified, archives are accessible to users through the `GET` command, and the index of the list archives is provided in reply to the `INDEX` command (the last message of a list can be consulted using the `LAST` command).

`period` day | week | month | quarter | year

This parameter specifies how archiving is organized : by day, week, month, quarter, or year. Generation of automatic list archives requires the creation of an archive direc-

tory at the root of the list directory (/home/sympa/expl/mylist/archives/), used to store these documents.

access private | public | owner | closed |

This parameter specifies who is authorized to use the GET, LAST and INDEX commands.

14.6.2 web_archive

If the config file contains a web_archive paragraph *Sympa* will copy all messages distributed via the list to the "queueoutgoing" spool. It is intended to be used with WW-Sympa html archive tools. This paragraph must contain at least the access parameter to control who can browse the web archive.

Example :

```
web_archive
access private
quota 1000
```

access

access_web_archive parameter is defined by scenario (see 11.8, page 95)

Predefined scenarii are :

- access closed
closed
- access intranet
restricted to local domain users
- access listmaster
listmaster
- access owner
by owner
- access private
subscribers only
- access public
public

quota

quota *number-of-Kbytes*

This parameter specifies the disk quota for the list's web archives, in kilobytes. This parameter's default is `default_archive_quota` `sympa.conf` parameter. If quota is exceeded, messages are no more archived, list owner is notified. When archives are 95% full, the list owner is warned.

14.6.3 `archive_crypted_msg`

(Default value: `cleartext`)

`archive_crypted_msg` `cleartext` | `decrypted`

This parameter defines Sympa behavior while archiving S/MIME crypted messages. If set to `cleartext` the original crypted form of the message will be archived ; if set to `decrypted` a decrypted message will be archived. Note that this apply to both mail and web archives ; also to digests.

14.7 Spam protection

14.7.1 `spam_protection`

(Default value: `spam_protection` `robot` parameter)

There is a need to protection Sympa web site against spambot which collect email adresse in public web site. Various method are available into Sympa and you can choose it with `spam_protection` and `web_archive_spam_protection` parameters. Possible value are :

- `javascript` : the adresse is hidden using a javascript. User who enable javascript can see a nice mailto adresses where others have nothing.
- `at` : the `@` char is replaced by the string " AT ".
- `none` : no protection against spammer.

14.7.2 `web_archive_spam_protection`

(Default value: `web_archive_spam_protection` `robot` parameter)

Idem `spam_protection` but restricted to web archive. A additional value is available : `cookie` which mean that users must submit a small form in order to receive a cookie before browsing archives. This block all robot, even google and co.

Chapitre 15

Shared documents

Shared documents are documents that different users can manipulate on-line via the web interface of *Sympa*, provided that they are authorized to do so. A shared space is associated with a list, and users of the list can upload, download, delete, etc, documents in the shared space.

WWSympa shared web features are fairly rudimentary. It is not our aim to provide a sophisticated tool for web publishing, such as are provided by products like *Rearsite*. It is nevertheless very useful to be able to define privilege on web documents in relation to list attributes such as *subscribers*, *list owners*, or *list editors*.

All file and directory names are lowercased by *Sympa*. It is consequently impossible to create two different documents whose names differ only in their case. The reason *Sympa* does this is to allow correct URL links even when using an HTML document generator (typically Powerpoint) which uses random case for file names !

In order to have better control over the documents and to enforce security in the shared space, each document is linked to a set of specific control information : its access rights.

A list's shared documents are stored in the `/home/sympa/expl/mylist/shared` directory.

This chapter describes how the shared documents are managed, especially as regards their access rights. We shall see :

- the kind of operations which can be performed on shared documents
- access rights management
- access rights control specifications
- actions on shared documents
- template files

15.1 The three kind of operations on a document

Where shared documents are concerned, there are three kinds of operation which have the same constraints relating to access control :

- The read operation :
 - If applied on a directory, opens it and lists its contents (only those sub-documents the user is authorized to “see”).
 - If applied on a file, downloads it, and in the case of a viewable file (*text/plain*, *text/html*, or image), displays it.
- The edit operation allows :
 - Subdirectory creation
 - File uploading
 - Description of a document (title and basic information)
 - On-line editing of a text file
 - Document (file or directory) removal. If on a directory, it must be empty.

These different edit actions are equivalent as regards access rights. Users who are authorized to edit a directory can create a subdirectory or upload a file to it, as well as describe or delete it. Users authorized to edit a file can edit it on-line, describe it, replace or remove it.

- The control operation :

The control operation is directly linked to the notion of access rights. If we wish shared documents to be secure, we have to control the access to them. Not everybody must be authorized to do everything to them. Consequently, each document has specific access rights for reading and editing. Performing a control action on a document involves changing its Read/Edit rights.

The control operation has more restrictive access rights than the other two operations. Only the owner of a document, the privileged owner of the list and the listmaster have control rights on a document. Another possible control action on a document is therefore specifying who owns it.

15.2 The description file

The information (title, owner, access rights...) relative to each document must be stored, and so each shared document is linked to a special file called a description file, whose name includes the `.desc` prefix.

The description file of a directory having the path `mydirectory/mysubdirectory` has the path `mydirectory/mysubdirectory/.desc` . The description file of a file having the path `mydirectory/mysubdirectory/myfile.myextension` has the path `mydirectory/mysubdirectory/.desc.myfile.myextension` .

15.2.1 Structure of description files

The structure of a document (file or directory) description file is given below. You should *never* have to edit a description file.

```
title
  <description of the file in a few words>

creation
  email      <e-mail of the owner of the document>
  date_epoch <date_epoch of the creation of the document>

access
  read <access rights for read>
  edit <access rights for edit>
```

The following example is for a document that subscribers can read, but which only the owner of the document and the owner of the list can edit.

```
title
  module C++ which uses the class List

creation
  email foo@some.domain.com
  date_epoch 998698638

access
  read private
  edit owner
```

15.3 The predefined scenarii

15.3.1 The public scenario

The **public** scenario is the most permissive scenario. It enables anyone (including unknown users) to perform the corresponding action.

15.3.2 The private scenario

The **private** scenario is the basic scenario for a shared space. Every subscriber of the list is authorized to perform the corresponding action. The **private** scenario is the default read scenario for shared when this shared space is created. This can be modified by editing the list configuration file.

15.3.3 The scenario owner

The scenario **owner** is the most restrictive scenario for a shared space. Only the listmaster, list owners and the owner of the document (or those of a parent document) are allowed to perform the corresponding action. The **owner** scenario is the default scenario for editing.

15.4 Access control

Access control is an important operation performed every time a document within the shared space is accessed.

The access control relative to a document in the hierarchy involves an iterative operation on all its parent directories.

15.4.1 Listmaster and privileged owners

The listmaster and privileged list owners are special users in the shared web. They are allowed to perform every action on every document in the shared space. This privilege enables control over the shared space to be maintained. It is impossible to prevent the listmaster and privileged owners from performing whatever action they please on any document in the shared space.

15.4.2 Special case of the shared directory

In order to allow access to a root directory to be more restrictive than that of its sub-directories, the `shared` directory (root directory) is a special case as regards access control. The access rights for read and edit are those specified in the list configuration file. Control of the root directory is specific. Only those users authorized to edit a list's configuration may change access rights on its shared directory.

15.4.3 General case

`mydirectory/mysubdirectory/myfile` is an arbitrary document in the shared space, but not in the `root` directory. A user **X** wishes to perform one of the three operations (read, edit, control) on this document. The access control will proceed as follows :

– Read operation

To be authorized to perform a read action on `mydirectory/mysubdirectory/myfile`, **X** must be authorized to read every

document making up the path ; in other words, she must be allowed to read myfile (the scenario of the description file of myfile must return *do_it* for user **X**), and the same goes for mysubdirectory and mydirectory).

In addition, given that the owner of a document or one of its parent directories is allowed to perform **all actions on that document**, mydirectory/mysubdirectory/myfile may also have read operations performed on it by the owners of myfile, mysubdirectory, and mydirectory.

This can be schematized as follows :

```
X can read <a/b/c>

if

(X can read <c>
AND X can read <b>
AND X can read <a>)

OR

(X owner of <c>
OR X owner of <b>
OR X owner of <a>)
```

– Edit operation

The access algorithm for edit is identical to the algorithm for read :

```
X can edit <a/b/c>

if

(X can edit <c>
AND X can edit <b>
AND X can edit <a>)

OR

(X owner of <c>
OR X owner of <b>
OR X owner of <a>)
```

– Control operation

The access control which precedes a control action (change rights or set the owner of a document) is much more restrictive. Only the owner of a document or the owners of a parent document may perform a control action :

```
X can control <a/b/c>

if

(X owner of <c>
OR X owner of <b>
OR X owner of <a>)
```

15.5 Shared document actions

The shared web feature has called for some new actions.

- action D_ADMIN
Create the shared web, close it or restore it. The `d_admin` action is accessible from a list's **admin** page.
- action D_READ
Reads the document after read access control. If a folder, lists all the subdocuments that can be read. If a file, displays it if it is viewable, else downloads it to disk. If the document to be read contains a file named `index.html` or `index.htm`, and if the user has no permissions other than read on all contained subdocuments, the read action will consist in displaying the index. The `d_read` action is accessible from a list's **info** page.
- action D_CREATE_DIR
Creates a new subdirectory in a directory that can be edited. The creator is the owner of the directory. The access rights are those of the parent directory.
- action D_DESCRIBE
Describes a document that can be edited.
- action D_DELETE
Deletes a document after edit access control. If applied to a folder, it has to be empty.
- action D_UPLOAD
Uploads a file into a directory that can be edited.
- action D_OVERWRITE
Overwrites a file if it can be edited. The new owner of the file is the one who has done the overwriting operation.
- actions D_EDIT_FILE and D_SAVE_FILE
Edits a file and saves it after edit access control. The new owner of the file is the one who has done the saving operation.
- action D_CHANGE_ACCESS
Changes the access rights of a document (read or edit), provided that control of this document is authorized.
- action D_SET_OWNER
Changes the owner of a directory, provided that control of this document is authorized. The directory must be empty. The new owner can be anyone, but authentication is necessary before any action may be performed on the document.

15.6 Template files

The following template files have been created for the shared web :

15.6.1 d_read.tpl

The default page for reading a document. If for a file, displays it (if viewable) or downloads it. If for a directory, displays all readable subdocuments, each of which will feature buttons corresponding to the different actions this subdocument allows. If the directory is editable, displays buttons to describe it, upload a file to it or create a new subdirectory. If access to the document is editable, displays a button to edit the access to it.

15.6.2 d_editfile.tpl

The page used to edit a file. If for a text file, allows it to be edited on-line. This page also enables the description of the file to be edited, or another file to be substituted in its place.

15.6.3 d_control.tpl

The page to edit the access rights and the owner of a document.

Chapitre 16

Bounce management

Sympa allows bounce (non-delivery report) management. This prevents list owners from receiving each bounce (1 per message sent to a bouncing subscriber) in their own mailbox. Without automatic processing of bounces, list owners either go mad, or just delete them without further attention.

Bounces are received at mylist-owner address, which should be sent to the bouncequeue program via aliases :

```
\samplelist-owner: "|/home/sympa/bin/bouncequeue \samplelist"
```

bouncequeue (see 2.2, page 18) stores bounces in a /home/sympa/spool/bounce/spool.

Bounces are then processed by the bounced.pl daemon. This daemon analyses bounces to find out which e-mail addresses are concerned and what kind of error was generated. If bouncing addresses match a subscriber's address, information is stored in the *Sympa* database (in subscriber_table). Moreover, the most recent bounce itself is archived in bounce_path/mylist/email (where bounce_path is defined in a wwsympa.conf parameter and email is the user e-mail address).

When reviewing a list, bouncing addresses are tagged as bouncing. You may access further information such as dates of first and last bounces, number of received bounces for the address, the last bounce itself.

With these informations, the automatic bounce management is possible :

- The automatic task eval_bouncer gives a score foreach bouncing user. The score, between 0 to 100, allows the classification of bouncing users in two levels. (Level 1 or 2). According to the level, automatic actions are executed periodically by

`process_bouncers` task.

- The score evaluation main parameters are :
 - `Bounces count` : The number of bouncing messages received by sympa for the user.
 - `Type rate` : Bounces are classified depending on the type of errors generated on the user side. If the error type is "mailbox is full" (ie a temporary 4.2.2 error type) the type rate will be 0.5 whereas permanent errors (5.x.x) have a type rate equal to 1.
 - `Regularity rate` : This rate tells if the bounces were received regularly, compared to list traffic. The list traffic is deduced from `msg_count` file data.

The score formula is :

$$\text{Score} = \text{bounce_count} * \text{type_rate} * \text{regularity_rate}$$

To avoid making decisions (ie defining a score) without enough relevant data, the score is not evaluated if :

- The number of the number of received bounces is lower than `minimum_bouncing_count` (see 5.8.9, page 46)
- The bouncing period is shorter than `minimum_bouncing_period` (see 5.8.10, page 46)
- You can define the limit between each level via the **List configuration pannel**, in subsection **Bounce settings**. (see 14.5.2) The principle consists in associating a score interval with a level.
- You can also define wich action must be applied on each category of user.(see 14.5.2) Each time an action will be done, a notification email will be send to the person of your choice. (see 14.5.2)

Chapitre 17

Antivirus

Sympa lets you use an external antivirus solution to check incoming mails. In this case you must set the `antivirus_path` and `antivirus_args` configuration parameters (see 5.13, page 52). *Sympa* is already compatible with McAfee/uvscan, Fsecure/fsav, Sophos, AVP, Trend Micro/VirusWall and Clam Antivirus. For each mail received, *Sympa* extracts its MIME parts in the `/home/sympa/spool/tmp/antivirus` directory and then calls the antivirus software to check them. When a virus is detected, *Sympa* looks for the virus name in the virus scanner STDOUT and sends a `your_infected_msg.tpl` warning to the sender of the mail. The mail is saved as 'bad' and the working directory is deleted (except if *Sympa* is running in debug mode).

Chapitre 18

Using *Sympa* commands

Users interact with *Sympa*, of course, when they send messages to one of the lists, but also indirectly through administrative requests (subscription, list of users, etc.).

This section describes administrative requests, as well as interaction modes in the case of private and moderated lists. Administrative requests are messages whose body contains commands understood by *Sympa*, one per line. These commands can be indiscriminately placed in the Subject: or in the body of the message. The To: address is generally the `sympa@domain` alias, although it is also advisable to recognize the `listserv@domain` address.

Example :

```
From: pda@prism.uvsq.fr
To: sympa@cru.fr

LISTS
INFO sympa-users
REVIEW sympa-users
QUIT
```

Most user commands have three-letter abbreviations (e.g. REV instead of REVIEW).

18.1 User commands

- HELP
Provides instructions for the use of *Sympa* commands. The result is the content of the `helpfile.tpl` template file.
- INFO *listname*

- Provides the parameters of the specified list (owner, subscription mode, etc.) and its description. The result is the content of `~welcome[.mime]`.
- LISTS
 - Provides the names of lists managed by *Sympa*. This list is generated dynamically, using the `visibility` (see 14.1.7, page 118). The `lists.tpl` template defines the message return by the LISTS command.
- REVIEW *listname*
 - Provides the addresses of subscribers if the run mode authorizes it. See the `review` parameter (14.3.9, page 129) for the configuration file of each list, which controls consultation authorizations for the subscriber list. Since subscriber addresses can be abused by spammers, it is strongly recommended that you **only authorize owners to access the subscriber list**.
- WHICH
 - Returns the list of lists to which one is subscribed, as well as the configuration of his or her subscription to each of the lists (DIGEST, NOMAIL, SUMMARY, CONCEAL).
- STATS *listname*
 - Provides statistics for the specified list : number of messages received, number of messages sent, megabytes received, megabytes sent. This is the contents of the `stats` file.
 - Access to this command is controlled by the `review` parameter.
- INDEX *listname*
 - Provides index of archives for specified list. Access rights to this function are the same as for the GET command.
- GET *listname archive*
 - To retrieve archives for list (see above). Access rights are the same as for the REVIEW command. See `review` parameter (14.3.9, page 129).
- LAST *listname*
 - To receive the last message distributed in a list (see above). Access rights are the same as for the GET command.
- SUBSCRIBE *listname firstname name*
 - Requests sign-up to the specified list. The *firstname* and *name* are optional. If the list is parameterized with a restricted subscription (see `subscribe` parameter, 14.3.1, page 125), this command is sent to the list owner for approval.
- INVITE *listname user@host name*
 - Invite someone to subscribe to the specified list. The *name* is optional. The command is similar to the ADD but the specified person is not added to the list but invited to subscribe to it in accordance with the `subscribe` parameter, 14.3.1, page 125).
- SIGNOFF *listname [user@host]*
 - Requests unsubscription from the specified list. SIGNOFF * means unsubscription from all lists.
- SET *listname* DIGEST
 - Puts the subscriber in *digest* mode for the *listname* list. Instead of receiving mail from the list in a normal manner, the subscriber will periodically receive it in a DIGEST. This DIGEST compiles a group of messages from the list, using multi-part/digest mime format.
 - The sending period for these DIGESTs is regulated by the list owner using the `digest` parameter (see 14.4.7, page 133). See the SET LISTNAME MAIL command (18.1, page 155) and the `reception` parameter (12.4, page 105).
- SET *listname* SUMMARY

Puts the subscriber in *summary* mode for the *listname* list. Instead of receiving mail from the list in a normal manner, the subscriber will periodically receive the list of messages. This mode is very close to the DIGEST reception mode but the subscriber receives only the list of messages.

This option is available only if the digest mode is set.

– SET *listname* NOMAIL

Puts subscriber in *nomail* mode for the *listname* list. This mode is used when a subscriber no longer wishes to receive mail from the list, but nevertheless wishes to retain the possibility of posting to the list. This mode therefore prevents the subscriber from unsubscribing and subscribing later on. See the SET LISTNAME MAIL command (18.1, page 155) and the reception (12.4, page 105).

– SET *listname* TXT

Puts subscriber in *txt* mode for the *listname* list. This mode is used when a subscriber wishes to receive mails sent in both format txt/html and txt/plain only in txt/plain format. See the reception (12.4, page 105).

– SET *listname* HTML

Puts subscriber in *html* mode for the *listname* list. This mode is used when a subscriber wishes to receive mails sent in both format txt/html and txt/plain only in txt/html format. See the reception (12.4, page 105).

– SET *listname* URLIZE

Puts subscriber in *urlize* mode for the *listname* list. This mode is used when a subscriber wishes not to receive attached files. The attached files are replaced by an URL leading to the file stored on the list site.

See the reception (12.4, page 105).

– SET *listname* NOT_ME

Puts subscriber in *not_me* mode for the *listname* list. This mode is used when a subscriber wishes not to receive back the message that he has sent to the list.

See the reception (12.4, page 105).

– SET *listname* MAIL

Puts the subscriber in normal mode (default) for the *listname* list. This option is mainly used to cancel the *nomail*, *summary* or *digest* modes. If the subscriber was in *nomail* mode, he or she will again receive mail from the list in a normal manner. See the SET LISTNAME NOMAIL command (18.1, page 155) and the reception parameter (12.4, page 105).

– SET *listname* CONCEAL

Puts the subscriber in *conceal* mode for the *listname* list. The subscriber will then become invisible during REVIEW on this list. Only owners will see the whole subscriber list.

See the SET LISTNAME NOCONCEAL command (18.1, page 155) and the visibility parameter (14.1.7, page 118).

– SET *listname* NOCONCEAL

Puts the subscriber in *noconceal* mode (default) for *listname* list. The subscriber will then become visible during REVIEW of this list. The *conceal* mode is then cancelled. See SET LISTNAME CONCEAL command (18.1, page 155) and visibility parameter (14.1.7, page 118).

– QUIT

Ends acceptance of commands. This can prove useful when the message contains additional lines, as for example in the case where a signature is automatically added by the user's mail program (MUA).

– CONFIRM *key*

If the `send` parameter of a list is set to `privatekey`, `publickey` or `privateorpublickey`, messages are only distributed in the list after an authentication phase by return mail, using a one-time password (numeric key). For this authentication, the sender of the message is requested to post the “CONFIRM *key*” command to *Sympa*.

– QUIET

This command is used for silent (mute) processing : no performance report is returned for commands prefixed with QUIET.

18.2 Owner commands

Some administrative requests are only available to list owner(s). They are indispensable for all procedures in limited access mode, and to perform requests in place of users. These commands are :

– ADD *listname user@host firstname name*

Add command similar to SUBSCRIBE. You can avoid user notification by using the QUIET prefix (ie : QUIET ADD).

– DELETE *listname user@host*

Delete command similar to SIGNOFF. You can avoid user notification by using the QUIET prefix (ie : QUIET DELETE).

– REMIND *listname*

REMIND is used by list owners in order to send an individual service reminder message to each subscriber. This message is made by parsing the `remind.tpl` file.

– REMIND *

REMIND is used by the listmaster to send to each subscriber of any list a single message with a summary of his/her subscriptions. In this case the message sent is constructed by parsing the `global_remind.tpl` file. For each list, *Sympa* tests whether the list is configured as hidden to each subscriber (parameter `lparam visibility`). By default the use of this command is restricted to listmasters. Processing may take a lot of time !

– EXPIRE

listname age (in days) deadline (in days) (listname) (age (in days)) (deadline (in days)) explanatory text to be sent to the subscribers concerned

This command activates an expiration process for former subscribers of the designated list. Subscribers for which no procedures have been enabled for more than *age* days receive the explanatory text appended to the EXPIRE command. This text, which must be adapted by the list owner for each subscriber population, should explain to the people receiving this message that they can update their subscription date so as to not be deleted from the subscriber list, within a deadline of *deadline* days.

Past this deadline, the initiator of the EXPIRE command receives the list of persons who have not confirmed their subscription. It is up to the initiator to send *Sympa* the corresponding DELETE commands.

Any operation updating the subscription date of an address serves as confirmation of subscription. This is also the case for SET option selecting commands and for the

SUBSCRIBE subscription command itself. The fact of sending a message to the list also updates the subscription date.

The explanatory message should contain at least 20 words ; it is possible to delimit it by the word QUIT, in particular in order not to include a signature, which would systematically end the command message.

A single expiration process can be activated at any given time for a given list. The EXPIRE command systematically gives rise to authentication by return mail. The EXPIRE command has **no effect on the subscriber list**.

- EXPIREINDEX *listname*
Makes it possible, at any time, for an expiration process activated using an EXPIRE command to receive the list of addresses for which no enabling has been received.
- EXPIREDEL *listname*
Deletion of a process activated using the EXPIRE command. The EXPIREDEL command has no effect on subscribers, but it possible to activate a new expiration process with new deadlines.

As above, these commands can be prefixed with QUIET to indicate processing without acknowledgment of receipt.

18.3 Moderator commands

If a list is moderated, *Sympa* only distributes messages enabled by one of its moderators (editors). Moderators have several methods for enabling message distribution, depending on the `send list` parameter (14.3.8, page 128).

- DISTRIBUTE *listname key*
If the `send` parameter of a list is set to `editorkey` or `editorkeyonly`, each message queued for moderation is stored in a spool (see 5.6.3, page 41), and linked to a key.
The moderator must use this command to enable message distribution.
- REJECT *listname key*
The message with the `key` key is deleted from the moderation spool of the *listname* list.
- MODINDEX *listname*
This command returns the list of messages queued for moderation for the *listname* list.
The result is presented in the form of an index, which supplies, for each message, its sending date, its sender, its size, and its associated key, as well as all messages in the form of a digest.

See also the recommendations for moderators¹.

¹<http://listes.cru.fr/admin/moderation.html>

Index

- --prefix=PREFIX option, 25
- config *config_file* option, 28
- debug option, 28
- help option, 28
- import *listname* option, 28
- keepcopy
 - recipient_directory*option, 28
- lang *catalog* option, 28
- lowercase option, 28
- mail option, 28
- make_alias_file option, 28
- version option, 28
- with-bindir=DIR option, 25
- with-cgidir=DIR option, 25
- with-confdir=DIR option, 25
- with-datadir=DIR option, 25
- with-docdir=DIR option, 25
- with-etcdir=DIR option, 25
- with-exlpdir=DIR option, 25
- with-group=LOGIN option, 26
- with-iconsdir=DIR option, 25
- with-initdir=DIR option, 25
- with-libdir=DIR option, 25
- with-libexecdir=DIR option, 25
- with-mandir=DIR option, 25
- with-newaliases=FULLPATH option, 26
- with-newaliases_arg=ARGS option, 26
- with-nlsdir=DIR option, 25
- with-openssl=FULLPATH option, 26
- with-perl=FULLPATH option, 25
- with-piddir=DIR option, 25
- with-postmap=FULLPATH option, 26
- with-postmap_arg=ARGS option, 26
- with-samplendir=DIR option, 25
- with-sbindir=DIR option, 25
- with-scriptdir=DIR option, 25
- with-sendmail_aliases=ALIASFILE option, 26
- with-spooldir=DIR option, 25
- with-user=LOGIN option, 26
- with-virtual_aliases=ALIASFILE option, 26
- d option, 28
- f *config_file* option, 28
- h option, 28
- idle-timeout option, 69
- k *recipient_directory* option, 28
- l *catalog* option, 28
- m option, 28
- v option, 28
- .desc file, 142
- /etc/aliases file, 29–31
- /etc/mail/sympa.aliases file, 31
- /etc/mail/virtusertable file, 32
- /etc/postfix/virtual.regexp file, 32
- /etc/rc.local file, 27
- /etc/smrsh directory, 25
- /etc/sympa.conf file, 13, 19, 26, 33, 85, 86, 116, 131
- /etc/syslog.conf file, 27
- /etc/wwsympa.conf file, 19
- /home/sympa directory, 17, 24
- /home/sympa/bin directory, 17
- /home/sympa/bin/alias_manager.pl file, 31
- /home/sympa/bin/alias_manager.pl add mylistcru.fr file, 31
- /home/sympa/bin/etc directory, 17, 86, 112
- ~/home/sympa/bin/etc/ca-bundle.crt file, 81
- /home/sympa/bin/etc/create_list_templates directory, 112

/home/sympa/bin/etc/edit_list.conf file, 113
 /home/sympa/bin/etc/global_task_models directory, 100
 /home/sympa/bin/etc/global_task_models/home/sympa/etc/scenari directory, 17
 /home/sympa/bin/etc/global_task_models/home/sympa/etc/search_filters/ directory, 100
 /home/sympa/bin/etc/list_task_models directory, 100
 /home/sympa/bin/etc/list_task_models/home/sympa/etc/sympa.pid file, 37
 /home/sympa/bin/etc/list_task_models/home/sympa/etc/templates/ directory, 100
 /home/sympa/bin/etc/scenari directory, 95
 /home/sympa/bin/etc/scenari/ directory, 97
 /home/sympa/bin/etc/templates/<action>.<lang>.tpl directory, 90
 /home/sympa/bin/etc/templates/<action>.<lang>.tpl directory, 90
 /home/sympa/bin/etc/templates/<action>.<lang>.tpl directory, 90
 /home/sympa/bin/etc/templates/<action>.tpl directory, 90
 /home/sympa/bin/etc/templates/<action>.tpl directory, 90
 /home/sympa/bin/etc/templates/<file>.tpl directory, 106
 /home/sympa/bin/etc/templates/<file>.tpl directory, 106
 /home/sympa/bin/p12topem.pl UNIX command, 83
 /home/sympa/bin/p12topem.pl directory, 82
 /home/sympa/etc directory, 17, 18, 36, 86, 95, 112, 120
 /home/sympa/etc/<robot>/scenari directory, 97
 /home/sympa/etc/auth.conf file, 72
 /home/sympa/etc/create_list_templates directory, 112
 /home/sympa/etc/create_list_templates/ directory, 17
 /home/sympa/etc/edit_list.conf file, 113
 /home/sympa/etc/global_task_models/ directory, 18, 100
 /home/sympa/etc/list_task_models/ directory, 18, 100
 /home/sympa/etc/mhonarc-ressources directory, 60
 /home/sympa/etc/my.domain.org directory, 18, 85
 /home/sympa/etc/my.domain.org/scenari/ directory, 17, 86
 /home/sympa/etc/my.domain.org/templates/ directory, 86
 /home/sympa/etc/my.domain.org/www.templates/ directory, 18, 86
 /home/sympa/etc/scenari directory, 95, 97
 /home/sympa/etc/scenari/ directory, 17
 /home/sympa/etc/search_filters/ directory, 76
 /home/sympa/etc/sympa.pid file, 37
 /home/sympa/etc/templates/ directory, 18
 /home/sympa/etc/templates/<action>.<lang>.tpl directory, 90
 /home/sympa/etc/templates/<action>.tpl directory, 90
 /home/sympa/etc/templates/<action>.tpl directory, 90
 /home/sympa/etc/templates/<file>.tpl directory, 106
 /home/sympa/etc/www.templates/ directory, 18
 /home/sympa/expl directory, 18, 36
 /home/sympa/expl/X509-user-certs directory, 18
 /home/sympa/expl/X509-user-certs/ directory, 83
 /home/sympa/expl/<list name>/ directory, 100
 /home/sympa/expl/<list>/<action>.<lang>.tpl directory, 90
 /home/sympa/expl/<list>/<action>.tpl directory, 90
 /home/sympa/expl/<list>/scenari directory, 95
 /home/sympa/expl/<robot>/<list>/scenari directory, 97
 /home/sympa/expl/my.domain.org directory, 18
 /home/sympa/expl/my.domain.org/mylist directory, 18
 /home/sympa/expl/my.domain.org/mylist/config file, 103
 /home/sympa/expl/mylist directory, 18, 61
 /home/sympa/expl/mylist/<file>.tpl directory, 106
 /home/sympa/expl/mylist/archives/ directory, 110, 137, 138
 /home/sympa/expl/mylist/config file, 30, 103
 /home/sympa/expl/mylist/homepage file, 106

- /home/sympa/expl/mylist/info file, 106
- /home/sympa/expl/mylist/message.footer file, 109
- /home/sympa/expl/mylist/message.footer file, 133
- /home/sympa/expl/mylist/message.header file, 109
- /home/sympa/expl/mylist/mhonarc-ressources directory, 60
- /home/sympa/expl/mylist/private_key directory, 82
- /home/sympa/expl/mylist/scenari directory, 17
- /home/sympa/expl/mylist/shared directory, 141
- /home/sympa/expl/mylist/stats file, 108
- /home/sympa/expl/mylist/subscribers file, 105
- /home/sympa/expl/mylist/wws_templates directory, 92
- /home/sympa/expl/mylist/wws_templates/ directory, 18
- ~/home/sympa/expl/wws_templates directory, 92
- /home/sympa/nls directory, 18, 44, 94
- /home/sympa/spool directory, 18, 41
- /home/sympa/spool/auth directory, 42
- /home/sympa/spool/auth/ directory, 19
- /home/sympa/spool/bounce directory, 42
- /home/sympa/spool/bounce/ directory, 19, 149
- /home/sympa/spool/digest/ directory, 19
- /home/sympa/spool/expire directory, 42
- /home/sympa/spool/expire/ directory, 20
- /home/sympa/spool/mod/ directory, 20
- /home/sympa/spool/moderation directory, 41
- /home/sympa/spool/msg/ directory, 20
- /home/sympa/spool/msg/bad/ directory, 20
- /home/sympa/spool/outgoing directory, 42, 61
- /home/sympa/spool/outgoing/ directory, 20, 61
- /home/sympa/spool/task directory, 42
- /home/sympa/spool/task/ directory, 20
- /home/sympa/spool/tmp directory, 43
- /home/sympa/spool/tmp/antivirus directory, 151
- /home/sympa/src/ directory, 18
- <model name>.<model version>.task file, 100
- , 11, 13–15, 19, 24, 57, 60, 71, 76, 118, 119, 121, 122
- List-admin menu-> Archive Management configuration keyword, 61
- access list parameter, 138
- action list parameter, 136
- ADD mail command, 13, 106, 117, 126, 134, 154, 156
- add list parameter, 126
- administrator, 13, 30
- alias_manager.pl file, 26, 31
- aliases, 29, 30, 103
- aliaswrapper file, 26, 31
- anonymous_headers_fields configuration keyword, 40
- anonymous_sender, 131
- anonymous_sender list parameter, 131, 132
- antivirus_args configuration keyword, 52, 151
- antivirus_notify configuration keyword, 53
- antivirus_path configuration keyword, 52, 151
- apply list parameter, 131
- archive, 137
- archive list parameter, 110, 137
- Archive : :Zip perl module, 24

- archive_crypted_msg list parameter, 139
- archived.pl file, 19, 20, 56, 58, 61
- archives/last_message file, 89
- attrs list parameter, 122
- attrs1 list parameter, 123
- attrs2 list parameter, 123
- auth list parameter, 134
- auth.conf file, 19
- authentication, 43, 104, 134, 156, 157
- available-user-options, 133
- available_user_options list parameter, 133
- avg configuration keyword, 39
- bg_color configuration keyword, 35, 85
- bounce, 42
- bounce list parameter, 44
- bounce/ directory, 19
- bounce_delay configuration keyword, 46
- bounce_halt_rate configuration keyword, 44, 135
- bounce_path/mylist/email directory, 149
- bounce_score_subscriber configuration keyword, 45
- bounce_warn_rate configuration keyword, 44, 135
- bounced.pl file, 19, 56, 58, 149
- bouncequeue file, 19, 25, 26, 31, 42, 149
- bouncers_level1_action configuration keyword, 136
- bouncers_level1_rate configuration keyword, 135
- bouncers_level2_rate configuration keyword, 136
- bouncerslevel1 list parameter, 46
- bouncerslevel2 list parameter, 47
- Bounces count configuration keyword, 150
- cafile configuration keyword, 51, 81, 82
- capath configuration keyword, 51, 81, 82
- cert list parameter, 120
- cert.pem configuration keyword, 83
- CGI perl module, 23
- check_perl_modules.pl UNIX command, 23
- chk_cert_expiration.daily.task file, 83
- chk_cert_expiration_task configuration keyword, 51
- CipherSaber perl module, 24
- clean_delay_queue configuration keyword, 43
- clean_delay_queueauth configuration keyword, 43
- clean_delay_queuemod configuration keyword, 43
- config file, 13, 64, 113–116, 137, 138
- configuration file, 33
- configure UNIX command, 25
- CONFIRM mail command, 155, 156
- connect_options list parameter, 120
- cookie, 134
- cookie configuration keyword, 35, 61, 93, 134
- cookie list parameter, 134
- cookie_domain configuration keyword, 85
- CPAN, 22, 23
- create_db file, 64
- create_list configuration keyword, 35, 85, 111, 112
- create_list.conf configuration keyword, 112
- create_list_request.tpl file, 111
- crl_update.daily.task file, 83
- crl_update_task configuration keyword, 52
- Crypt : :CipherSaber file, 55
- custom-header, 132
- custom-subject, 132
- custom_header list parameter, 132
- custom_subject list parameter, 132
- d_edit list parameter, 130
- d_read list parameter, 130
- daily_cert_expiration file, 83
- dark_color configuration keyword, 35, 85
- DB package, 22
- db_additional_subscriber_fields configuration keyword, 49

- db_additional_user_fields configuration keyword, 49
- db_env configuration keyword, 49
- db_env list parameter, 121
- DB_File perl module, 23
- db_host configuration keyword, 48, 69
- db_name configuration keyword, 48, 69
- db_name list parameter, 120
- db_options configuration keyword, 49
- db_passwd configuration keyword, 49, 68, 69
- db_port configuration keyword, 48
- db_type configuration keyword, 48, 69
- db_type list parameter, 120
- db_user configuration keyword, 49, 68, 69
- DBD perl module, 13, 24
- DBI perl module, 13, 23, 63
- default-user-options, 134
- default_archive_quota configuration keyword, 41, 139
- default_bounce_level1_rate configuration keyword, 46
- default_bounce_level2_rate configuration keyword, 47
- default_home configuration keyword, 85
- default_list_priority configuration keyword, 47, 134
- default_shared_quota configuration keyword, 41
- default_user_options list parameter, 134
- DEL mail command, 106, 126
- del list parameter, 126, 127
- DELETE mail command, 13, 107, 117, 134, 156
- digest, 42, 104, 133
- digest list parameter, 105, 133, 154
- Digest-MD5 perl module, 23
- DISTRIBUTE mail command, 157
- do_it configuration keyword, 112
- doc/ directory, 24
- domain configuration keyword, 33, 116
- edit_list.conf file, 19, 36
- editor list parameter, 115, 116
- editorkey list parameter, 116
- editorkeyonly list parameter, 116
- email configuration keyword, 34, 85
- email list parameter, 105, 117
- error_color configuration keyword, 35, 85
- etc configuration keyword, 36
- eval_bouncer configuration keyword, 149
- eval_bouncers_task configuration keyword, 45
- exim UNIX command, 29
- expiration, 156
- EXPIRE mail command, 13, 156, 157
- expire_bounce_task configuration keyword, 45
- expire_bounce_task list parameter, 135
- EXPIREDEL mail command, 157
- EXPIREINDEX mail command, 157
- FCGI perl module, 24, 57
- File-Spec perl module, 23
- filter list parameter, 122
- filter1 list parameter, 123
- filter2 list parameter, 123
- footer-type, 132
- footer_type list parameter, 109, 132, 133
- footer_type (optional, default value is mime) list parameter, 132
- From : header, 33, 34
- from : configuration keyword, 95
- gcc UNIX command, 22
- gecos list parameter, 105, 117
- GET mail command, 137, 138, 154
- global_remind configuration keyword, 36
- global_task_models directory, 36
- halt_rate list parameter, 135
- HELP mail command, 90, 91, 153
- helpfile.tpl file, 153
- home configuration keyword, 36
- host, 116

- host configuration keyword, 33
- host list parameter, 116, 120, 121, 123
- http_host configuration keyword, 85
- ignore configuration keyword, 38
- include-list, 119
- include-remote-sympa-list, 119
- include_file list parameter, 119, 124
- include_ldap_2level_query list parameter, 122
- include_ldap_query list parameter, 119, 121
- include_list list parameter, 119
- include_remote_sympa_list list parameter, 119
- include_sql_query list parameter, 119, 120
- INDEX mail command, 137, 138, 154
- index.htm file, 146
- index.html file, 146
- INFO mail command, 106, 153
- info list parameter, 117
- internationalization, 93
- INVITE mail command, 108, 154
- IO-stringy perl module, 23
- key_passwd configuration keyword, 51
- key_password configuration keyword, 81
- lang configuration keyword, 44, 85, 94, 116
- lang list parameter, 93, 94
- LAST mail command, 137, 138, 154
- LDAP authentication, 13
- LDAP-based mailing lists, 13
- light_color configuration keyword, 35, 85
- list_aliases file, 31
- list_check_smtp configuration keyword, 40, 41
- list_check_suffixes configuration keyword, 40
- list_created.tpl file, 111
- list_task_models directory, 36
- listmaster configuration keyword, 34, 85, 86, 112
- LISTS mail command, 90, 91, 117, 118, 154
- load_subscribers.pl file, 69
- localization, 93
- log_facility list parameter, 27
- log_level configuration keyword, 37
- log_smtp configuration keyword, 38, 85
- log_socket_type configuration keyword, 37
- log_socket_type list parameter, 27
- loop-detection, 99
- loop_command_decrease_factor configuration keyword, 50, 99
- loop_command_max configuration keyword, 50, 99
- loop_command_sampling_delay configuration keyword, 50, 99
- mail aliases, 30, 103
- MailTools perl module, 23
- make UNIX command, 26
- make install UNIX command, 17, 26
- Makefile file, 25, 27
- max-size, 131
- max_size configuration keyword, 38, 85, 131
- max_size list parameter, 38, 131
- maxsmtp configuration keyword, 38
- md5 configuration keyword, 95
- message.footer.mime file, 109
- message.header.mime file, 109
- MhOnArc file, 19
- mhonarc file, 61
- mhonarc-ressources file, 60
- MIME, 12
- MIME-Base64 perl module, 23
- MIME-tools perl module, 23
- minimum_bouncing_count configuration keyword, 46, 150
- minimum_bouncing_period configuration keyword, 46, 150
- misaddressed_commands configuration keyword, 38, 39
- misaddressed_commands_regexp configuration keyword, 39
- ~model type.model.task file, 101
- moderation, 41, 43, 104, 115, 157

- moderator, 115, 157
- MODINDEX mail command, 43, 157
- msg/ directory, 18, 19
- msg_count file, 150
- msgcat configuration keyword, 44
- Msql-Mysql-modules perl module, 63
- mydirectory directory, 145
- mydirectory/mysubdirectory directory, 142
- mydirectory/mysubdirectory/.desc directory, 142
- mydirectory/mysubdirectory/.desc.myfile directory, 142
- mydirectory/mysubdirectory/myfile directory, 144, 145
- mydirectory/mysubdirectory/myfile.myfile directory, 142
- myfile directory, 145
- MySQL, 13, 22, 68
- mysubdirectory directory, 145
- Net : :LDAP perl module, 24, 121, 123
- newaliases UNIX command, 30, 31
- nls configuration keyword, 44
- nls/ directory, 25
- Notification list parameter, 136
- nrcpt configuration keyword, 39
- open configuration keyword, 113
- openSSL UNIX command, 81
- openSSL configuration keyword, 81
- openssl configuration keyword, 51
- Oracle, 13, 22
- other_email list parameter, 131
- outgoing/ directory, 19
- owner, 30
- owner list parameter, 115–117, 134
- owner_priority configuration keyword, 47
- p12topem.pl -help UNIX command, 83
- passwd list parameter, 121–123
- password configuration keyword, 82
- path list parameter, 120
- pending configuration keyword, 112, 113
- period list parameter, 137
- pidfile configuration keyword, 37
- port list parameter, 120, 122, 123
- postfix UNIX command, 12, 22, 29, 31
- postfix_manager.pl file, 26
- PostgreSQL, 13, 22
- priority list parameter, 134
- private list parameter, 12
- private_key configuration keyword, 83
- privateeditorkey list parameter, 12, 116
- process_extensions configuration keyword, 150
- process_bouncers_task configuration keyword, 46
- profile list parameter, 117
- purge_orphan_bounces_task configuration keyword, 45
- qmail UNIX command, 12, 22, 29
- queue configuration keyword, 41, 43
- queue file, 19, 25, 26, 29, 41
- queueauth configuration keyword, 42
- queuebounce configuration keyword, 42
- queuebounce directory, 31
- queuedigest configuration keyword, 42
- queueexpire configuration keyword, 42
- queuemod configuration keyword, 41, 43
- queueoutgoing configuration keyword, 42
- queuetask configuration keyword, 42
- QUIET mail command, 156, 157
- QUIET ADD mail command, 156
- QUIET DELETE mail command, 156
- QUIT mail command, 155, 157
- quota list parameter, 130, 138
- rate list parameter, 46, 47, 135, 136
- RDBMS, 13, 22
- reception configuration keyword, 133
- reception list parameter, 105, 133, 134, 154, 155
- reception_nomail list parameter, 117

- regex1 list parameter, 123
- regex2 list parameter, 124
- Regularity rate configuration keyword, 150
- REJECT mail command, 106, 107, 157
- reject configuration keyword, 112
- RELEASE_NOTES file, 15, 21
- REMIND mail command, 108, 156
- remind list parameter, 127
- remind mail command, 127
- REMIND * mail command, 90, 91
- remind.annual.task file, 100
- remind.semestrial.task file, 100
- remind.tpl file, 109
- remind_return_path configuration keyword, 45, 137
- remind_return_path list parameter, 137
- remote_host list parameter, 120
- remove_headers configuration keyword, 40
- Reply-To : header, 131
- reply_to_header list parameter, 131
- request_priority configuration keyword, 47
- REVIEW mail command, 13, 105, 129, 134, 153–155
- review list parameter, 129, 154
- rfc2369_header_fields configuration keyword, 40
- robot aliases, 29
- robot.conf file, 19, 85, 116

- sample directory, 95, 103
- sample/ directory, 19, 24
- scenari directory, 36
- scenari/subscribe.rennes1 file, 98
- scenario, 95
- scope list parameter, 122
- scope1 list parameter, 123
- scope2 list parameter, 124
- script directory, 61
- script/ directory, 64
- select list parameter, 122
- select1 list parameter, 123
- select2 list parameter, 124
- selected_color configuration keyword, 35, 85

- send list parameter, 12, 115, 128, 129, 156, 157
- send private configuration keyword, 95
- sendmail UNIX command, 12, 22, 29, 31, 39
- sendmail configuration keyword, 39
- sendmail.cf file, 31
- SENDMAIL_ALIASES, 31
- sendmail_args configuration keyword, 39
- SET mail command, 154–156
- set-uid-on-exec bit, 26
- SET LISTNAME CONCEAL mail command, 155
- SET LISTNAME MAIL mail command, 105, 154, 155
- SET LISTNAME NOCONCEAL mail command, 155
- SET LISTNAME NOMAIL mail command, 105, 155
- SET LISTNAME SUMMARY mail command, 105
- shaded_color configuration keyword, 35, 85
- shared, 129, 141
- shared directory, 130, 143, 144
- SIG mail command, 106
- SIGNOFF mail command, 154, 156
- SIGNOFF * mail command, 154
- sleep configuration keyword, 43
- smime configuration keyword, 95
- smtp configuration keyword, 95
- spam_protection, 34, 139
- spam_protection configuration keyword, 34, 35, 139
- spool, 42, 43, 157
- spool configuration keyword, 41
- sql_query list parameter, 121
- src/ directory, 25
- ~src/nls/Makefile file, 44
- statistics, 108
- STATS mail command, 154
- stats file, 154
- SUB mail command, 106
- subject list parameter, 115, 117
- Subject : header, 153
- SUBSCRIBE mail command, 117, 154, 156, 157

- subscribe list parameter, 117, 125, 154
- subscriber file, 105
- subscribers configuration keyword, 118
- subscribers file, 64, 69, 70
- subscribers.db.dump file, 28, 70
- suffix list parameter, 122
- suffix1 list parameter, 123
- suffix2 list parameter, 123
- subscriber.table configuration keyword, 45
- Sybase, 13, 22
- sympa-4.0.a3/ directory, 24
- sympa.conf, 33
- sympa.conf configuration keyword, 82
- sympa.conf file, 18, 19, 25–27, 35, 55, 68, 69, 94, 100, 111, 118, 137, 139
- sympa.pl file, 18, 20, 27–29, 37, 41, 56, 84, 94
- ~sympa/bin/ directory, 26
- ~sympa/nls directory, 28
- ~sympa/src/ directory, 24
- sympa.priority configuration keyword, 47
- sympa.wizard.pl file, 18
- syslog configuration keyword, 36
- syslog list parameter, 27
- syslogd UNIX command, 27, 37

- task/ directory, 19, 102
- task_manager.pl file, 19, 45
- tasks, 99
- templates directory, 36
- templates format, 87
- templates, list, 106
- templates, site, 90
- templates, web, 92
- testlogs.pl file, 27
- text_color configuration keyword, 35, 85
- timeout list parameter, 122
- timeout1 list parameter, 123
- timeout2 list parameter, 123
- title configuration keyword, 85
- tmpdir configuration keyword, 43
- To : header, 153
- topics, 94

- topics list parameter, 94, 117
- topics.conf file, 19, 95
- ttl, 119
- ttl list parameter, 119
- TULP, 14
- Type rate configuration keyword, 150

- umask UNIX command, 37
- umask configuration keyword, 37
- unique configuration keyword, 136
- unsubscribe list parameter, 126
- user list parameter, 121–123
- user-data-source, 118
- user_data_source list parameter, 69, 105, 118–121, 123, 124

- value list parameter, 131
- visibility list parameter, 91, 105, 118, 134, 154, 155

- warn_rate list parameter, 135
- web_archive, 138
- web_archive list parameter, 138
- web_archive_spam_protection configuration keyword, 34, 35, 139
- welcome.tpl file, 18, 89
- ~welcome[.mime] file, 154
- welcome_return_path configuration keyword, 45, 136, 137
- welcome_return_path list parameter, 136
- WHICH mail command, 154
- wws_templates directory, 36
- WWSympa, 13, 18, 19, 24, 31, 34, 55, 57, 59–61, 69, 87, 90, 92–95, 106, 118, 119, 141
- wwsympa directory, 25
- wwsympa.conf file, 18, 25, 27, 137, 149
- WWSympa.fcgi file, 55
- wwsympa.fcgi file, 18, 56, 57, 92, 93
- wwsympa.url configuration keyword, 34, 85

- your_infected_msg.tpl file, 151